# PERFORMANCE REPORT 2020

Mayor and Village Council



Royal Palm Beach, Florida March 2020



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### Royal Palm Beach Vision 2034

# ROYAL PALM BEACH 2034 is a Hometown Community, Family Community

### Royal Palm Beach Village Government: Mission

The mission of the Village of Royal Palm Beach is to provide Services, and Facilities to create an Aesthetically Pleasing, Active and Connected Community.

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# **Performance Rating for 2019**

### **Performance Rating for 2019**

# 8.2 [0.0 = Poor to 10.0 = Great]

#### **▶** Rationale

- Communications with the Community
- New Village Website
- No Election
- Budget with Same Tax Rate
- Community Events and Festivals
- Financial Condition of Village Government
- Cultural Center
- Continued Success RPB Commons Park
- Quality of Village Services
- Condition and Reinvestment in Village Infrastructure: Roads, Parks
- Teamwork within the Village Government
- High Performing Village Organization
- Well-maintained Community
- Increased Use of Technology to Better Service the Community and to Reduce the Cost of Service Delivery
- PBSO Community-Oriented Services
- Safe Community
- Variety of Leisure Opportunities for All
- No Connect for Commons Park
- No Funding for LPR Cameras
- Always Strive to Do Better

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# **Performance Report 2019**

## Goals 2024 Village of Royal Palm Beach

**Financially Sound Government** 

**Responsive Village Services** 

**Beautiful, Convenient Community** 

**Abundance Of Leisure Choices** 

# Village of Royal Palm Beach Policy Agenda 2019 Targets for Action

### **TOP PRIORITY**

**★**Balanced Budget FY '20 without Tax Increase

**√**Hospital Annexation

**★**Village Hall Replacement

→ Recreation Center Remodel/Meeting Rooms/New Gym

√Madrid Open: Exit Only

**√Hospital Ordinance** 

#### **HIGH PRIORITY**

**★**Senior Needs Implementation: Information to Seniors

√Mobility Strategy/Plan

**√Security Cameras in Park** 

**√Cultural Center Interior: Artwork** 

→ Mobility Hub (SR 7 and Southern)

**★**Community Events: Enhancements

# Village of Royal Palm Beach Management Agenda 2019 Targets for Action

### TOP PRIORITY

#### **PBSO Contract**

**★**Senior Transportation: Shared Ride\*\*

**★**Surtax Use Budget and Project

**★**Village Website Enhancement

√Canal Dredging Program: Grant Funding

**√Commons Park Lighting Plan: Design** 

#### HIGH PRIORITY

**★**The Capstone at RPB Development

**√Public Art Policy: Implementation** 

√Street Lights (LED) Village Wide: Zero Cost Changes\*

**√Ordinance Update: Sign Code, Airport Zone, Special Exceptions\*** 

**√All Access Park Concept\*** 

**★ADA** Compliance Plan: Implementation\*\*

## Village of Royal Palm Beach **Management in Progress 2019**

- **RV** Lots Online Payment Monitoring
- 2. Flood Review Process: Initial Audit
- 3. Pavement Condition Survey and Asset Collection
- 4. **CRA Annual Recertification**
- 5. Superion (HTE) Land Parcel File Update
- 6. Local Business Newcomer Packet
- 7. RPB Marketing Video
- 8. **RPB Slogan Competition**
- 9. HR Form: ADA Compliance on Website
- 10. Mobile Drug Testing Service: Hire
- 11. Maps on Website
- 12. Bike Path Trailhead and Signage Plan
- 13. LTD Policy and Renewal
- 14. TPA for Health Savings Account: Change
- 15. CE Mapping on GIS: Completion
- 16. Human Resources Civic HR Onboarding
- Parks & Recreation Promotion Videos 17.
- 18. ePermitting Implementation
- 19. Maintenance Contract: Bid and Award
- 20. House Servers: Connection CE and Building Inspections in the Field
- 21. Project DOX and Electronic Permitting System
- 22. Florida Village Trademark: Application
- 23. SunGard/THE/Analytics Advance Reporting Software Deployment
- 24. Digital Signature Software
- 25. Liability and Waiver Forms/Signage: Review
- Recreation Online Registration and Signature
- 27. OAS: Training and SOP's
- Naviline to HTMLS: Upgrade

- 29. Village Asset Survey with Insured Values and Replacement Costs
- 30. **Development Application Manuals Creation**
- 31. **Municipal Elections**
- 32. Customer Service Metrics for Community Development
- 33. Map Based Search for Building Records: GIS, Laserfiche and Superion
- 34. Full Benefits and P&L Bid
- 35. Florida Building Code: Adoption
- 36. Public Records Request Response
- 37. Village Infrastructure Updates
- 38. Mobile Mapping and Inspection
- 39. Cyber Security Enhancements
- 40. Preventative Maintenance Program/APP
- 41. Basin Management Action Plan (BMAP) for C – SIW Basin
- 42. Harvester Equipment
- 43 Harvester Service
- 44. Landscape Ordinance: Community Education
- 45. ALF Fuel Amount: Code Revision
- 46. Comprehensive School Zone Plan
- 47. Community Education: Lock Your Vehicle
- 48. Sector Patrol Boundaries Analysis
- 49. Crime Reduction through Directed Patrol Plans
- 50. Neighborhood Watch/Crime Reduction Program: Expansion
- 51. Official 5K Course Certification for Commons Park
- 52. Licensed Day Care Facility at Recreation Center
- 53. Cultural Center Marketing Program
- Lockdown Procedure for: Recreation Center, Cultural Center 54.
- 55. Café Operations
- Common Amphitheater Retractable Screen and Projector 56.
- 57. Alzheimer's Support Group
- 58. Halloween Event
- 59. Night Time 5K Event at Commons Park
- 60. Royal Palm Beach "Talent" Showcase
- 61. Inflatable 5K Event
- 62. Father Daughter" (s) Night Out
- 63. Art and Jewelry Showcase at Cultural Center
- Silver Sneakers Program at Recreation Center

### Village of Royal Palm Beach Major Projects 2019

- √ 1. La Mancha Subdivision Under Drainage
- √ 2. Village Hall Outfall Replacement
- → 3. WTP (PW 1802)/(PW 1902): Design, Site Plan
- → 4. Bridge Slope Stabilization
- √ 5. Partridge Walkway Improvements
- ✓ 6. Okeechobee Boulevard Lighting
- √ 7. RV Storage Lot Phase 2
- √ 8. Backflow Preventers Replacement
- ✓ 9. Annual Street Sign Retro Reflectivity
- √ 10. Annual Street Restriping
- → 11. SR 80 Street Lights Evaluation
- ✓ 12. Office Safety Improvement
- → 13. Drainage System Improvements
- → 14. Village Hall Monument Signs (PW 1704): Design Installation
- → 15. RPB Commons Parking Lot Expansion: Design
- → 16. RPB Commons Lighting Design
- √ 17. Field Operations Center Painting
- → 18. Village Meeting Hall Interior Painting
- → 19. SR 80/Walgreens Bus Stop
- √ 20. RV LOT Expansion
- ✓ 21. Annual Road Paving Program and Projects
- → 22. Annual Sidewalk Pressure Cleaning
- ✓ 23. Belvedere Road Lighting
- → 24. Crack Fill Program: Project Definition, Award
- √ 25. RV Boat Parking Construction
- → 26. Southern/Royal Palm Beach Gateway: Design (EN 2002), Award
- → 27. FPL Pathway Lighting: Design (EN 1901), Award
- ✓ 28. Road Re-Surfacing Design

- → 29. FPL Dry Detention Pond: Design
- → 30. RPB Commons Natural Attention with Monitoring
- → 31. Aquatic Vegetation Maintenance
- √ 32. Sidewalk Trip Hazards
- √ 33. American Legion Partnership: Memorial Day Service, Veterans Day Service
- ✓ 34. Shade Sails Banquet Garden at Commons Park
- √ 35. Pine Road Dog Park: Shade Structure
- → 36. Skate Park Chain Link Fence
- $\checkmark$  37. Sporting Center 3<sup>rd</sup> Floor Renovations
- → 38. Wedding Pavilion: Out deck and Cover: Fund
- √ 39. Dumpster Enclosures: Bob Marcello Park, Katz Soccer Complex, Camellia Park
- √ 40. Recreation Center Gym Painting
- → 41. Bob Marcello Park Picnic Pavilion
- → 42. Sports Center Landscape Lighting and Retaining Wall
- → 43. Katz Soccer Complex Chain Link Fence
- √ 44. Additional Chairs: Cultural Center, Recreation Center
- √ 45. Security Camera at/in Recreation Center
- → 46. Park Security Cameras Bob Marcello Park: Katz Soccer Complex, Ferrin Park
- ✓ 47. Recreation Center Parking Lot
- → 48. Camellia Park Drainage Improvements
- → 49. Robiner Park ADA Improvements and Kayak Launch
- → 50. Robiner Dog Park Fence Replacement
- → 51. Bob Marcello Tennis Lighting Replacement
- → 52. Bob Marcello Fields #2 and #3 Sports Lighting
- → 53. Commons Park Parking Expansion Paving
- → 54. Camellia Park Lighting Replacement: Design

## Village Successes for 2019 Mayor and Village Council

- 1. Budget FY 20 with Same Tax Rate: Adopted
- 2. Cultural Center: Opened
- 3. Village 60th Anniversary Celebration: Major Success for the Community; Honored Individuals
- 4. Slogan and Marketing Expansion: Initiated
- 5. Proactive Communications with the Community: Vector, Community Voice Expansion, Use of Electronic Communications
- 6. RV/Boat Storage Lot Phase 2: Open; Major Community Asset; convenience for Residents
- 7. Street Lights on Okeechobee: Completed
- 8. PBSO Contract: Acceptable Increase and Approved
- 9. Green Market Relocation and Day of Week Change: Completed and a Success
- 10. ADA Compliant Website: Completed and More User Friendly, Added Close Captioning, iPads for Hearing Impaired, Model for Other Cities
- 11. All Access Park: State Advocacy: Ongoing: Potential State Funding \$250,000
- 12. Halloween Event for Community: Initial Success; Friday for Adults, Saturday for Youth
- 13. Village Hall: Initial Design and Concept, Location, Continue Operations during Construction
- 14. Recreation Center Expansion: Kicked Off, Assessing Needs
- 15. Capstone Senior Living Facility: Near Completion, Responsive to Community Needs, Highend Facility
- 16. 1 cent Sales Tax: Wise Use of Revenues for Facilities and Infrastructure

- 17. Community Cameras in Parks: Expansion RecCenter, Soccer Fields, Camellia Park
- 18. RPB High School "Triple Crown" Recognition, Consistent Leadership by Principal
- 19. Educational Advisory Board: Continued Success, Having the Attention of the School Board
- 20. Business Guide Booklet with Steps: Developed, Basics for New Business
- 21. Crestwood Area Park: Information Session
- 22. New Village Website: Upgrade

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# **Department Performance 2019**

#### **DEPARTMENT: Clerk's Office**

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success:	Preparation for 2020 Election (No Election held Incumbents Unopposed)
Impacts:	Prepared packets for candidates as well as qualified Groups 1, 3 and Mayor.

Success:	Changed 2020 Election Qualifying Period to first seven business days in December 2019 – Ordinance No. 991
Impacts:	Coincide with Presidential Primary Election to allow SOE to timely provide ballot information for Vote by Mail.

Success:	Made on line payments an option for RV lot tenants
Impacts:	More convenient for residents and to avoid late fees.

Success:	Processed approximately 100 new RV lot tenants between the two lots
Impacts:	Offers residents the option for economical and convenient RV storage and prevents possible code violations.

Success:	Coordinate, complete and retain Village wide response to approximately 700 public records requests
Impacts:	Transparency in government.

Success:	Processed approximately 1,100 Municipal Lien Searches
Impacts:	Fast response helps residents streamline refinancing, sells and purchases of homes.

**Success:** Created a postcard with general information for residents

**Impacts:** Another venue for keeping residents informed.

**Success:** Produced a New Business Guide

Impacts: Provides new business owners with information on obtaining a Business Tax Receipt as

well as permits and current ordinances.

**Success:** Laserfiche document imaging program is current

**Impacts:** Provides access to respond to public records requests and convenient accessibility for all

departments.

**Success:** Council Agenda Preparation and Council Minutes

**Impacts:** Getting accurate information out to the residents on all actions of Council.

**Success:** Using the Electronic Signs, Channel 18 and Public Notices

**Impacts:** Other venues to provide information to residents.

**Success:** Hurricane Dorian – Emergency Operations Information

**Impacts:** Kept the residents informed with latest information before, during and after the storm.

**Success:** Assist the Mayor in updating the VECTOR each month

**Impacts:** Personal interaction between the Mayor and residents.

#### **DEPARTMENT: Community Development**

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

**Success:** Completed Southern Properties Phase 1.

**Impacts:** Increased rental units meet demand of market.

**Success:** Completed Cypress Key Multifamily and Single Family Phases.

**Impacts:** Provide plan review and inspection services to protect life and property.

Success: Developed and facilitated Public Workshops for implementing Revised Landscaping

Code Standards.

**Impacts:** Provide education to residents of difficult code changes, which could affect a large

portion of our citizenry.

**Success:** Completed Lobby Improvement project.

**Impacts:** Established working separation and increased professionalism of customers and staff.

**Success:** Completed ISO rating, improving Residential score to 3 and Commercial score to 2.

**Impacts:** Ratings from 1-3 provide residents the highest discounts on Homeowner's Insurance

rates.

**Success:** After a long period of transition, we are now fully staffed.

**Impacts:** Fully staffed, we can provide residents services in the most efficient manner.

Success: Completed initial OAS workflow organization toward E-permitting.

**Impacts:** Customers will be able to submit applications entirely electronically.

Success: Completed plan review, inspection and CO of over 100 SF Homes at Bella Sera.

Impacts: Expedited review and inspections provide predictable time lines for both developers and

future residents

### **DEPARTMENT: Engineering**

lanes.

	department's most important achievements that were completed during 2019 under "Success". s", please explain what the benefits to the Village and to a resident were as a result of each achievement.
Success:	EOC activation and pre-storm preparations for Hurricane Dorian.
Impacts:	The Village activated the EOC in a timely manner and was prepared to respond to the storm.
Success:	All Access Park Concept (G-4MA06-00) - Awarded a CBIR grant to construct an All-Access Playground (amount to be determined by legislation in 2020).
Impacts:	Secured funding that will save Village taxpayers' money to construct helpful facilities.
Success:	Bike Path Trailhead and Signage Plan (EN2102) (G-2M11-00) - Awarded a \$600,000 Transportation Alternatives grant for the project.
Impacts:	Secured funding that will save Village taxpayers' money to construct alternative transportation facilities.
Success:	Canal Dredging Program: Grant Funding (G-2MA05-00) - Awarded a \$500,000 CBIR grant to rehabilitate a section of the Village's canal system.
Impacts:	Secured funding that will save Village taxpayers' money to improve the function and aesthetics of a section of the canal system.
Success:	Road Resurfacing Design (PW19RR)(G-3P07-00)- Completed ADA improvements, resurfacing, and the addition of a 4.0' on-street bike path on Crestwood Blvd. from Saratoga Blvd. to Okeechobee Blvd.
Impacts:	All collector roadways that are maintained by the Village now have designated bike

**Success:** Cultural Center renovation construction claim settlement.

**Impacts:** Settled the construction claim with minimal legal fees / staff time. Settlement amount was substantially lower than the Contractor's original claim.

Success: CRS Annual Re-certification complete.

**Impacts:** This re-certification allows the Village to maintain its Level 6 rating in CRS.

**Success:** Engineering Inspections using Survey 123

**Impacts:** This location-based survey allows contractors for both private and capital projects to

request engineering inspections online or through mobile devices. This interface allows

for detailed reporting.

**Success:** Archive Features Map Completion

**Impacts:** The archive features map will allow users to use a map to find archive documents. The

map-based interface allows for easy access based on location instead of trying to

remember dates and changes in project names over time.

**Success:** Okeechobee Boulevard Lighting (EN 1404)(G-2P06-00)

**Impacts:** Improved safety for pedestrian, bicyclist, and motorist when traveling on and across

Okeechobee Blvd.

Success: Partridge Walkway Improvements (EN 0901) (G-2P05-00) - Constructed an 8.0' wide

off-street pathway on the East side of Partridge Lane.

**Impacts:** The 8.0' wide sidewalk connects the FPL bike paths North and South of Okeechobee

Blvd.

Success: RV Storage Lot Phase 2 (EN 1804)(G-2P07-00)

**Impacts:** Doubled the amount of RV/Boat parking available to the public and increased the

security of the existing lot.

Success: Survey 123 inspections for Public Work and Parks for building and park inspections.

Impacts: Survey 123 inspections allow Public Works and Parks staff an easy to use and access

interface with standardized Q/A options. Survey 123 surveys are available on any

browser and on mobile devices.

Success: Village Hall Outfall Replacement (SW 1401)(G-2P02-00) - Replaced the main

stormwater outfall for the village hall campus

Impacts: The outfall will reduce the probability of the parking lots being flooded on the Village

hall campus.

**Success:** ADA Compliance Plan: Implementation (G-2MA07-00)

**Impacts:** The plan will assist staff with budgeting and implementing ADA improvements.

Success: Pavement Condition Survey and Asset Collection (EN1803)(G-2M02-00)

Impacts: The survey provided valuable data for making maintenance decisions on Village

roadways and parking lots.

**DEPARTMENT:** Finance

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: Obtained budget Award.

Impacts: Recognition from the GFOA and peers for presenting a budget document that meets budgeting standards as promulgated by the GFOA.

Success: Obtained the Certificate of Achievement in Financial Reporting.

Impacts: Provides rating agencies data to create debt ratings for the Village. Meets required criteria from the Governmental Financial Officers Association (GFOA) and the Government Accounting Standards Board (GASB) – Obtained the Certificate of Achievement in Financial Reporting

#### **DEPARTMENT: Human Resources**

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success:	Lunch and Learn is well attended
Impacts:	The topics educate our employees to be healthier whether it be financial, social, physical or emotional which influences how well our employees are able to function at work and be effective team members.
Success:	Renewed our medical insurance benefits package with no increase to premiums and slightly enhanced benefits.
Impacts:	Keeping benefit premiums down has become a challenge for employers. The benefit is greatly appreciated by our employees giving positions here added value.
Success:	"Know Your Numbers" participation in preventative testing surpassed last year's goal.
Impacts:	The goal of having employees become aware of health and the indicators by using preventative testing benefits will help our employees catch disease early on and hopefully treat with better success.
Success:	Workers Comp claims are on a downward trend and continue to drop
Impacts:	Our premiums will be positively impacted by the lower payouts for claims
Success:	Continue to have zero litigation filed against the Village by Employees for EEOC/ADA or any other protections.
Impacts:	Supervisors are respectful and treating employees well, which translates to a more productive work force.

**Success:** We are successfully recruiting and filling positions in an applicant driven economy

**Impacts:** We are getting qualified good candidates, as our pay is competitive and our benefits as

well.

Success: Converted all documents on new Website for ADA Compliance

**Impacts:** In compliance

Success: Converted over platforms of our Health Savings Accounts from one vendor to another

with minimal disruption to employee account access

**Impacts:** Employees were able to have access to their finances with minimal waiting period.

Success: Completed and updated our entire Property Asset Survey. Reviewed all insured assets.

Gave to GIS Division the asset locations and new asset numbers for post incident damage collection. Re numbered assets so they are sequential according to asset

location.

**Impacts:** During post incident damage assessment the location and numbers will match up with

the GIS and the property schedule, which can be downloaded and sent to our carrier for

faster claim submittal and reporting to FEMA.

#### **DEPARTMENT: Information Systems**

servers' configuration are compromised.

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success:	<b>Deploy Cloud Rackspace Colocation</b> hardware and software at Indiana data center to support ongoing replication of Village data and server state/configuration.
Impacts:	Allows for recovery of data and server state/configuration should onsite backups and

Success: Complete Naviline (H.T.E.) Land Parcel File Periodic Updates: programming to enable ongoing sync of Village addresses with Palm Beach County property information.

**Impacts:** Ensure synchronization between County/GIS and Village's PARCEL/CONDO property information such as addresses, property control numbers, owner information, property valuation.

**Success:** Complete import of 1,188 Right-of-Way (ROW) locations to Village's main Land Management database & permitting system, with coordinates mapping them to its corresponding location on a GIS map.

**Impacts:** Allows for issuing and consolidation of ROW permits records onto Village's master permitting and land management database, and for ease of identification of ROW location on a map.

**Success:** Implemented Video Closed Captioning - transcription of speech to text) to on Village televised broadcasts/meetings for compliance with ADA mandate.

**Impacts:** This makes us compliant with ADA State/Federal mandate, and is the right thing to do for our hearing impaired Residents.

Success: Extended RecCenter WiFi signal to Katz Park over existing Village fiber.

Impacts: Allows for online credit card validation at Park's concession stand and Internet access to

visitors at no extra costs to the Village.

Success: Fiber run at Veterans Park to allow for wired higher resolution IP surveillance

upgrade.

**Impacts:** Wider, better range of video surveillance.

Success: Published Building Permits (BP) required documents. Create BP document

hierarchy landing pages on Village website.

**Impacts:** Enables ePermitting Applicant to be linked directly to require documents for that

specific permit/application type, instead of browsing thru 80+ permit types.

Success: Enabled RV Lot rentals online payment and auto-pay

**Impacts:** Allows residents to issue rental online payments online and setup account to auto-pay.

This reduces walk-in traffic to Clerk's Office and allows the customer to setup account

for recurrent payments (auto-pay)

Success: Deploy Upgraded Two-Way Handheld Radios

**Impacts:** New handheld radios have a 5 line LED screen which has the following advantages:

- o Identifies the name of the radio owner statically on the screen which cannot be removed or changed by the employee.
- o Identifies radio ID of incoming caller
- Allows for preset 5-line text capabilities for voiceless communications.
- o Built-in Bluetooth for cordless operations.

Success: Upgrade Village Meeting Hall broadcast system. Configure Nexus broadcast

appliance to support channel 18 broadcast.

Impacts: • Reduced the devices required for channel 18 broadcast from 2 Windows PC's to

a single appliance.

 Increased resolution of broadcast, as the slides are no longer down-sampled by SCALA system.

 Appliance is accessible through browser and no longer requires the SCALA SW and PC to be relocated during EOC operations.

o Eliminated ongoing costs of SCALA SW subscription.

#### **DEPARTMENT: Parks and Recreation**

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success: (G-1PA02) Community Events Enhancements

Impacts: Fall & Winter Events affordability. Kids' Fun Zone activities offered at no charge

through Corporate sponsorships.

Success: (G-1H03) Senior Rider Discount

**Impacts:** Introduce our seniors to transportations options

**Success:** (G-MA08) 60<sup>th</sup> Village Anniversary Celebration

Impacts: Helped bring our residents together to celebrate the accomplishments of the Village and

those individuals who were instrumental in attaining those accomplishments.

Success: (G-2M06) RPB Marketing Video

**Impacts:** Promotes the Village as "A Place You Call Home"

**Success:** (G-3H01) Standardized Park Hours

**Impacts:** Help control the homeless in our parks.

Success: (G-3H06) Schools inter-local agreement

Impacts: Establishes mutual use of schools and Village facilities.

Success: (G-4M01) 5K course certification in Commons Park

**Impacts:** Attracts various running groups

Success: (G-4M2) License Day Care Facility in the Recreation Center

**Impacts:** Opportunity to re-open our Early Child Care Program

**Success:** (G-M03) Cultural Center Marketing Program

**Impacts:** Promotes the facility through Wedding Wire for wedding planners and future brides.

Success: (G-4M04) Lockdown Procedures – Rec. Ctr. & Cultural Ctr.

**Impacts:** Staff more aware of their surroundings, what to look for and how to minimize a

potential hazardous situation.

**Success:** (G-4P01) American Legion Partnership

Impacts: Established inaugural Veterans' Day Breakfast. Better access to guest speakers

**Success:** (G-4M15) Established a Silver Sneakers Program

**Impacts:** Allows eligible participants to take part in a free fitness program with a certified

instructor.

Success: Partnered with American Cancer Society to conduct a Glow in the Dark 5k event at

Commons Park

**Impacts:** Had over 250 participants utilizing the Commons Park 5k course.

**Success:** Offered a Free Meal Site Summer Camp Breakfast/Lunch Program.

**Impacts:** Summer Campers were able to receive free breakfast/lunch throughout camp.

**Success:** Conducted 38 Community Events.

**Impacts:** Events keep locals and residents engaged and connected.

**Success:** Renovation of 3<sup>rd</sup> Floor at Commons Park (permanent windows and open floor plan).

**Impacts:** Creates an improved rental space for patrons.

Success: Refinished the Gymnasium and Aerobics room floors at the Recreation Center.

**Impacts:** Creates a safe surface for programming and appropriate maintenance, which allows for a

longer lasting surface.

Success: Purchase of new dance floor for Cultural Center.

**Impacts:** Allows staff to set up and break down dance floor in substantially less time and provides

an upgraded surface and look for renters.

**Success:** Established Pickleball as a membership program that meets 7 days a week.

**Impacts:** We had an increase in participation with over 120 members.

Success: Painted the gymnasium at the Recreation Center.

**Impacts:** Created a more esthetically pleasing facility.

Success: Moved the Green Market and Bazaar from Veterans Park to Village Hall and held it on

Saturdays.

**Impacts:** This increased the amount of patrons in attendance and vendors.

**Success:** Conducted a successful Winter Fest Event with over 15,000 people in attendance.

Impacts: Added more interactive activities, entertainment and displays. Largest participation since

its introduction in 2003.

Success: Installed "Protecta-Turf" underlayment on heavily used entrance to the Great Lawn at

Commons Park to reduce damage and wear to existing turf.

**Impacts:** Faster recovery of turf-post events. Allows heavy traffic to continue loading and off-

loading during inclement weather.

**Success:** Linked light inspections via ArcGIS software with a map shared by Public Works Department.

**Impacts:** Ability to share information such as outages in real time with the Public Works Department.

**Success:** Implemented shared "live" maps via ArcGIS using handheld devices to inspect and report tripping hazards in real-time to the Public Works Department.

**Impacts:** Allows Parks' Division to handle smaller jobs in –house while referring larger projects to D.P.W. or contractors.

**Success:** Completed replacement of dumpster enclosures as needed at various parks.

**Impacts:** Aesthetically pleasing and efficient structures to contain trash/refuse.

**Success:** Completed mapping all facilities via ArcGIS.

**Impacts:** Easier tracking of existing assets and facilities, debris management, and recovery efforts after a declared natural disaster.

**Success:** (G-4P02)Replaced Shade Sails at Banquet Garden in Commons Park.

**Impacts:** 

Success: (G-4P03) Replaced Shade Structures in Pine Road Dog Park

**Impacts:** 

#### **DEPARTMENT: Planning & Zoning**

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

Success:	Monitored the effectiveness and updated when necessary the Standard Operating
	Procedures for the Development review for Architectural Approval; Chapter 09 Fences, Wall, and Hedges Variation Review Procedures; Chapter 15 Landscape Plan Waiver
	Review Procedures; Chapter 26 Development Review Procedures; Chapter 20 Sign
	Variance Review Procedures; and Chapter 23 Parking Variance Review Procedures.

**Impacts:** This creates clear method for the review of development request.

Success:	An Inventory Map is currently being maintained for all Village owned properties;
	properties with realistic development potential were selected; Highest/best uses
	(Comprehensive Plan Designations) for the properties have been assigned and maps
	have been created.

**Impacts:** It provides for a quick reference for Staff and for potential buyers.

Success:	Maintained a permit tracking spreadsheet for all incoming Building Permits requiring Planning and Zoning Department review.
Impacts:	Provides for more efficiency and accountability for permits being reviewed by the Planning and Zoning Department.

Success:	Weekly Staff Meetings
Impacts:	Provides an opportunity for the Dept. to meet to discuss current development projects. The development application is updated.

Success:	Maintain a development application spread sheet for all incoming development projects.
Impacts:	Provides for more efficiency and accountability for development applications in review tracking submittal dates, meeting dates, and advertising dates.

accordance with Village and State requirements.

Success: Successfully met the State Law and Village Code for public notice requirements for development projects processed through Planning and Zoning Department.

Impacts: Provides a method of informing the public regarding development applications in

Successfully provided research and/or responded to 105 open records request through the Village Clerks Office

**Impacts:** Successfully provided requested information in a timely manner to promote excellent customer service

**Success:** Continue to provide an efficient review and management of development applications, which consisted of 137 up from 104 Land Development Applications last year.

**Impacts:** Allows Applicant to get through the approval process in a timely manner to begin construction and bring financial gain to the Village in the way of application fees, impact fees, permit fees, taxes, etc.

Success: Successfully reviewed and signed off on issuing 213 Business Tax applications

Impacts: The impact of this is to facilitate new business throughout the Village which provides employment opportunities and improves property values of properties within the Village

Success: Continue to provide an efficient review of building permits, which consisted 1,145 down from 1,158 building permits from last year.

Impacts: Building permits generally correspond to land and building improvements, which in turn usually puts upward pressure on property values and increases the tax base.

Success: Successfully implement the States regulatory requirements regarding the locational requirements for Community Residential Homes.

Impacts: This assures the Village's is in compliance with State Statute and assures that an over concentration doesn't occur.

Success: Updated the Zoning Map to satisfy Management in Progress G-2M10.

Impacts: The Zoning Map occurs in many different places both physically and electronically and this makes sure they are accurate and consistent.

**Success:** Worked closely with the IS Department to help with the progress on ePermitting Implementation to satisfy Management in Progress G-2M10.

**Impacts:** This will bring convenience to our Applicants and streamline the review process.

#### **DEPARTMENT: Palm Beach County Sheriff's Office District 9**

Please list your department's most important achievements that were completed during 2019 under "Success." Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

**Success:** Operation Pill Drop at the Palm Beach County Sheriff's Office District 9 Substation has been a success since being brought to Royal Palm Beach and has provided the opportunity for residents in the Village and surrounding areas to drop off unwanted or unused/unwanted prescription drugs safely and effectively.

Impacts: This program removes thousands of pounds of unwanted/unused prescription drugs from the homes of residents thus minimizing the opportunities for those drugs to be inappropriately used or stolen. Prescription Drug Overdoses continue to be a growing problem not only in Palm Beach County but throughout the country thus making this free disposal program available to the residents of Royal Palm Beach is essential in the fight against unnecessary deaths. The residents of Royal Palm Beach have come to rely on the Pill Drop to dispose of their unwanted prescription drugs. Last year 493.68 lbs. of pills were unwanted prescriptions processed through evidence for disposal.

Success: Police Athletic League District 9 Boxing Program (P.A.L.) welcomes school age kids weekly between the hours of 3–7 p.m. Participant's ages range from 11 to 17 years of age. Last year over 128 different students participated in the program, which resulted in 2208 visits to the P.A.L. Boxing gym. Additionally, five (5) additional Volunteer Coaches were added to the Royal Palm Beach PAL program and the club attended seven (7) boxing/sparring events.

**Impacts:** The P.A.L. Boxing Program assists boys and girls in much more than just learning the sport of boxing. This program was established to give positive exposure to at-risk youth or individuals who may not have much guidance in their lives and show that law enforcement is there to help them. The addition of five (5) additional coaches will help in the overall participation and advancement in skill for all participants. This is essential with an active and growing program.

**Success:** 

The utilization of P.B.S.O. COP Units in traffic situations, high profile events and special projects while providing new innovative training, and updated equipment utilized by these Volunteers. In 2019 Volunteer hours totaled 6,051, which is a cost savings to the Village of \$51,191.00. In addition, several COP Units are trained on how to program and move the Message Boards regularly utilized to thwart crime and reduce complacency. They regularly utilize a "tag reader" vehicle identifying stolen vehicles in local residential and business areas.

**Impacts:** 

Volunteers are valued greatly at the Sheriff's Office and in District 9. District 9 Supervisors often utilize these individuals for a plethora of community events within the Village of Royal Palm Beach. District 9 is fortunate to have volunteers that are highly skilled and trained in law enforcement aspects. Their skills are different than most other volunteers in the department, and due to their skills, training, and unique partnership with deputies District 9 deputies are able to utilize them in traffic and other high profile situations that free up deputies to respond to ongoing calls. Segways are utilized when the members of the District 9 COP assist at the four large events that the Village of Royal Palm Beach holds each year at Commons Park. Their assistance during these projects and more are essential in our goal to keep the citizens of Royal Palm Beach crime free and safe at all times.

Success:

District 9 is fortunate to be the only district in Palm Beach County to have a Community Outreach Coordinator assigned to the district. Communication is the key to a successful partnership with residents and business owners. Community meetings, Crime Prevention Meetings and Neighborhood Watch Programs are planned and carried out regularly at the request of the communities, which assists in keeping the lines of communication open between law enforcement, and the community. Participating in and spearheading community programs and events are on the forefront of District 9's ability to stay visible and part of the community. The Community Outreach Coordinator is someone the community members in Royal Palm Beach have come to rely on for a seamless line of communication with the Sheriff's Office. This allows the Sheriff's Office to maintain a partnership with members of the community, which is essential especially when trying to reduce crime and encourage reporting of crimes and suspicious incidents. In addition to the Community Outreach Coordinator attending meetings, she also coordinated and attended over thirty (30) special projects last year which include the Walk Your Child To School Day, Annual Unified Food Drive, Annual Turkey Drive, Shop w/a Cop, Safety Patrol Swearing In, Seafood Festival, July 4<sup>th</sup> Celebration, Operation Chill, Bike Helmet Safety and more. Deputies regularly attend HOA Board Meetings to discuss the latest crime statistics in the area as well as answer any questions/concerns or quell rumors.

#### **Impacts:** (continued)

The Community Outreach Coordinator works closely with all deputies encouraging them to utilize crime prevention strategies and education when dealing with those they come in contact with daily thus instilling the true principles of Community Policing. Public speeches and Crime Prevention Training is often requested and supplied to civic groups, organizations, clubs and children's groups to educate those who may fall victim to would-be-criminals. Hundreds of people are taught and influenced in the area of crime prevention each year, which is an essential part of reducing crime and apprehending criminals. The contact made through deputies and the Sheriff's Office participating in outreach programs/events has made community members more at ease when having to contact or deal with law enforcement officials if a situation deems it necessary.

**Success:** High profile, proactive approaches to combating Vehicle and Residential Burglaries is a must and one of the top priorities in District 9. Deputies are encouraged to patrol school zones while looking for and apprehending would-be criminals during the day time hours which often leads to Truants being picked up and returned to schools. District 9 picked up 158 Truants in 2019 once again making Royal Palm one of the leading districts in all of Palm Beach County.

#### **Impacts:**

Residential Burglaries and Vehicle Burglaries have continued to decrease in 2019 due to the proactive posture taken by deputies; however, Vehicle Burglaries are often crimes of opportunity. Returning truants back to school where they belong helps in minimizing the chances they will commit a crime of opportunity in and around the school or in their communities.

#### Success:

Due to the increase in violence on school and college campuses in South Florida and throughout the country, continued training and seamless partnerships with local schools and its administrators is a must! Emergency plans are kept up to date at District 9 where all first responders have up-to-date information if responding to a call for assistance. Additionally, every deputy in the district was given access to the school through either a key or a swipe card for emergency purposes. Moreover, the Annual Principal's Breakfast with PBSO District 9 leaders and all local Principals from public and private schools continue in an effort to address any problems. This proactive approach allows PBSO to handle small issues prior to them becoming big ones.

#### **Impacts:**

Communication is essential!! Creating a partnership with Principals and School Board, Police breaks down barriers and allows everyone to be on the same page if a response is ever needed at one of the local schools.

**Success:** P.B.S.O. District 9 is one of only four locations throughout Palm Beach County that

provides fingerprinting services. In 2019, District 9 processed 1,056 requests for fingerprints.

Impacts: The Palm Beach County Sheriff's Office allows those in and around Royal Palm Beach

this service thus creating an additional service to the public.

**Success:** Inter-agency Units Proactive Approach to Crime and Crime Prevention. Through the

utilization of all P.B.S.O. assets/units, District 9 is able to request and deploy an array of different policing tactics depending on current needs and criminal activity. In 2019

Marine Unit hours totaled 61 and Mounted Unit hours totaled 220.

**Impacts:** The utilization of units such as Marine, Motors, Mounted, K-9, S.P.O.T. (Sexual

Predators & Offenders Tracking Program), Gang Unit, Narcotics Bureau, Violent Crimes Bureau, and the Eagle Helicopter, District 9 increases the ability to thwart crime and apprehend suspects when needed. In addition to these units, PBSO District 9 has many bike certified deputies who are able to travel in and out of areas without being detected thus allowing arrests to be made where otherwise marked units would not be

able to patrol.

Success: Utilizing the District 9 ATV's for patrol, special events and specific complaints in the

Village of Royal Palm Beach. Two (2) additional deputies were ATV trained and

certified.

**Impacts:** Patrol vehicles cannot get everywhere; therefore, there are several different modes of

transportation utilized to catch criminals in the act. ATV's are certainly one of those vehicles, and allow law enforcement to patrol parks, nature preserves and other terrain

that would be difficult for regular patrol vehicles to patrol.

**Success:** District 9 has a full time ARU Specialist assigned to the front lobby.

**Impacts:** This position has allowed more individuals to take advantage of the services provided

by the District 9 Substation as well as free up any deputy needing to respond to handle calls for service. In 2019 the District 9 ARU Specialist handled 310 calls with 191 case

numbers pulled.

Success: Criminal Investigations can be time consuming, especially when following up with

victims of crimes due to their busy schedules and lives. In 2019 District 9 Detective

Bureau acquired a Volunteer to assist in investigations.

**Impacts:** The volunteer assigned to the Detective Bureau is in the office two to three times a

week. He has assisted detectives on security footage retrieval, creating spreadsheets to assist in case organization and follow-up phone calls to capture additional investigative leads that may be needed for the case. Volunteer L. Sutton has assisted in several cases

and the overall production and success of the District 9 Detective Bureau.

**Success:** District 9 replaced the old and antiquated four passenger Utility Vehicle with a new Polaris 4X4.

Impacts: Specialty vehicles such as this are truly an asset to a Community Policing District such as District 9 – Village of Royal Palm Beach. Many special events and/or high profile calls many times have the need for transportation and high visibility other than a patrol vehicle. This new Polaris 4X4 will allow District 9 certified personnel to respond to events and areas needed.

**Success:** District 9 personnel worked with members of the Palm Beach County Sheriff's Office Information Systems and Narcotics Bureau to install a surveillance system in and around the perimeter of the District 9 Substation.

**Impacts:** This equipment is a continuation of the past two years of efforts to upgrade and install items to assist in Target Hardening the Palm Beach County Sheriff's Office District 9 Substation.

**Success:** District 9 participated in several agency-wide operations:

Operation Bus Stop Safety

**Impacts:** 

- Operation End of School Year
- Operation D-9 Underage Alcohol/Tobacco Operation
- Operation "Safe Season" After- District 8, 9, & 15
- Operation: Safe Zones Keeping Our School Zones Safe Calendar Year 2019
- Village of Royal Palm Beach Crime Trend Operation Plan
- Crime Suppression operations with neighboring districts.
- Under Age Alcohol/Tobacco Operation

**Impacts:** These operations, some done in conjunction with other districts, provided District 9 with the opportunity to address problems such as vehicles being left unlocked and drivers who were passing busses that were picking up and letting off students.

**Success:** District 9 updated the Bait Vehicle used to catch would be criminals and thwart crime:

The upgrade of the Bait Vehicle will continue to allow District 9 to displace criminal activity by posing the perception of law enforcement presence in needed areas.

**Success:** District 9 obtained five (5) additional lasers and one (1) moving radar unit.

**Impacts:** Traffic continues to be the main complaint and concern of residents in the Village of Royal Palm Beach. This new equipment will allow deputies to monitor and enforcement traffic laws where and when needed.

Success: 2019 afforded staff to upgrade the Road Patrol Sergeant's Office, add new flooring to the D9 Conference Room, add new equipment and supplies to the newly created D9 Crime Processing Room, add a new overhead monitor and speakers to the D9 Conference Room, and purchase a replacement table for the D9 Roll Call Room.

**Impacts:** There are many different disciplines to law enforcement. It is essential to ensure all aspects of enforcement and investigations have the proper, updated tools needed to thoroughly do the job.

Success: District 9 replaced five (5) new unmarked Street Team vehicles with new ones.

**Impacts:** The District 9 Street Team is utilized in many different capacities, but one that is essential to solving and thwarting crime is the utilization of undercover vehicles and personnel. These new vehicles will allow Street Team members to continue that work and not become compromised.

# DEPARTMENTAL SUCCESSES 2019 Royal Palm Beach, Florida April 2020

**DEPARTMENT: Public Works** 

Please list your department's most important achievements that were completed during 2019 under "Success". Under "Impacts", please explain what the benefits to the Village and to a resident were as a result of each achievement.

**Success:** La Mancha Drainage, PW0703: Completed installing underdrain on Malaga Street. Project is complete. All in-line and underdrain work is complete. Future pond project in FPL Easement will address high groundwater along LaMancha Ave.

**Impacts:** Areas of the La Mancha Subdivision have high groundwater that can damage the roadway and impact the sidewalks and swales. The installation of underdrain increases the life of the roadway and minimizes the impact of high groundwater on the sidewalks and swales.

**Success:** VH Site Improvements, PW1704; VH entry signs will be incorporated into the proposed Village Hall project. This project is closed.

**Impacts:** The entry signs will aid the traveling motorists in locating Village Hall, PBSO District #9, and the Post Office.

**Success:** Bridge Slope Stabilization, PW1806; Consultant completed 60% design plans for all bridges. Design plans will be complete in early FY20.

**Impacts:** This project is required to meet State of Florida requirements for bridge maintenance.

Success: A/C Replacement, PW18AC; We completed the replacement of AHU-1 at the

Recreation Center. This project is complete.

**Impacts:** The replacement of air conditioning units is part of our long-term a/c replacement

program.

Success:	Recreation Center Site Improvements, PR1722; DPW completed the work consisting of cutting, removing and grinding of the oak tree roots, installation of root barrier, and restoration of pavement at the affected locations. The milling and resurfacing will be incorporated into a future CIP project. DPW modified the project scope to include site lighting improvements and procured the materials to complete this work. DPW will install lighting using in-house labor. DPW will coordinate with Parks & Recreation on
	the future sign design and installation as needed.
_	

**Impacts:** The project was needed to minimize damage to parking lot pavement. The site lighting changes and additional lighting will provide more light coverage in the parking lot while maintaining the tree canopy.

Success: DPW completed the installation of poles and other infrastructure to provide additional lighting on Belvedere Road with the exception of two locations. DPW will evaluate and install additional lighting along Belvedere as needed.

Impacts: The roadway lighting improvements aid motorist and pedestrian use of the roadway.

The lights near the roundabout provide better visibility of students at the bus stop at this location.

**Success:** Street Restriping, PW19SR: Completed restriping of La Mancha Ave. from Madrid to Las Palmas St. Completed the restriping of the round-about on Ponce de Leon St.

**Impacts:** The street restriping was completed in accordance with FDOT standards. The striping benefits the traveling public by increased visibility of the roadway markings.

**Success:** Street Sign R&R, PW19SS; Completed the purchase and installation of all signs in Zone 2.

**Impacts:** The Street Sign R&R project was expanded to meet the MUTCD sign retro-reflectivity requirements that went into effect in January 2012. The MUTCD retro-reflectivity requirements ensure that traffic signs are maintained at a minimum retro-reflectivity so that they will be visible to drivers at all times, both day and night.

**Success:** Storm Drain Outfall Replacement, PW19SD: The storm drain outfall replacement project is complete.

**Impacts:** The outfall pipes and new headwall, where needed, were constructed in accordance with FDOT standards.

**Success:** A/C Replacement, PW19AC; We have completed the remaining a/c units that was scheduled to be replaced. The last unit that was scheduled to be replaced for FY19 was

AHU-2 at the Recreation Center.

**Impacts:** The replacement of air conditioning units is part of our long-term a/c replacement

program.

**Success:** Sidewalk Pressure Cleaning; Completed the sidewalk pressure cleaning work for FY19.

Impacts: The sidewalk pressure cleaning is done annually and includes sidewalks along Village

owned properties and private properties that abut major roadways and that don't have an HOA. The work provides safe, clean surfaces for pedestrian travel and improves the

aesthetics of the roadway.

Success: Sidewalk Trip Hazards; DPW completed the backlog of sidewalk trip hazards south of

Okeechobee Boulevard.

**Impacts:** The sidewalk maintenance program is needed to provide safe pedestrian use of the

Village sidewalks.

**Success:** Comprehensive School Zone Plan; DPW has replaced the signs identified for

replacement in the plan. We are evaluating areas where sign location were identified to be relocated and will schedule as needed. DPW is evaluating pavement markings identified to be completed in the plan and will schedule the re-striping to be included in

the annual project for striping.

**Impacts:** The comprehensive school zone plan was prepared to evaluate the school zones in the

Village for compliance with MUTCD standards.

Success: Backflow Preventer Replacement, PW19BF; Ongoing project.

**Impacts:** The backflow preventer replacement project is to insure that all backflows are tested,

repaired and/or replaced, as needed, annually. The program is required by Palm Beach

County cross-connection control rules.

Success: PBSO Building Renovation, PW1901; DPW bid project and received no bids. The

project will be incorporated into the proposed Village Hall project. This project is

closed.

**Impacts:** The project provided additional hardening of the building and eliminated ground to

ceiling windows that were a source of leaks into the building.

### INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida

**April 2020** 

#### **DEPARTMENT: Public Works**

Please list issues or projects that you would like for the Village to address this next year 2020.

- 1 Continue ongoing efforts to incorporate improvements identified in the Evaluation of Utilities report into renovation and capital improvement work. Review capital improvement projects for opportunities to incorporate improvements recommended in the utilities report.
- 2 Continue ongoing efforts to remove and repair sidewalk trip hazards.
- 3 Continue working with GIS to manage project mapping and data collection applications for use in Public Works.
- DPW is currently evaluating the extent of the deterioration of the fixture on SR80 street lights. Once documentation is complete we need to discuss with FDOT a solution to the issue.
- 5 FDOT has a roadway project at Crestwood/Forest Hill Boulevard that will impact 12-16 of the decorative street light poles. These poles will be replaced with spun aluminum poles. FDOT contractor has delivered X poles to FOC. DPW will transport one (1) pole to Vendor to quote the costs for painting the pole. Based on the costs, DPW will develop a multi-year capital project for inclusion in a future year CIP.
- DPW will install bus stop on SR80 near Walgreens when the FDOT roadway expansion project is complete.
- 7 DPW is evaluating the current Palm Tran bus stops within the Village and will prepare a report for Council.
- 8 DPW is preparing bid packages for our maintenance contracts that expire at the end of FY20.
- DPW is evaluating the replacement of guardrails at six (6) bridges and will prepare a capital project for inclusion in a future year CIP. The bridges are located on Ponce de Leon St., Goldfinch Ln., Raven Ct., Grandview Way, Bobwhite Rd., and Madrid St.

- Evaluate need/requirement for school zone flashing beacons. Additionally, identify locations and prepare capital project for adding flashing warning signs for school crossings on Crestwood Blvd. at the intersections of Sparrow Dr. & Park Road N.
- 11 Coordinate with FDOT to evaluate life expectancy of SR 80 streetlights. Evaluate the cost for changing out fixture heads on SR 80 streetlights with LED cobra head type fixtures. Goal of the evaluation is to develop a street light replacement program with FDOT.
- Develop capital project, for inclusion in future CIP, to replace 50 cooley-hat/contemporary lights on Ponce de Leon St., Gibraltar St., Santiago St., and Alcazar St. with concrete poles and LED cobra head fixtures.
- Evaluate replacing street light fixture heads with LED fixture heads in areas that the Village maintains the streetlights. Based on costs develop a capital project for inclusion in a future CIP.

## LEADER'S GUIDE 2020

#### FINAL REPORT

Mayor and Village Council



Royal Palm Beach, Florida March 2020



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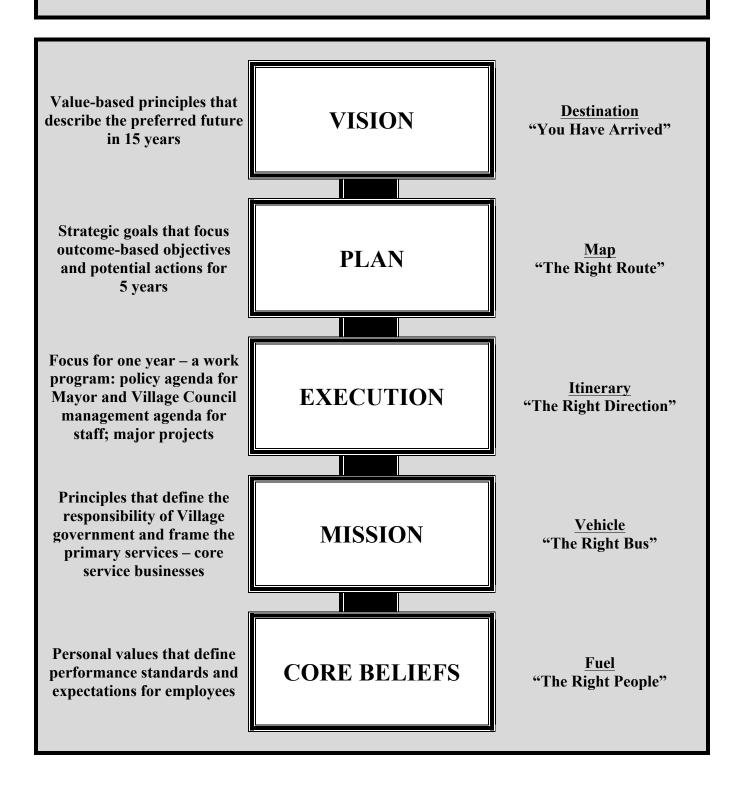
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## **SECTION 1**

## STRATEGIC PLANNING MODEL FOR THE VILLAGE OF ROYAL PALM BEACH

### STRATEGIC PLANNING MODEL



## **SECTION 2**

**ROYAL PALM BEACH – ARE YOU READY FOR...** 



## Are You Ready for Societal Changes?

#### ► Short Term Trends and Reality – Long Term Future for your Community

#### 1. How We Live...

- a. Decline in homeownership
- b. Less value in owning a home more mobile population
- c. Myth of "Tiny Homes" development and abandoned, just "too small" to live in
- d. Grandparents moving to live near grandchildren
- e. No desire for home or landscape maintenance
- f. Increasing demand for smaller, high quality homes less square footage
- g. Declining market from larger, expensive homes
- h. Expanding need for workforce housing
- i. Expanding need for quality affordable housing
- j. Stigma of "MF" and "those people" neighborhood resistance to multifamily housing
- k. Aging "baby boomers" needing senior housing: independent living, assisted living, memory care and end of life

#### 2. How We Move...

- a. Exploding use of shared ride Uber, Lyft, and others they are here
- b. Personal or shared ride, rental electric scooters supplied Bird, Lime, Bolt, Razor, Skip, Spin (Ford Motor Company) they are here
- c. Electric vehicles they are here and needing public charging stations
- d. Autonomous vehicles they are coming
- e. Desire for more walkable communities walk to parks and shopping
- f. No desire for commute increase opportunities to work from home
- g. Subscription cars they are here at some auto dealers
- h. Uncertain direction and funding for public transportation

#### 3. How We Shop...

- a. Death of the Mall vacant buildings, reuse of space, demolition and new development
- b. Shopping from the "Couch" or anywhere and anytime convenient and easy delivery and return
- c. Need for distribution buildings strategically located in a region
- d. Daily deliveries in neighborhoods
- e. Deliver by Uber and drones delivery without a person
- f. Shopping for everything luxury to daily necessities
- g. Need for small, specialty retail shops
- h. Fast next day delivery with PRIME

#### 4. How We Eat...

- a. More families and individuals going out to eat our lives are too busy with activities
- b. Increasing opportunities to do online grocery shopping pick up or delivery
- c. Daily shopping for fresh produce and meats
- d. Expanding opportunities for farm to table Farmers' Markets to restaurants
- e. Houses without kitchens
- f. Increasing demand for "upscale" fast foods Panera, Chipotle, etc.
- g. Greater demand for prepared foods, especially from Whole Foods and Trader Joe's
- h. Growing free or reduced school lunches many times hidden in the community

#### 5. How we Recreate...

- a. Increasing demand for specialty parks dog/pet parks, skate park, etc.
- b. Playground for all abilities
- c. Greater demand for programs, services and facilities to support a healthy lifestyle and personal wellness
- d. Pools being replaced by splash pads
- e. Emerging sports pickleball, lacrosse
- f. Rise of "professional" amateur youth sports and competition for athletic spaces fields and indoor
- g. Desire/demand for "turf" fields over grass
- h. Expanding demand for adult/senior sports
- i. Increasing competition for game and practice fields
- j. Increasing desire for community events and festivals and competition for both indoor and outdoor spaces

#### 6. How We Create An Equitable Community

- a. Growing wealth disparity property rates increasing in many communities
- b. Difficult issue to define and the role of local governments
- c. Difficulty in identifying the root causes
- d. Increasing visible and practiced racism
- e. Growing community diversity many different cultures, languages and traditions
- f. Access to and increasing costs of education and vocational training
- g. Changing personal attitudes and stereotypes
- h. Increasing political bifurcation nationally and within a community
- i. Less funding sources and donation level to community non-profit organizations
- j. Neighbors do not know neighbors
- k. Growing number of residents do not have the income to own/rent a home, to pay for services, to buy food, to have transportation

#### **FUNDAMENTAL QUESTION: DO WE HAVE THE:**

- COURAGE TO HAVE A COMMUNITY DIALOG...
- COURAGE TO EMPOWER THE COMMUNITY...
- COURAGE TO MAKE DIFFICULT DECISIONS THAT BENEFIT AND ADD VALUE TO THE COMMUNITY...
- COURAGE TO MAKE CHANGES...

B

## **Are You Ready for Community Changes?**

#### 1. Redevelopment

- a. Older residential neighborhood
- b. Older commercial center becoming residential opportunities
- c. Increased density
- d. Multi-family housing options owned and rental
- e. Pedestrian friendly and walkable
- f. Revised parking regulations
- g. Access to transportation/mobility options
- h. Resistance by some residents -NIMBY

#### 2. Mobility Options

- a. Preparation for first/last mile
- b. Transit options
- c. Shared ride options
- d. Micro-mobility options
- e. Walking and trail/sidewalk connectivity
- f. Connects to community destinations including Commons Park
- g. Defining and developing shared paths/sidewalks
- h. State regulations and laws

#### 3. Village Services Through Technology

- a. Online services
- b. Website and apps easy access and use
- c. Investing in technology
- d. Educating residents on use of technology
- e. Streamlining Village policies, processes and systems
- f. Training Village staff
- g. Greater convenience for customers
- h. Securing Village and resident information

#### 4. Traffic

- a. Grow to the west impacting Royal Palm Beach
- b. Limited options for road expansion
- c. Flat or reducing gas tax revenues and funding
- d. Expanded use of shared rides/on demand services
- e. Developing Smart Mobility options for residents
- f. Desire for acceptable and predictable travel times
- g. Uncertain future funding for/from FDOT
- h. State Road 7
- i. Lack of common regional vision
- j. Growing work at home options for residents

#### 5. Current Crisis

- a. Uncertain future sense of fear
- b. Increase demands for Village services
- c. Employees with children no schools
- d. Limited testing
- e. Working from home options for Village employees
- f. Conflict with State regulations and employee safety
- g. Future revenues uncertain

#### 6. Increase Revenues

- a. Uncertain economic future
- b. Insufficient revenues to support new Village services or facilities
- c. Revenues based upon the economy
- d. Potential fee options; electric charging station
- e. Resistance to increasing tax rate or add fees
- f. Courage to increase revenues
- g. Increasing costs for Village services and projects

## **SECTION 3**

## LOOKING TO ROYAL PALM BEACH'S FUTURE

## Strengths — Weaknesses Threats — Opportunities Village of Royal Palm Beach

#### **▶** Strengths

- 1. Common Park
- 2. Cultural Center
- 3. Canal Network
- 4. Communications with the Community
- 5. Mayor-City Commission and Village Manager-Village Staff Teamwork and Collaborative Leadership
- 6. Experiences Offered to our Residents
- 7. Recreational Programming Responsive to our Community: all family generations
- 8. Emergency Services: Fire and PBSO
- 9. Strategic Planning Producing Results for the Community
- 10. Senior Living Facility
- 11. Dedicated Village Management and Staff Dedicated to Serving the Royal Palm Beach Community
- 12. Tuttle Vision and Development
- 13. Community Events and Festivals
- 14. More Young Families Moving to Royal Palm Beach
- 15. High quality of Village Services

#### **▶** Strengths

- 16. Well-maintained Village Infrastructure
- 17. Residents Receiving Value for their Taxes and Fees
- 18. Village Staff Responsiveness to the Royal Palm Beach Community Residents and Businesses
- 19. Fiscally Responsible Actions by Village Government
- 20. Village Manager Leadership
- 21. Safe Community
- 22. Increasing Innovations by Village Government
- 23. Residents Trust and Confidence in Village Government
- 24. Strategic Planning and the Annual Action Agenda
- 25. Village Actions: Benefit and Value to the Community and the Lives of Residents
- 26. Mayor and City Commissioners Listen to the Community Input and Ideas
- 27. Green Market
- 28. Commitment to Property Value Protection

#### ► Areas for Improvement

- 1. Increased Number of Homicides\*\*\*\*
- 2. Expanding Public Art
- 3. Outside World's Perception of "Royal Palm Beach"
- 4. Community Understanding of Codes, Building Permit Requirements and Process and Code Compliance Building Department Can Help Residents through ePermitting
- 5. Upgrading and Modernization of Older Housing Stock
- 6. Management Succession Planning
- 7. Enhancing Mayor-City Commission Teamwork
- 8. Engaging Palm Beach County on Critical Issues [including State Road 7]
- 9. Expanding Community Cameras and LPR
- 10. More Communications with Residents
- 11. Turnout to Informational Events
- 12. Access to Commons Park
- 13. Follow Up Communications
- 14. Social Media

\*\*\*\* = Anomaly for 2019

#### ► Threats to Royal Palm Beach's Future

- 1. NIMBY over Community Benefits
- 2. WPB and State Road 7
- 3. Western Development: Population Increase and Greater Traffic Congestion
- 4. Traffic Congestion and Grid Lock
- 5. Developers Delivering their "Promises"
- 6. Competition from other Communities
- 7. Reduced Quality of our Schools
- 8. Homelessness a Regional Issue and Needs a Regional Approach [Palm Beach County Needs to Step Up]
- 9. State of Florida Legislative Attacks on Home Rule/Funding/Revenues/Unfunded Mandates/Service Delivery
- 10. Increased Criminal Activity [Crime Down: 14%]
- 11. Lack of Mayor-Village Commission Brainstorming and Visioning
- 12. Future Economic Recession
- 13. Future Water Supply and Quality
- 14. Indian Trail Incorporation
- 15. Commitment to Vision and Plan Following through on Decision that are Best for the Entire Community

#### **▶** Opportunities for the Future

- 1. Public Art
- 2. Creating Experiences for Residents
- 3. New Park Development
- 4. Commons Park: Expanded Amenities and Events
- 5. Expanded/Better Community Events and Festivals
- 6. Tuttle Development
- 7. Village Hall
- 8. Recreation Center Expansion
- 9. Culture Arts Expansion
- 10. High-end Restaurant Attraction
- 11. Experienced-based Business Attraction
- 12. Transportation Hub at "Tuttletown"
- 13. Issues Council/Forum: Involvement and Leadership
- 14. Affordable Community Spaces for Rent
- 15. Innovation and Creativity
- 16. "Downtown" Creation

## Actions for 2020 Mayor and Village Council Village of Royal Palm Beach

1. Village Hall Project: Next Steps

2. Recreation Center Project: Next Steps

3. Tuttle Development: Next Steps

4. Commons Park Access: Direction

5. Commons Park Amenities/Venues: Direction

6. Village Hall Art Program

7. Chandelier Installation: COMPLETION

8. Census Complete Count: Preparation

9. ePermitting: Implementation

10. ADA Compliance Plan: Next Steps

11. All Abilities Park: Securing State Funding

12. Homelessness: Problem Analysis, Report with Options and Direction [regional approach with Palm Beach county]

13. Canal Dredging Project: Next Steps

14. Capstone Senior Living Facility Development: Opening and Operational

15. Madrid Traffic Solution: Study and Direction

16. "Buried" Sculpture Relocation: Direction and Village Actions

17. Term Limits: Direction

- 18. Bike Signage/Wayfinding Signs: Direction and Next Steps
- 19. 2nd Halloween Event: Direction
- 20. Canal Kayaking Event: Report, Direction and Village Actions
- 21. Kite Event in Commons Park: Report, Direction and Village Actions
- 22. Zip-line at Commons Park: Report. Direction and Village Actions
- 23. Mobility Options: Report, Direction and Village Actions [including use of golf carts and accommodations for electric vehicles]
- 24. Shakespeare by the Sea in Commons Park: Report, Direction and Village Actions
- 25. New Park Development Projects [2]
  - Tuttle
  - Other Park
- 26. Canal Master Plan: Update and Direction
- 27. New Arts Festival: Report, Direction and Village Actions
- 28. 5 G Community: Report and Direction
- 29. State Road 7 Project: Next Steps
- 30. Art in Parks and Village Hall: Next Steps
- 31. Charter School K-12: Report and Direction [Tuttle Development]
- 32. State Legislative Agenda and Advocacy: Preparation and Actions
- 33. Canal Dredging Project: Funding and Next Steps
- 34. Community Security Enhancements Cameras and LPR: Direction and Funding
- 35. Schools Grants Program: Report, Direction and Funding
- 36. Senior Transportation Program Enhancement/Training: Direction and Funding
- 37. Educational Advisory Board Increased Funding: Direction and Funding
- 38. Senior Voucher Program for Mobility: Direction and Funding

- 39. Pathway Connectivity Enhancement: Update Report, Direction and Funding
- 40. Neighborhood Engagement Strategy: Report with Best Practices and Options, Direction and Village Actions
- 41. Cyber Security Enhancement: Update Assessment, Report, Direction and Village Actions
- 42. Transportation/Mobility Hub: Direction, Partners [PalmTran] and Next Steps
- 43. Use of School Facilities Expansion: IGA Review and Direction
- 44. Management Succession Planning: Update Report
- 45. Annexation of Palm West Hospital Area: Direction and Village Actions
- 46. Indian Trails Incorporation: Analysis of Impacts on Royal Palm Beach
- 47. Long Term Visioning: Report with Option, Direction and Village Actions
- 48. Village Social Media Expanded Presence: Direction and Village Actions
- 49. PalmTrans: Engagement and Direction
- 50. Royal Palm Beach Vision "Zero": Report with Options, Direction and Village Actions
- 51. "Pop Ups": Definition, Report with Options and Direction
- 52. Civic for Schools: Goal's, Report with Options, Direction and Village Actions
- 53. Village-owned Properties: Update Inventory, Report with Findings and Options and Direction
- 54. State Road 7/Okeechobee Corner Development: Status and Direction
- 55. Funding Model for Mobility/Transportation: Report with Options and Village Direction
- 56. Golf Facilities/Programs Expansion at Commons Park: Report, Direction and Next Steps
- 57. Next Senior Living Facility: Direction and Village Actions
- 58. Crestwood Area Park Plan: Development, Direction and Funding
- 59. Comprehensive Mobility Plan: Direction, Development and Funding Mechanism

## Top "12" Priorities for 2020

#### **EXECUTIVE PERSPECTIVE**

- 1. Connection to RPB Commons Park
- 2. Village Hall Development: Funding
- 3. LPR Cameras: Funding
- 4. Community Enhancement Ordinances: Adoption
- 5. Online Permitting Process for Development
- 6. Cyber Security and Open Data Management
- 7. Comprehensive Information Services Master Plan
- 8. Sale of Alcohol at Events Policy
- 9. Sidewalk Pressure Cleaning for Major Corridors
- 10. Crestwood North Park: Community Input
- 11. Lighting for Neighborhoods and Sidewalks: Upgrade
- 12. Collection of Residents Data: Proactive

## Looking to Royal Palm Beach's Future Departmental View

# MAJOR CHALLENGES Royal Palm Beach, Florida April 2020

**DEPARTMENT: Clerk's Office** 

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- Municipal Elections
- Responding to Public Records Requests
- Monitoring/Filling Board/Commission Seats with Volunteers
- Continuing to provide transparency in government with Public Meeting notices, circulating General Public Information via signage, television, website, the Community Connection, Village Voice and VECTOR.
- Customer Service Liaison with Waste Pro
- Monitoring the two RV lots (i.e. security, payments, availability and information updates)

### MANAGEMENT IN PROGRESS 2020 PROJECTS AND ISSUES

#### Royal Palm Beach, Florida April 2020

**DEPARTMENT: Clerk's Office** 

Please list departmental projects or issues in progress (meaning there is work currently being done on them).

- 1 Preparation for Election (No 2020 Election held Incumbents Unopposed)
- 2 Answering Public Records Requests
- 3 Records Retention/Management
- 4 Agenda Preparation/Packets
- 5 Minutes for Council, Education Advisory Board and Pension Boards
- Post Council Meeting Action (i.e. process and distribute Resolutions, Ordinances, Variance Order, Contracts, etc.)
- 7 Applying payments for two RV lot rental payments as well as keeping tenant information current
- 8 Distribution of Bid Documents
- 9 Conducting Municipal Lien Searches
- 10 Updating HOA Contact Information as well as Emergency Contact Information for Emergency Management
- 11 Processing Parking Citations written by PBSO
- 12 Advertising for Board/Commission open or expiring seats

- 13 Monthly meeting calendar
- 14 Assisting Mayor with VECTOR information
- 15 Archiving newspaper articles, pictures and events regarding the Village's business
- 16 Updating information on Village Electronic Signs, Channel 18 and website
- 17 Assist the Education Advisory Board with scholarship process

### INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida April 2020

**DEPARTMENT: Clerk's Office** 

Please list issues or projects that you would like for the Village to address this next year 2020.

- 1 Update and Amend Policy and Procedures for Responding to Public Records Requests
- 2 Create a Policy and Procedure for Responding to Data Requests

# MAJOR CHALLENGES Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Community Development**

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

- As E-permitting and Project Dox are implemented, a major educational project will be required to facilitate the change of workflow for contractors, residents and staff.
- Public Records requests have expanded in frequency and scope. This growth in demand requires significant resources to properly address. While we adjust to these demands and make our data more readily available, we must also balance the privacy mandates of our "confidential records".
- Continued delays of the State expansion of St. Rd. 7 through to Northlake Blvd. will only place more pressure on our interior roadways. This road must be built immediately
- As growth of our Western communities has significantly increased so has the traffic demands. We must continue to support proper expansion of Southern Blvd. while considering the aesthetics to our Village's Southern Entrance.
- Continue to improve more efficient use of our resources. Our field officers and inspectors need to operate seamless from our offices. The ability to fully access building permit, code enforcement and business tax records and print notices if and when needed in the field will open doors to being self-sufficient while expediting our services.

Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Community Development**

- 1 E-permitting implementation
- 2 GIS-CE layer courtesy and violations
- 3 Progressing toward next phase of Bella Sera build out
- 4 Commercial ALF's construction / completion
- 5 Cross-training inspectors/plan reviewers
- 6 Reviewing phase 2 of Southern Properties development

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida

**April 2020** 

#### **DEPARTMENT: Community Development**

- 1 Continue to develop a Village Hall reconstruction plan, which can provide immediate emergency response and instill public pride in their Village.
- Review expansion of Village wide pressure cleaning efforts to annually maintain clean sidewalks and roadways. Presently areas deferred to HOA's do not get cleaned in a uniform manner reducing the Village's effort to a patchwork of clean areas. Suggestion would be to expand throughout main roadways without exception to establish a uniform clean appearance annually at a minimum. Southern, St Rd7, Okee, Crestwood and RPB Blvd.
- 3 Seek opportunities to expand well-planned Streetscape projects throughout Village.

#### **DEPARTMENT:** Engineering

- Creating safe and efficient non-motorized routes to parks, public buildings, transit, and businesses.
- Commons Park Access (EN1902)-Purchase land for future access points to Royal Palm Beach Commons Park
- Bring the Village fully into ADA compliance by securing grants for sidewalk improvements; performing curb ramp improvements as a part of road resurfacing projects; cultivating the ADA Transition Plan web map into a resource for residents
- Improved lighting on bike and pedestrian pathways throughout the Village.
- Crestwood North Park (PR2102)-Design and construction of a five acre park on the corner of Crestwood Blvd. and the M1 Canal.
- Renovation and Expansion Recreation Center (PR2001)-Architectural / Engineering design and construction for the expansion and renovation of the Recreation Center. The expansion will include a 9800 sf gymnasium, 4 meeting rooms, a kitchen, and restrooms totaling 5500 sf. The project also includes the expansion and resurfacing of the parking lot and upgrading entry feature signage.
- ADA Improvements Phase II (EN2302)-Install and or modify curb ramps and sidewalk connections village wide to meet current ADA standards. Replace existing deteriorated curb and gutter, grading, signing and striping, and any other incidental drainage improvements to the corridor.
- FPL Pathway Lighting (EN1901)-Pedestrian/cyclist lighting along the 10.0' wide FPL pathway that runs from La Mancha Avenue to Lamstein Lane.
- Bike Path Trailhead and Signage Plan (EN2102)-Construct kiosks with maps of the bicycle/pedestrian network at major intersections. Install guide signs and mileposts to delineate bike path routes.

- Beach at Royal Palm Beach Commons (PR2403)- Create a beach like area within RPB Commons park.
  - La Mancha Avenue Extension (EN2103)-Extend La Mancha Ave. from the Bilbao Street Circle to Okeechobee Blvd. and construct a signal. The roadway will be aligned with the existing median cut on Okeechobee Blvd. that currently serves the Public Works building.
  - Park Road North Parking and Pathway (EN2201)-Replace the existing 4.0' walkway on the west side of Park Road North with a 10.0' wide multi use pathway from Sparrow Drive to Cypress Trails Elementary School and add on street parking and type f curb near Crestwood Middle and Cypress Elementary. Upgrade Katz field drainage outfall.
  - Southern Blvd. Park (PR1901)-Design and construction of a 10-15 acre park within the recently annexed properties located south of Southern Blvd. and west of the Lowes Plaza.
  - ➤ Camellia Park Renovation (PR24)-Replacement of existing tennis courts/lights, Tennis Pro office and Restroom Building.
  - Road Re-Surfacing (PW22RR)-The proposed project would address areas within the Village with poor pavement conditions caused by aging, traffic and water damage. The following is a list of proposed roadways to be resurfaced: For 2022: BARCELONA DR, BILBAO ST, BOBWHITE RD, CHESTNUT CIR, COCOPLUM CIR, COCOPLUM LN, COPPERWOOD CIR, EMERALD CT, GOLDFINCH LN, HABITAT CT, LAS PALMAS ST, LAUREL WAY, LOCUST LN, MANDEVILLE LN, MONTEREY WAY, NATURES WAY, NOTTINGHAM RD, PARK RD N, PARK RD S, RAINFOREST CT, ROYAL PALM BEACH BLVD, SANDPIPER AVE, SARATOGA BLVD W, SEGOVIA AVE, SEGOVIA CT, SWEET BAY LN, SYCAMORE DR, TWIN LAKES WAY, VALENCIA ST, VENETIAN LN
  - Use GIS tools along with iPads to collect code enforcement violation information in the field. Use of the iPads will allow the code officer to collect enforcement information on a parcel dataset that is pre-populated with relevant property address and owner information. The use of GIS tools and drop-down fields will allow code officers to pick from a list of violations, automatically capture date, time and location and store photos related to each violation.
    - Once submitted, these violations can be mapped in real time for viewing on a web map using any computer or mobile device. This will allow necessary staff to get a spatial view and distribution of violations and generate reports.
    - An additional benefit would be the use of a code enforcement dashboard to visualize and assess the status of code enforcement action throughout the Village.

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT:** Engineering

- Village Hall (EN2001)-Demolish the existing Village hall building and construct a new 19,000 sf two-story building. The project will include new parking and other improvements required to connect the campus with the proposed building.
- 2 "Real-time" mapping of current open permits for all types of development and engineering projects. Interface between GIS, Laserfiche, and Superion; the link will allow for a map-based search of all building records.
- 3 RPB Commons Parking Lot Expansion (PR1602)-Expand existing parking lot, improvements include minor drainage modification, signing and striping, new ADA curb ramps, and landscaping.
- Commons Lighting (PR1903)-Add lights to pathways, dog park, and overflow parking lots on both sides of the sporting center. Heron Parkway and Grouse lane pathway segments will receive full lighting. North and South pathway loops will receive low-level bollard lights for safety and security purposes.
- Robiner Park Pathway & Kayak Launch (PR1807)-Re-surface pathways and improve ADA accessibility. The park is also used as a launch site for the aquatic vegetation equipment. Launching the equipment damages sod and canal banks. In order to alleviate the damage we are proposing to build a permanent launch area that will be used as a kayak launch when the aquatic vegetation equipment is not being utilized. The existing dog park fencing will be replaced as well.
- 6 Use GIS tools to track insured assets by adding insurance related fields to GIS features that are being maintained. By storing insured information in the GIS system we will be able to track insured assets spatially throughout the Village and quickly generate reports and targeted maps during emergency activities. The will make damage assessment of insured assets more efficient and accurate. An additional benefit will be the ability to track and report on new construction and features that may need to be added to the insurance schedule of values.

- 7 Bob Marcello Tennis Lighting Replacement (PR1720)-Installation and materials new poles, new electrical underground and pole demolition tennis courts.
- 8 Bob Marcello 2&3 Lighting Replacement (PR1806)-Installation and materials- New poles, New Electrical underground and pole demolition on: fields #2 and #3
- 9 Village wide ADA Improvements (EN1601)-Install and or modify curb ramps and sidewalk connections Village wide to meet current ADA standards. Replace existing deteriorated curb and gutter, grading, signing and striping, and any other incidental drainage improvements to the corridor.
- Southern / Royal Palm Beach Gateway (EN2002)-Enhance the existing entry feature, electronic sign, and landscaping.
- 11 Commons Rehabilitation Completion Order (EN1801)-Annual monitoring per the approved NAM.
- 12 Veterans Park ADA Improvements (EN1705)-Add hand railing to the stairs in the amphitheater.
- Street Lights (LED) Village Wide: Zero Cost Changes (G-2MA06-00) finalize agreement with FPL.

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS

Royal Palm Beach, Florida April 2020

#### **DEPARTMENT:** Engineering

- Amend the comprehensive bicycle plan to remove links that require the purchase and removal of existing homes, and remove links that require the construction of pathways or sidewalks in road right of ways that are adjacent to existing single family homes without sidewalks. Then add links across properties that will only require the Village to purchase access easement.
- 2 Develop methods/regulations/ordinances to help the Village deal with non-performing contractors.
- 3 Review and update Bid Documents
- 4 Madrid Rd Connection to SR7 (EN2003)-After Council presentation and approval, design and construct a right out only connection to SR7 at the Madrid Circle.
- 5 Canal System Dredging (SW1901) In order to restore the canals to their designed depths & remove the years of sedimentation, the canal system will need to be dredged of these materials.
- All Access Playground (PR1909)-Design and construct a Boundless (all access) playground.
- FPL Dry Detention Pond (EN1904)-Construct dry detention ponds within the FPL easement.
- WTP Site Modifications (PW1902)-Conduct survey of WTP/FOC site necessary to prepare demolition of WTP and revised site plan for the FOC. Complete site modifications as shown on the revised site plan including a proposed truck/equipment wash.
- 9 Earth day Lake Bank Stabilization (EN2301)-The lake bank adjacent to Earth day park has significant erosion damages. The proposed project will retire the bank and add erosion protection.

- 10 Upgrade GIS Software to version 10.7.1
- 11 Create a Village ordinance to fine vehicles for "standing" in designated areas. Residents currently park vehicles in designated no parking zones and remain in their vehicles. Since they are only "standing" and not parked, law enforcement is unable to ticket them.

#### **DEPARTMENT: Human Resources**

- Recruitment and Retention of positions. Keeping the turnover down to a minimum. Finding qualified applicants to replace all the institutional knowledge of people retiring.
- Implementing new applications and software to meet demands to streamline work and productivity without having to hire more people
- Work demands are changing. We have more litigation and public records requests. Vendors are changing to client-based input, which puts more demand on us to manage our employees' accounts.
- To eliminate and minimize the amount of paper in the Human Resource office and the documents flowing to each department for signature and authorizations.
- To work with our broker to do online open enrollment instead of paper every year which consumes 2 weeks of time to process all the changes and input everything.
- To train the Human Resource personnel to be able to go into the GIS system and update assets, insured values, and gather reports for litigations.
- Certain positions will continue to be difficult to recruit for depending on if the economy continues to grow and positions become vacant with no large applicant pool. Consider to in-house train people on skills, certifications and apprenticeship programs in order to groom our own employee inventory.

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Human Resources**

- 1 Preparing the RFP for all our lines of insurance regarding P&L, Risk, Auto
- 2 Communicating with Broker to prepare bid for all lines of health insurance for 10/1 renewal.
- 3 Continue to work with IS on software implementation for onboarding and digital forms/signature applications
- 4 Sort out operational issues with new HSA carrier with the implementation. Complete the non-discrimination testing.
- Working with GIS to continuously update property items as capital projects get completed or improvements are made to existing assets.
- Working with Finance on closing out FEMA claims from previous storms
- Actively doing research and working with our litigation team to defend and settle outstanding legal issues.
- 8 Answering in a timely manner public records requests and checking the information to ensure proper redaction.
- Working with legal to check contracts and forms for proper coverage, COI, and consistency of language for Recreation programs. Helping with the compliance issues in regard to opening the daycare.
- Research to determine if policies need to be changed or altered with regard to recent changes and rulings in the Department of Wage and Labor

- Research as to compliance for processing applicants correctly under Veteran's Preference.
- Work with legal to look at all the Villages contracts for consistency of liability limits and requirements for contractors and vendors

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Human Resources**

- Would like Human Resources to have more abilities to run reports and have access to information contained in the AS400
- 2 Paper elimination, how do we get rid of all the paper
- Complete onboarding project to a level of satisfaction and expand upon utilization of online training for required trainings and safety training to field staff.
- 4 Continue to examine benefits and compensation ranges to remain competitive and fair with the market. Appeal to all generations.

#### **DEPARTMENT: Information Systems**

From your department's perspective, what are the major challenges facing the Village over the next 5 years?

Network/physical Security - Developing a cyber-security conscientious workforce. While technology and a good recovery plan is key in cyber security, no amount of technology or planning will protect any network from a careless user allowing a hacker to bypass all technical safeguards and gain access of our network systems. Targeting the human element is a trend that will continue to increase in popularity and sophistication as is proven to be the most effective low cost/tech approach.

To put into context: Imagine our Village network is a castle. We have built the strongest walls, added extra fortifications, and even created an alligator-filled moat. Our defense could not possibly get any better. Then, one of our soldiers leaves the drawbridge down and the enemy walks right through our front door.

- New Technology Evaluating rapid advance, emerging new technology balancing pressure from users\managers\competitors to implement new technology simply because it is new, and deciding which of these new technologies will work to the best interest of advancing Village processes and goals, and which are better to avoid for now.
- Consolidation of Applications Successfully building seamless interfaces between different proprietary software systems.

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Information Systems**

- 1 ePermitting / ProjectDox Online permitting and electronic plan review SW/Workflow
  - ✓ Completed Building Permit (BP) online application design and interface touch points between Avolve's Online Application Submittal (OAS) and Naviline Building Permits database.
  - Estimated Community Development BP Workflow User Acceptance Test (UAT) February 2020
  - Estimated completion of PZ online application design and interface touch points between Avolve's Online Application Submittal (OAS) and Naviline Planning&Enginnering database – March 2020
  - Estimated PZ Workflow UAT April 2020
  - Estimated BP GO LIVE June 2020
  - Estimated PZ GO LIVE July 2020
- Naviline HTML5 Upgrade Database graphical thin-client interface upgrades to databases P&E, Land/Parcel Management, Building Permits, Code Enforcement, Business Licenses, Purchasing/Inventory, GMBA, Payroll/Personnel, Cash Receipts, and Fixed Assets.
  - ✓ Completed: Deploy Naviline Integration Server
  - ✓ Completed: Install iSeries SSL certificate
  - Estimated completion Naviline/iSeries/DMS/Click2Gov servers March 2020
  - Estimated end-user training April 2020
- GIS 10.7 Upgrade Upgrades to database server, client, licensing server applications, and migration of Geo, Vector, Online databases to 10.7. To enhance GIS workflows, features, functionalities, and bring us to same version as PBC GIS.
  - Ongoing: Database host server Operation System (OS) upgrade
  - Estimated GIS 10.7 database upgrade/migration March 2020

- 4 LaserFiche Database SW Upgrade Enhancements to functionality, such as the ability to create workflow to extract information from other databases to auto-fill LaserFiche template metadata.
  - ✓ Completed: Dependency server Operation Systems (OS) upgrade.
  - Estimated SW upgrade February 2020
  - Estimated end-user training March 2020
- 5 Cyber-Security Technical and logical preventing security measures
  - Ongoing:
    - o End-user cyber-security awareness education/training
    - o OTHER (confidential)
- 6 RecCenter Surveillance Camera Deployment Oversees deployment of video surveillance at RecCenter campus
  - ✓ Completed: IP camera deployment
  - ✓ Ongoing: deployment and configuration of video recording NVR/server
- 7 Veterans Park Surveillance Camera Upgrade Deploy wired IP cameras
  - ✓ Completed: Fiber run over existing conduit to allow for extended wired camera deployment.
  - Ongoing: IP camera install

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS

Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Information Systems**

- Deploy Parks' Video Surveillance Camera Systems to Parks Oversees IP camera deployment and NVRs recording configuration for -
  - Bob Marcello Complex Park
  - Todd A. Robiner Park
  - Vivian A. Ferrin Park
  - Camelia Park
- 2 New Village Hall Voice/Data/Audio/Video Requirements
  - Inventory wiring/connections to support voice/data/audio/video operations.
- 3 Upgrade Village Hall Conference Room Video Display
- 4 Improve FOC Data Transport Speeds address LAN data latency at FOC
- 5 GO LIVE with Building and Planning & Zoning ePermitting
- 6 GO LIVE with Human Resources Onboarding
- Implement Permitting Laser Printing to allow for online download/print of permits to laser printer. Phase out multi-part line printer.
- 8 Monitor and Implement New Cyber-Security Measures

#### **DEPARTMENT: Parks and Recreation**

- Aging infrastructure and facilities
- In need of replacement/refurbishing of pavilions Village wide
- Longer rest-periods for Sports-Turf. The demand is extremely high, not allowing enough rest to let the turf recuperate, causing maintenance issues
- Installation of artificial Turf for our Soccer facilities
- Safety and security of patrons visiting the Recreation Center
- Purchase of Tram(s) to transport patrons to Community Events in Commons Park
- Adjusting to a veteran workforce and minimal turnover, we move personnel as needed to cover sick and vacation time
- Staffing levels and equipment/trucks once two additional parks are completed (Crestwood North, Tuttle development)
- Create a boardwalk around the two (2) ponds adjacent to the Sporting Center
- Install fountains in each of the ponds adjacent to the Sporting Center
- Remove existing arbor and install a wedding pavilion out into the east pond adjacent to Sporting Center
- Sporting Center main floor/lobby being utilized by business groups and parties
- Overuse and unauthorized activity at Seminole Palms Park
- Hiring and retaining of quality part time staff members

- Attracting a variety of business and civic organizations to the newly renovated Cultural Center on a consistent basis for their business and social gatherings
- Doubtaining sponsorships from local businesses for programming and events
- Recreation Center Expansion/Renovation due to the addition of Senior Programs and rentals
- Dobtaining volunteers for coaching, program assistance and special events
- Adjusting to trends and keeping up with ever changing demographics to better serve the community
- Providing recreational programming that will engage the teenage population
- Installation of fencing around all playgrounds

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Parks and Recreation**

- Big Bounce of America event scheduled for March 2020 in Commons Park
- 2 Insane Inflatable 5k scheduled for November 2020 in Commons Park
- 3 Creating Virtual Tours of each park and the Cultural Center to post online
- 4 Establishing an annual Bridal Show in the Cultural Center. First show scheduled for 3/1/20
- 5 Establishing an annual Father/Daughter Dance in Cultural Center. First dance scheduled for 3/14/20
- 6 Establishing an annual Pickleball Tournament
- 7 Partnering with outside event organizers to conduct community events (co-sponsors)
- 8 Installation of security cameras in six (6) park
- 9 Fence installation in Katz Soccer Complex
- 10 Replacement of Wood dasher boards on David Recchio Skate Arena with 6' chain link fencing
- 11 Installation of pavilion in Bob Marcello Park
- 12 Establish an annual Mayor's Benefit Golf Tournament
- 13 Tree inventory in all parks using ArcGIS

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Parks and Recreation**

- 1 Replace all recessed lighting in the Sporting Center main floor
- 2 Install electronic gate at the service entrance of the Sporting Center
- 3 Install additional security cameras in Commons Park
- 4 Expand the Parks Operations laydown area
- 5 Contract out: pressure wash and seal of all fishing docks and diamond rail fencing
- Bid out for new Park Maintenance Contract with the addition of Challenger, Cultural Center and Ewing Parks
- Add (2) large pavilions in Commons Park to accommodate corporate events
- 8 Install playground equipment adjacent to the Rec. Ctr. For our Pre-K program
- 9 Allow for the sale of alcohol during all Community Events
- Staff utilizing social media in real time to post event updates (i.e. Facebook live, twitter, Instagram, etc.)
- Reset amphitheater stage doors to open into the back stage area. (Commons Park)
- 12 Create a more direct walkway to the amphitheater stage (Commons Park)
- 13 Create meeting space for private functions in the Sporting Center

- 14 Replacement of light fixtures on Driving Range due to corrosion, replace with LED
- 15 Install automated gate at Royal Pine Natural Area
- 16 Addition of aggregate on Bike Trail in Preservation Park
- 17 Addition of gazebo in Homeplace Park –requested by residents through Recreation Advisory Board

#### **DEPARTMENT: Planning & Zoning**

- Attracting quality development and redevelopment into the Village
- The development of the remaining vacant and underutilized properties within the Village
- Curbing the potential negating impacts of development in the surrounding jurisdictions
- Continue to improve effective and efficient customer service
- Curb the decline of the Village's current nonresidential development to avoid blight
- Maintaining our positive reputation among the development community through the implementation of an effective and efficient development review process/procedure
- Continue to provide prompt and courteous service; and make these services easily accessible to the residents of the Village
- Promote ease of vehicular access for Village's residents to other regions of Palm Beach County
- Encouraging an efficient and effective transportation network
- Maintain and enhance residential property values

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Planning & Zoning**

- 1 Maintaining Flow Chart for the Development Review Procedures for each type of application for Applicants.
- 2 Keeping up to date the Development Review Procedures for Applicants with examples of each type of application.
- 3 Maintaining the Building Permit tracking Sheet
- 4 Continue to maintain orderly and easily navigable development project files both internally and on the internet
- 5 Update Project Maps and various Zoning Maps
- 6 Continue to manage Multiple Development Projects and Building Permits
- 7 Ongoing training of the Planning and Zoning Commission on the Village's Code of Ordinances
- 8 Continue to meet with potential buyers for the remaining parcels within the ALDI Park PID
- 9 Successfully provided addressing for new developments and businesses in order to provide for an orderly addressing pattern that facilitates locating the entity for emergency services and other purposes
- 10 Continue to monitor the development occurring in the vicinity of the Village that may have adverse impact on the Village.
- Administer the Permitting of Community Residential Homes according to the requirements of Florida State Statute 419.001

- 12 Working towards implementing E-Permitting fully.
- 13 Update and organize the Planning and Zoning Department's Website

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida

**April 2020** 

#### **DEPARTMENT: Planning & Zoning**

- Work to bring public recreation amenities to the residents south of Southern by working with the developers of the newly annexed properties
- 2 Create new Development Application Manuals for each of the Development Applications for the new Online Application Submittal (OAS) process.
- 3 The continued training of the Planning and Zoning Commission on the Village's Code of Ordinances
- Work to bring public recreation amenities to the residents in the north portion of the Village by developing the recreation site conveyed to the Village by Lennar
- 5 Implementation of E-Permitting and working with our customers so that they are aware of OAS and are capable of using it.
- 6 Continue to meet with potential buyers for the remaining parcels within the ALDI Park PID
- Get Staff trained to use the new permitting and review processes with OAS and establish Standard Operating Procedures SOP's.

#### **DEPARTMENT: Palm Beach County Sheriff's Office District 9**

- As the Village's population continues to grow due to new residential developments, business complexes and assisted living facilities so does the dynamics and challenges of thwarting crime in the Village. As a result, keeping Violent Crimes to a minimum while maintaining the stellar level of service the residents of Royal Palm are accustomed continues to be increasingly more challenging for law enforcement.
- Continue to work the Village of Royal Palm Beach on ordinances, more specifically:
  - Criminalize Trespassing Ordinance for Public Property/Lands
  - Update the definition of Alcoholic Beverage
  - Criminalize the Possession of Open Containers of Alcoholic Beverages on Public Property
  - Adopt P.B.C. Ordinance Sec. 18-7 Solicitation and Distribution on Public Roads
- Although decreased through intense residential road patrol presence, residential burglaries continue to be addressed through Directed Patrols and the utilization of undercover surveillance equipment and vehicles.
- Increased Financial and Internet Crimes are becoming one of the biggest challenges law enforcement has to face both locally and nationally.
- Surveillance & technology equipment updates are needed in order to stay one step ahead of criminals.
- The Procurement and installation of LPR cameras at certain locations within the District.
- Non-compliance to education given on safeguarding against criminals (i.e. unlocked vehicle doors and personal belongings being left in vehicles.).
- Extensive investigations and hours of manpower are still being expended on vehicle thefts, vehicle burglaries, and other property crime. At the conclusion of the investigations when arrests are about to be made, residents are still reluctant to prosecute suspects.

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Palm Beach County Sheriff's Office District 9**

- The Case Management System continues to assist in case prioritization and management. This allows a more efficient and effective way to track progress and caseload for the three Detectives assigned to District 9.
- The growth in the Village of Royal Palm Beach continues. In the last few years, the Village has increased its population by thousands and with the impending new developments and businesses that number is expected to rise by an additional thousand or two. The challenge will be to keep up with the type of enforcement that the Village has become accustom to with the current level of law enforcement deputies.
- 3 The continuation of recruitment for participants in the District 9 PAL Program. A civilian part-time employee is assigned to the program and continuous outreach is underway to increase the number of participants to the free, afterschool program.
- 4 Utilizing the unmarked fleet vehicles for surveillance vehicles.
- 5 Continue to find ways to partner with Village for betterment of the community.
- 6 Crime Reduction through expanded use of Directed Patrol Plans and Community Education.
- 7 Continued access and processing of Fingerprinting services at the District 9 Substation.
- 8 Continued success of the ARU Specialist as the first-contact at the District 9 Lobby.
- 9 Continue educational and technical training for staff by utilizing Village's training fund.
- 10 Continued analysis of Sector patrol boundaries to ensure they are equally distributed for calls for service.

- Evaluating the business and residential growth in and around the Village of Royal Palm Beach including new construction projects.
- 12 Continued participation in the Technical Staff Review (TSR) process incorporating CPTED principals.
- Maintaining the exemplary level of law enforcement services in and around the Village of Royal Palm Beach as it continues to grow in size and population through new businesses, homes and charter schools.

### INITIATIVES 2021 SHORT-TERM ISSUES AND PROJECTS

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Palm Beach County Sheriff's Office District 9**

- The analysis of criminal intelligence allows law enforcement to stay one step ahead of criminals. Adequate staffing and proactive measures are necessary when dealing with burglaries of all types. New high-tech surveillance equipment is being sought through various grants.
- Traffic issues are always a concern. Continuing efforts to educate citizens through unconventional ways such as reverse 911 calls, variable messaging board signs, speed trailers and messages in local publications are useful tools.
- Continue to educate the public about the risks involved with leaving valuables in unlocked vehicles as well as removing key fobs or spare car keys.
- 4 Continue to evaluate and expand the job functions and requirements of the ARU Specialist to better serve the needs of the Village of Royal Palm Beach.
- 5 Reduce the amount of stolen vehicles by deploying a bait vehicle.
- 6 Continue school visits in order to increase P.A.L. participation.
- 7 Increase participation in the Unified Local Food Drive.
- 8 Reduce traffic crashes with special attention to major intersections.
- 9 Continue to make available and encourage Neighborhood Watch/Crime Prevention Programs.
- 10 Increase Road Patrol staffing levels.
- 11 Continue working with Village Staff regarding Panhandling, Open Container, Trespassing Ordinance violations.

#### **DEPARTMENT: Public Works**

- Long term funding for Stormwater Utility CIP projects.
- Providing adequate level of service for all services provided under current fiscal constraints.
- Maintenance of sidewalks in areas not in compliance with ADA.
- Participation in the development of a Basin Management Action Plan (BMAP) for the C-51W Basin. Development of a plan will be steered by the Palm Beach County NPDES Group. This is an ongoing concern.
- The Village's NPDES permit requires an evaluation of the effectiveness of our compliance program. The analysis is under way. Depending on the outcome, Public Works may need to develop capital project(s) to address.

#### Royal Palm Beach, Florida April 2020

#### **DEPARTMENT: Public Works**

- 1 Continue coordination with GIS staff to identify preventative maintenance program/apps within the ESRI suite that can be integrated and implemented for tracking and scheduling of maintenance and repair of the Village infrastructure maintained by DPW. We are currently using the following apps: Collector, Survey 123 and Explorer. The goal, which is on going, is to track, map and/or log, and schedule all Public Works work including tracking labor costs. GIS Staff is currently working on tracking labor using the Survey 123 app.
- 2 Backflow Preventer Replacement, PW20BF; Ongoing project.
- 3 Aquatic Vegetation Maintenance; DPW is closely coordinating this work to insure that the Contractor meets or exceeds all contract requirements, the Contract administration is ongoing.
- 4 DPW is evaluating the need for additional lighting on Belvedere Road.
- 5 Sidewalk Pressure Cleaning; DPW will update bid package as needed and re-bid this work for FY20.
- A/C Replacement, PW20AC; Coordinate with Vendor on completion of AHU-3 and AHU-4 at the Recreation Center. Vendor has completed the A/C controls at PBSO District #9.
- Storm Drain Outfall Replacement, PW20SD; DPW is quoting replacement/repair of outfall pipes from ponds in FPL easement south of Okeechobee Blvd that were identified during inspections for compliance with our NPDES permit.
- 8 Street Re-Striping, PW20SR; DPW is evaluating current striping needs and will concentrate on striping in school zones.

- 9 Street Sign R&R, PW20SS; DPW is quoting for the purchase of all signs in Zone 3.
- Traffic Signal Control Cabinets, PW1805; DPW has entered into a contract for the purchase and installation of the traffic signal control cabinets. The Contractor has ordered the cabinets and will schedule install when they are received.
- Trucks, PW20TR; DPW has issued purchase orders for the replacement of two (2) trucks, two (2) cargo vans, and one (1) bucket truck in the DPW fleet. We have received the bucket truck and are awaiting delivery of the other trucks and vans.
- WTP Site Modification, PW1902; DPW is coordinating with Engineering on the design and preparation of project documents for the demolition of the WTP.
- Drainage System Improvements, PW1903; DPW is coordinating with the Engineering Department on the design of the budgeted improvements.
- PBSO Flooring, PW2003; The project consists of replacing flooring in carpeted and tiled areas of the building; replacing light fixtures with LED fixtures; remodeling the women's locker room; and, remodeling the kitchen. DPW has purchased the LED fixtures and has started replacing them. DPW is quoting the remaining work.
- 15 Civic Center Way Monument Signs, PW2004; DPW has executed CSA with our landscape architect for the design and permitting for the monument signs. The signs will identify the locations of the Cultural Center, the Palm Beach County Library, and PBC Midwestern Service Center.
- Sidewalk Trip Hazards; DPW is continuing the ongoing work of eliminating sidewalk trip hazards.
- 17 Roadway Crack Sealing, PW2002; DPW is coordinating with Engineering and GIS for the preparation of plans and specifications for bidding work. The initial project will be on Sparrow Dr. from Partridge Dr. to RPB Blvd.
- Harvester Services; DPW will continue to coordinate with Contractor for harvester services if needed.
- Equipment Replacement, PW2001; DPW has issued P.O.'s for a 15 ft. flexwing rotary mower; 20 ft. boom mower; Vactron unit; Gator utility vehicle. We have received the flexwing rotary mower, Gator and Vactron unit. We are waiting on the delivery of the 20 ft. boom mower.
- FOC Painting, PW2005; DPW has completed the painting of the FOC building. During the prep for painting we identified roofing work that was required. The roof repair work is complete. We are quoting gutter replacement to finish the project.

- VMH Interior Painting; DPW will complete the interior painting in-house. The work will be charged to the DPW operating budget.
- Okeechobee Blvd West Landscape Improvements, PW2006; DPW has executed a CSA with our landscape architect for the design and permitting of the proposed improvements.

# INITIATIVES 2020: SHORT-TERM ISSUES AND PROJECTS Royal Palm Beach, Florida

April 2020

#### **DEPARTMENT: Public Works**

- 1 Continue ongoing efforts to incorporate improvements identified in the Evaluation of Utilities report into renovation and capital improvement work. Review capital improvement projects for opportunities to incorporate improvements recommended in the utilities report.
- 2 Continue ongoing efforts to remove and repair sidewalk trip hazards.
- 3 Continue working with GIS to manage project mapping and data collection applications for use in Public Works.
- 4 DPW is currently evaluating the extent of the deterioration of the fixture on SR80 street lights. Once documentation is complete we need to discuss with FDOT a solution to the issue.
- FDOT has a roadway project at Crestwood/Forest Hill Boulevard that will impact 12-16 of the decorative street light poles. These poles will be replaced with spun aluminum poles. FDOT contractor has delivered X poles to FOC. DPW will transport one (1) pole to Vendor to quote the costs for painting the pole. Based on the costs, DPW will develop a multi-year capital project for inclusion in a future year CIP.
- 6 DPW will install bus stop on SR80 near Walgreens when the FDOT roadway expansion project is complete.
- 7 DPW is evaluating the current Palm Tran bus stops within the Village and will prepare a report for Council.
- 8 DPW is preparing bid packages for our maintenance contracts that expire at the end of FY20.
- 9 DPW is evaluating the replacement of guardrails at six (6) bridges and will prepare a capital project for inclusion in a future year CIP. The bridges are located on Ponce de Leon St., Goldfinch Ln., Raven Ct., Grandview Way, Bobwhite Rd., and Madrid St.

- Evaluate need/requirement for school zone flashing beacons. Additionally, identify locations and prepare capital project for adding flashing warning signs for school crossings on Crestwood Blvd. at the intersections of Sparrow Dr. & Park Road N.
- Coordinate with FDOT to evaluate life expectancy of SR 80 streetlights. Evaluate the cost for changing out fixture heads on SR 80 streetlights with LED cobra head type fixtures. Goal of the evaluation is to develop a street light replacement program with FDOT.
- Develop capital project, for inclusion in future CIP, to replace 50 cooley-hat/contemporary lights on Ponce de Leon St., Gibraltar St., Santiago St., and Alcazar St. with concrete poles and LED cobra head fixtures.
- Evaluate replacing street light fixture heads with LED fixture heads in areas that the Village maintains the streetlights. Based on costs develop a capital project for inclusion in a future CIP.

# **SECTION 4**

# VILLAGE OF ROYAL PALM BEACH PLAN 2020 – 2025

## Village of Royal Palm Beach Goals 2025

## FINANCIALLY SOUND GOVERNMENT

## **RESPONSIVE VILLAGE SERVICES**

BEAUTIFUL, CONVENIENT COMMUNITY

ABUNDANCE OF LEISURE CHOICES

## Village of Royal Palm Beach Goals 2025 Worksheet

	IMPOR	TANCE*
	Personal	Team
1. Financially Sound Government	5	1
2. Responsive Village Services	10	2
3. Beautiful, Convenient Community	17	3
4. Abundance Of Leisure Choices	18	4

<sup>\*</sup> The Mayor and Village Council ranked the four goals from "most important" = 1 to "lesser importance" = 4. The number in this column represents the total score for each goal.

#### FINANCIALLY SOUND GOVERNMENT

#### **▶** Objectives

- 1. Create and use a financially sustainable model for expenditures/revenues to make fiscal responsible decisions
- 2. Provide Village services in the most cost effective, efficient manner responsive to the community
- 3. Have no Village ad valorem tax rate increase
- 4. Maintain and invest reserves consistent with Village financial policies
- 5. Retain and hire a quality workforce dedicated to serving the Royal Palm Beach community
- 6. Provide sufficient resources to support defined services and service levels

- 1. Responsible financial stewardship of the Village resources
- 2. Confidence that Village services are delivered in an efficient manner
- 3. Value for tax dollars and fees
- 4. Village using the resources from the sale of the utilities in a responsible manner
- 5. Affordable taxes and a greater place to live

► Chall	lenges and Opportunities	PRIORITY
1.	Impacts of the Coronavirus on Village services, revenues and staff	4
2.	Cyber security and the protection of Village information	4
3.	Uncertain economy and possible next recession	4
4.	Rising operational costs for Village governments: employee benefits and pensions, electric rates, raw materials, fuel	3
5.	State of Florida legislation impacting Village revenues and services	3
6.	Communicating with and engaging the residents	3
7.	Maintaining fiscal responsibility	2
8.	Informing residents on Village's plans, projects, services, finances, programs and activities	2
9.	Expenditures increasing disproportionally to Village revenues	2
10.	Census 2020 complete count and potential increase in revenues to Village government	2
11.	Village workload and limited capacity for additional work or tasks; use of consultants or contractors, increasing development projects	1
12.	Defining and prioritizing the Village services and service levels that are responsive to the community	1
13.	Strong financial reserves without debt	1
14.	Being true to the Village's mission and services	1
15.	Increase in the volume and complexity of public record and data requests	1
16.	Adapting to changing residents' expectations and demands	0
17.	Community understanding of the Villages finances	0
18.	Maintaining the employee commitment and "buy in" to Village mission and services	0
19.	Impromptu last minute add-ons to the Strategic Plan	0
20.	Political decisions over governance – what is best for the Royal Palm Beach community long term	0
21.	Increasing number of liability claims and increasing costs of reinsurance rates	0

► Actions 2020			
1.	Balanced Budget FY '21 without Tax Increase	M/VC 2019	5
2.	Village Support for Community Organization/Causes: Policy Direction and Process	Mgmt OTH	5
3.	Revenue Projections and Plan (5-Year) – Capital Planning:	Mgmt OTH	Mgmt
4.	Community Events – Vendor Sponsored Events: Policy and Guidelines	Mgmt M/VC 2019	0

#### **▶** On the Horizon 2021 – 2025

. Senior Rider Discount Future Years: Report and Direction M/VC OTH

#### RESPONSIVE VILLAGE SERVICES

#### **▶** Objectives

- 1. Listen to and understanding the service needs of residents and families in context of Village service responsibilities and capacity
- 2. Enhance residents positive engagement with Village government
- 3. Maintaining top quality Village workforce with appropriate compensation
- 4. Upgrade Village facilities, buildings and equipment at a high level
- 5. Invest in the maintenance and upgrade of Village infrastructure

- 1. Services delivered with you in mind
- 2. Sense of pride in Village services and facilities
- 3. Value for tax dollars and fees
- 4. Timely response for calls for service
- 5. Attractive, functional Village facilities and infrastructure

► Chal	lenges and Opportunities	PRIORITY
1.	Maintaining a highly skilled, customer-oriented workforce dedicated to serving the Royal Palm Beach community	4
2.	Ongoing increase, frequency and severity of cyber-attacks and security breaches	4
3.	Increasing volume of public records requests	4
4.	Creating a safe environment in public areas which provides professional interaction	3
5.	Finding qualified candidates in a competitive market and low unemployment	3
6.	Reduced Federal and State government funding	3
7.	Funding for facility maintenance, repairs and upgrades	3
8.	Village government "pushing" information out to residents with a consistent message	3
9.	Continuing and enhancing the effective methods for communicating with the community	2
10.	Staying current with technology	2
11.	Continuing to enhance the customer's experience	2
12.	Over use and maintaining facilities	2
13.	Streamlining the development and permitting processes, including electronic submittal	1
14.	Finding the next generation of public employees	1
15.	Increasing mandates and regulations impacting Village service delivery	1
16.	Residents turning to Village government to resolve issues and to support others	1
17.	Developing a new "hardened" EOC – New Village Hall	1
18.	Involving the entire community to obtain input and feedback for policy development, planning and decision making	1
19.	Prioritizing major capital projects	0
20.	Having a unified and consistent message from the Mayor and City Commissioners	0

► Actio	ons 2020		PRIORITY
1.	Recreation Center Remodel/Meetings Rooms/New Gym: Direction and Funding	Mgmt M/VC 2019	5
2.	Village Hall Replacement: Funding and Next Steps****	Mgmt M/VC 2019	4
3.	Comprehensive Information Systems Master Plan: Funding and Development ****	Mgmt	4
4.	<ul> <li>Additional Video Surveillance Cameras: Direction and Funding</li> <li>a. Bob Marcello Park</li> <li>b. Todd A. Robiner Park</li> <li>c. Vivian A, Ferrin Park</li> <li>d. Camellia Park</li> </ul>	Mgmt	4
5.	Village Social Media Policy and Expanded Presence: Report with Options, Direction and Village Actions	M/VC	3
6.	Chandelier Installation: Completion	M/VC	Mgmt
7.	Expanded Security Cameras: Direction and Funding a. Commons Park b. Village Facilities	Mgmt OTH	2
8.	Village Hall Art Program: Direction and Village Action	M/VC	1
9.	Sculpture Relocation: Direction and Village Actions	M/VC	1
10.	Term Lengths: Report and Direction	M/VC	1
11.	State Legislative Agenda and Advocacy: Key Issues, Direction and Village Actions	M/VC	1
12.	On Street Parking with Curb and Gutter at Royal Palm Beach Elementary School/Standing in Designated Areas Ordinance: Direction	Mgmt	1
13.	Management Succession Planning and Program: Report and Village Actions	M/VC	0
14.	Collection of Resident Data: Proactive	Mgmt	0

<b>&gt;</b>	Mana	agement in Progress 2020	
	1.	CRA Annual Report	MIP
	2.	CE Mapping on GIS: Completion	MIP
	3.	Human Resources Civic HR Onboarding	MIP
	4.	Parks and Recreation Promotion Video	MIP
	5.	ePermitting Implementation	MIP
			M/VC
	6.	Maintenance Contract: Award Bid	MIP
	7.	House Servers Connection CE and Building Inspections in the Field	MIP
	8.	Project DOX and Electronic Permitting System: Implementation	MIP
	9.	Florida Village Trademark Application	MIP
	10.	SunGard/HTE/Analytics Advance Reporting Software: Deployment	MIP
	11.	Digital Signature Software	MIP
	12.	ADA Compliance Plan: Implementation	MIP
	13.	Liability and Waiver Forms/Signage: Review	MIP
	14.	Recreation Online Registration and Signature	MIP
	15.	OAS: Training and SOP's	MIP
	16.	Naviline to HTMLS: Upgrade	MIP
	17.	Development Application Manuals: Update`	MIP
	18.	Municipal Elections	MIP
	19.	Customer Service metrics for Community Development	MIP
	20.	Map Based Search for Building Records:: Implementation a. GIS b. Lasherfiche c. Superion	MIP
	21.	Full Benefits and P & L Bid	MIP
	22.	Florida Building Code: Adoption	MIP
	23.	Public Records Request Response	MIP
	24.	Village Infrastructure: Updates a. Electronic Signs b. Channel 18 c. Website	MIP
	25.	Mobile Mapping and Inspections	MIP
	26.	Cyber Security: Enhancements	MIP
			M/VC
	27.	Preventive Maintenance Program/App (within ESRI Suite): Parks and Recreation	MIP
	28.	Basin Management Action Plan (BMAP) for C – SIW Basin (Palm Beach County NPDES)	MIP

► Mana	agement in Progress 2020 (Continued)	
29.	Harvester Equipment: Purchase	MIP
30.	Census Complete Count	M/VC
31.	Municipal Lien Searches	CC
32.	VECTOR Information	CC
33.	Village Electronic Signs, Channel 18 and Website: Information Updates`	CC
34.	Public Records Requests Policies and Procedures: Update	CC
35.	Data Requests Policies and Procedures: Update	CC
36.	GIS-CE Layer Courtesy and Violations	CD
37.	Inspectors/Plan Reviewers Cross Training	CD
38.	Non-performing Contractors Methods/Regulations/Ordinance: Development	Eng
39.	Real-Time Mapping of Current Open Permits	Eng
40.	GIS Software Version 10.7.1: Upgrade	Eng
41.	Insurance RFP	HR
	a. P & L	
	b. Risk	
	c. Auto	
42.	GIS Property: Update	HR
43.	FOC Data Transport Speeds: Improvements	IS
44.	Development Application Manual: New	P&Z
45.	Planning Website: Update	P&Z

Majo	or Projects 2020	
1.	Canal Dredging Project	2019
		M/VC
2.	Street Lights LED Village Wide (FPL)	2019
3.	Water Treatment Plant (PW1802/PW1902)  a. Deign  b. Site Plan  c. Award for Construction	MP
4.	Bridge Slope Stabilization (PW 1709/PW1806)  a. Design  b. Construction	MP
5.	Backflow Preventers Replacement (PW 19BF)	MP
6.	Annual Street Sign Retro Reflectivity (PW1855)	MP
7.	Annual Street Restriping (PW18SR)	MP
8.	SR 80 Street Lights: Evaluation	MP
9.	Drainage System Improvements (PW 1903)	MP
10.	RPB Commons Parking Lot Expansion: Design (PR1602)	MP
11.	RPB Commons Lighting: Design (PR1903)	P&R
12.	Village Meeting Hall Interior Painting	MP
13.	Parks ADA Compliance Project	P&R
14.	Annual Street Striping	PW
15.	Okeechobee Boulevard Landscaping Plan/Main Entry Sign	MP
16.	Village-Wide ADA Improvement Projects: Installation (EN1601)	MP
17.	SR 80/Walgreens Bus Stop	MP
18.	Southern/Royal Palm Beach Gateway: Enhancements (EN2002)	Eng
19.	Surveillance Cameras Deployment a. RecCenter b. Veterans Park	IS
20.	Civic Center Way Monument Signs (PW2004)	PW
21.	Okeechobee Boulevard West Landscape Improvements	PW

► On t	► On the Horizon 2021 – 2025			
1.	LaMancha Avenues Extension (Bilboa Street/Okeechobee Boulevard)	ОТН		
2.	Camellia Ditch Restoration	OTH		
3.	Camellia Parking Lot Paving	OTH		
4.	Turf Fields [5]	OTH		

#### BEAUTIFUL, CONVENIENT COMMUNITY

#### **▶** Objectives

- 1. Maintain a beautiful community
- 2. Have homes and buildings meeting/exceeding minimum property maintenance standards and Village codes
- 3. Maintain a collaborative relationship with schools
- 4. Maintain attractive commercial areas: centers, buildings and landscaping
- 5. Maintain a safe community

- 1. Protection of home and property values
- 2. More personal and family time
- 3. Predictable, acceptable travel times
- 4. Saving time since there is no need to leave the Village
- 5. Variety of job opportunities for residents
- 6. Greater pride in Royal Palm Beach community
- 7. Predictable development and redevelopment guide by the Village's plans

► Chal	lenges and Opportunities	PRIORITY
1.	Development in West County and the impacts on Royal Palm Beach: Minto West, Highland Dunes, GL Homes, Vavrus Ranch	4
2.	Encouraging an efficient, effective transportation network	4
3.	Maintaining the character of Royal Palm Beach – the reasons that residents make the choice to live here	4
4.	Business attraction and investment in Royal Palm Beach	3
5.	Maintaining/enhancing residential property values	3
6.	Lack of common vision for transportation, transit and mobility	3
7.	Aging commercial centers needing rejuvenation or upgrade	3
8.	Developing micro-mobility options	3
9.	Developing vacant and underutilized properties	2
10.	Traffic congestion and limiting road capacity	2
11.	Working with Palm Beach County Schools (administration and principals): schools boundaries, school capacity, charter schools	2
12.	Palm Beach County billing process in collecting 10% fee for water/sewer	1
13.	Residents and property owners willingness to invest in maintenance or upgrade	1
14.	Residents taking responsibility to lock vehicles	1
15.	Increase in vehicle thefts, vehicle burglaries and other property crimes	1
16.	Manpower on vehicle thefts, vehicle burglaries and other property crimes	1
17.	Attracting quality development and redevelopment	0
18.	Working with professionals to develop re-planting plans	0
19.	Developing entertainment/restaurant center that is distinctive	0
20.	Declining non residential properties to avoid blight	0

► Actio	ons 2020		PRIORITY
1.	Comprehensive Mobility Master Plan and Funding Mechanism: Development and Direction	M/VC	5
2.	Public Arts Policy Implementation: Direction and Next Steps	M/VC 2019	4
3.	Mobility Hub (SR 7 and Southern Boulevard) Development: Direction and Next Steps	Mgmt M/VC 2019	3
4.	Community Enhancement Strategy: Direction, Funding and Village Actions (Panhandling, Trespass, Open Container, Park Hours, etc.)****	Mgmt OTH	3
5.	Pathway Connectivity Plan and Projects: Direction and Funding	M/VC	3
6.	"Pop Ups" Definition, Report and Direction	M/VC	3
7.	Lighting for Neighborhoods and Sidewalks: Direction and Funding****	Mgmt	3
8.	Hospital Annexation/Hospital Ordinance: Next Steps	Mgmt M/VC 2019	Mgmt
9.	Madrid Open: Exit Only	M/VC 2019	Mgmt
10.	LPR Cameras: Report with Options, Direction and Funding****	Mgmt M/VC 2019	Mgmt
11.	Airport Zone Ordinance: Update	Mgmt 2019	Mgmt
12.	Landscape Ordinance: Revision	Mgmt 2019	Mgmt
13.	Tuttle Royale/Southern Properties Development – Phase 2: Final Plat	Mgmt M/VC OTH	Mgmt
14.	Bike Signage/Wayfinding Signs: Direction and Next Steps	M/VC	Mgmt
15.	State Road 7 Project: Advocacy	M/VC	Mgmt
16.	Code: Updates  a. Birthing Center  b. Donations Location  c. Electric Charging Stations  d. Adult Daycare	Mgmt	Mgmt
17.	Sign Code: Update	Mgmt 2019	2

► Actio	ons 2020 (Continued)		PRIORITY
18.	Senior Transportation Program Enhancement:/Training: Direction and Increased Funding	M/VC	2
19.	Long-Term Community Vision: Report with Options, Direction and Funding	M/VC	2
20.	Sidewalk Pressure Cleaning Program: Service Level, Direction and Funding****	Mgmt M/VC	1
21.	Homeless Strategy and Village Action Plan: Problem Analysis, Report with Options, Direction and Funding	Mgmt M/VC OTH	1
22.	Canals Master Plan: Development and Direction (Recreational Opportunities)	M/VC	1
23.	Neighborhood Engagement Strategy: Report with Best Practices and Options, Direction, Funding and Village Actions	M/VC	1
24.	Village-Owned Properties: Update Inventory, Report, Direction and Village Actions	M/VC	1
25.	Indian Trails Incorporation: Analysis of Impacts, Report and Direction	M/VC	1
26.	Special Exceptions Ordinance: Update	Mgmt 2019	0
27.	Park Maintenance: Service Level and Funding Direction	Mgmt OTH	0
28.	State Road 7/Okeechobee Corner Development: Status and Direction	M/VC	0
29.	Charter School K-12: Report and Direction	M/VC	0
30.	Community Cameras: Report with Best Practices and Options, Direction and Funding	M/VC	0
31.	School Grants Program: Report with Options, Direction and Funding	M/VC	0
32.	Royal Palm Beach Vision "Zero": Report with Options, Direction and Village Actions	M/VC	0
33.	Civics for Schools: Report with Options, Direction and Funding	M/VC	0
34.	State Road 7/Okeechobee Corner Development: Status and Direction	M/VC	0

Management in Progress 2020			
1.	ALF Fuel Amount: Code Revision	MIP	
2.	Community Education: "Lock Your Vehicle"	MIP	
3.	Sector Patrol Boundaries Analysis	MIP	
4.	Crime Reduction through Directed Patrol Plans	MIP	
5.	Neighborhood Watch/Crime Reduction Program: Expansion	MIP	
6.	Saddlebrook Area Streetscape Projects: Direction and Funding	Mgmt	
7.	Comprehensive Bicycle Plan: Amendment	Mgmt	
8.	Schools Zone Flashing Beacons: Requirements: Review	PW	
9.	Bus Stops: Update Report		

U	or Projects 2020	
1.	Crack Fill Program  a. Project Definition	MP
	b. B. Award Contract	
2.	Southern/Royal Palm Beach Gateway: Design (EN 1502)	MP
3.	FPL Pathway Lighting (FPL): Design (EN1901)	MP
4.	FPL Dry Detention Pond: Design (EN1804)	MP
5.	RPB Commons Natural Attention: Bi-Annual Testing	MP
6.	Annual Vegetation Maintenance	MP
7.	Sidewalk Trip Hazards Repair	MP
8.	Canal System Dredging Project (SW1901)	MP
9.	ADA Improvements – Phase II: Installation (EN2302)	Eng
10.	Bike Path and Trailhead and Signage Plan: Construction (EN2102)	Eng
11.	LaMancha Avenue Extension: Construction (EN2103)	Eng
12.	Park Road North Parking and Pathway (EN2201)	Eng

► On the Horizon 2021 – 2025					
1.	Mobility Strategy and Plan	2019 M/VC			
2.	Road Resurfacing Design (PW19RR)  a. Easton Court  b. Kent Court  c. Morgate Drive  d. Sparrow Drive  e. Wildcat Way	2019			
3.	Annexation: Sunny Isles	OTH			
4.	Mass Transit Corridors: Targeted Corridors Identification	OTH			

#### ABUNDANCE OF LEISURE CHOICES

#### **▶** Objectives

- 1. Maintain existing parks at a high service level
- 2. Enhance recreation programs and services for all ages
- 3. Develop more venues at Commons Park
- 4. Develop additional park venues
- 5. Enhance the number and quality of community events
- 6. Expand arts and culture facilities and opportunities
- 7. Develop bike/pedestrian access points to Commons Park

- 1. More leisure and recreation choices for all family generations
- 2. Convenience parks and leisure amenities near home
- 3. Recreation programs and services responsive to the community needs
- 4. Family oriented activities at an affordable rate
- 5. More reasons to live in Royal Palm Beach

► Chal	► Challenges and Opportunities		
1.	Maintaining safe facilities	4	
2.	Degree of cost recovery and Village subsidy	4	
3.	Affordable choices – keeping the costs down	3	
4.	Rental space at Cultural/Business Center marketing	3	
5.	Wide variety of offerings for seniors	3	
6.	Aging facilities needing repairs and upgrades, replacements	3	
7.	Over use of athletic facilities and maintenance	2	
8.	Finding ways to reach and attract teenagers through recreational	2	
	programming		
9.	Attracting volunteers to help mentor or coach	2	
10.	Parks impacting residential neighborhoods	2	
11.	Connector to Commons Park	2	
12.	Transport to Great Lawn	2	
13.	Changing recreational and leisure patterns by family generations	1	
14.	Defining Village's role in arts and culture	1	
15.	Extremely busy spring calendar – February – March	1	
16.	Distinguishing community "wants" and community "needs"	0	

Actio	ons 2020		PRIORITY
1.	All Access Park Development: Funding and Village Actions	Mgmt M/VC 2019	5
2.	Shakespeare by the Sea in Commons Park: Report, Direction and Village Actions	M/VC	5
3.	Beer/Wine/Alcohol Sales during Food Truck Events/ Community Events Policy: Direction	OTH Mgmt	4
4.	Crestwood North Park Development: Direction, Next Steps, Community Input and Funding****	Mgmt M/VC 2019	3
5.	RPB Commons Park Amphitheater Retractable Screen and Projector: Direction and Funding	MIP Mgmt	3
6.	RPB Commons Island Renovation: Direction and Village Actions	OTH Mgmt	Mgmt
7.	Golf Facilities at Commons Park: Report with Options, Direction and Actions	M/VC	1
8.	Canal Kayaking Event: Report, Direction and Village Actions	M/VC	1
9.	RPB Commons Park Connector: Direction and Village Actions ****	Mgmt M/VC 2019	0
10.	Use of School Facilities Expansion: IGA Review and Direction	M/VC	0
11.	Kite Event at Commons Park: Report, Direction and Village Actions	M/VC	0
12.	Zip-Line at Commons Park: Report, Direction and Village Actions	M/VC	0
13.	New Arts Festival for RPB: Report, Direction and Village Actions	M/VC	0
14.	Art in the Parks: Direction and Village Actions	M/VC	0
15.	Additional Pickle Ball Courts: Direction and Funding	M/VC	0

► Mana	agement in Progress 2020		
1.	Cultural Center Marketing	MIP	
2.	Café Operations: Award Contract	MIP	
3.	Royal Palm Beach "Talent Show"	MIP	
4.	Inflatable 5K Event	MIP	
5.	Father-Daughter Night Out	MIP	
6.	Annual Pickle ball Tournament: Establishment	P&R	
7.	Wood Dasher Boards on David Recchio Skate Arena: Replacement	P&R	
8.	Tree Inventory in Parks: Completion	P&R	
9.	Mayor's Benefit Golf Tournament	P&R	
10.	Parks Maintenance Contract: Direction	P&R	
11.	Commons Large Pavilions [2]	P&R	
12.	Commons Trams [2]	P&R	
13.	2 <sup>nd</sup> Halloween Event	M/VC	

1.	Skate Park Chain Link Fence	MP
2.	Wedding Pavilion: Out Deck and Cover	MP
3.	Bob Marcello Park Picnic Pavilion (PR1917)	MP
4.	Sports Center Landscape Lighting and Retaining Wall	MP
5.	Katz Soccer Complex Chain Link Fence	MP
6.	Park Security Cameras: Installation a. Bob Marcello Park b. Katz Soccer Complex c. Ferrin Park	MP
7.	Robiner Park ADA Improvements and Kayak Launch	MP
8.	Robiner Dog Park Fence Replacement (PR1823)	MP
9.	Bob Marcello Tennis Lighting Replacement (PR1720)	MP
10.	Bob Marcello Fields #2 and #3 Sports Lighting (PR1806)	MP
11.	Commons Parking Lot Expansion (PR1602)	P&R
12.	Robiner Park Pathway and Kayak Launch (PR1807)	P&R
13.	Commons Rehabilitation Completion Order (EN1801)	Eng
14.	Veterans Park ADA Improvements (EN1705)	Eng
15.	Bob Marcello Park Pavilion Installation	P&R
16.	Bike Trail Aggregate in Preservation Park	P&R
17.	Gazebo in Homeplace Park	P&R

► On t	► On the Horizon 2021 – 2025				
1.	Park Ranger Program: Direction and Funding	OTH			
2.	Driving Range Safety Net at Commons Park: Direction and Funding	OTH			
3.	Community Events at Neighborhood Parks: Direction and Funding	OTH			
4.	RPB Commons North Village Hall Access Pedestrian/Bike Bridge and Off Street Bike/Pedestrian Pathway: Direction and Funding	ОТН			
5.	Camellia Park Building: Direction and Funding	OTH			
6.	Southern Properties Park Development: Direction and Funding	OTH			
7.	Earth Day Canal Bank Stabilization: Direction and Funding	OTH			
8.	RPB Commons West Central Recreation Center Access: Pedestrian/Bike Bridge and Off Street Bike/Pedestrian Pathway: Direction and funding	ОТН			

# **SECTION 5**

## ACTION AGENDA 2020

## **Definitions of Terms**

#### POLICY -

is an issue that needs direction or a policy decision by the Council; or needs a major funding decision by the Council; or an issue that needs Council leadership by the governing body in the community; or with other governmental bodies (Village government, other Village governments, state government, federal government) – questions of "WHAT: IS THE DIRECTION; IS THE GOAL; IS THE BUDGET OR RESOURCES; IS THE VILLAGE'S POLICY OF REGULATION?"

#### **MANAGEMENT –**

a management action which the Council has set the overall direction and provided initial funding (e.g. phased project), may require further Council action on funding; or a major management project particularly multiple years (e.g. upgrade to the information system)-questions of "HOW: DO WE ADDRESS THE ISSUE, MANAGE THE VILLAGE; IMPLEMENT A DECISION OR PROGRAM; CAN WE IMPROVE THE MANAGEMENT OR ORGANIZATIONAL PROCESS?"

#### **MANAGEMENT IN PROGRESS –**

a management or organization action which Council has set the direction, needs staff work before going to Council for direction next year or beyond, no choice mandated by an outside governmental agency or institution, management process improvement budgeted or funded by the Council.

#### **MAJOR PROJECT –**

a capital project funded in the CIP or by Council actions which needs design or to be constructed (e.g. Road project, Village facility project, park project, etc.).

#### ON THE HORIZON -

an issue or project that will not be addressed during the year by management or the Council but should be addressed in the next five years; it could become an action item for this year if another party moves the issue or project forward – it depends on them.

### **ACTIONS**

Policy: M/VC Actions Needed, Direction, Funding, Policy Adoption, Message to Others Management May Require Some M/VC Action/Funding; M/VC Set Direction, Management Focus

Management in Progress Implementation, Internal/ Administrative, Compliance, Study – Funded

Major Projects
Construction, Physical Project
CIP

## ON THE HORIZON

Not This Year, Others May Pursue This Year, Wait and See, Other Actions Must Come First.

# Policy Agenda 2020 Targets for Action Village of Royal Palm Beach

## **TOP PRIORITY**

Balanced Budget FY '21 without a Tax Increase
Village Hall Replacement
Recreation Center Remodel/Meeting Rooms/New Gym
Shakespeare by the Sea in RPB Commons Park
Community Engagement Strategy
All Access Park Development

## **HIGH PRIORITY**

Comprehensive Information Systems Master Plan
Public Arts Policy Implementation
Lighting for Neighborhoods and Sidewalks
Mobility Hub (State Road 7/Southern Boulevard) Development
Beer/Wine/Alcohol Sales During Events
RPB Commons Park Amphitheater Retractable
Screen and Projector

# Policy Agenda 2020 Village of Royal Palm Beach

► Targets for Action			PRIC	RITY
		PRIORITY	ТОР	HIGH
1.	Balanced Budget FY '21 without Tax Increase	Тор	5	-
2.	Village Hall Replacement	Top	4	_
3.	Recreation Center Remodel/Meeting Rooms/New Gym	Top	4	-
4.	Shakespeare by the Sea in RPB Commons Park	Тор	4	_
5.	Community Enhancement Strategy	Тор	3	_
6.	All Access Park Development	Тор	3	-
7.	Comprehensive Information Systems Master Plan	High	2	5
8.	Public Arts Policy Implementation	High	2	5
9.	Lighting for Neighborhoods and Sidewalks	High	1	5
10.	Mobility Hub (SR 7 and Southern Boulevard) Development	High	2	4
11.	Beer/Wine/Alcohol Sales During Events	High	1	4
12.	RPB Commons Park Amphitheater Retractable Screen and Projector	High	0	3
13.	Additional Video Surveillance Cameras in Parks		0	2
14.	Village Social Media Policy and Expanded Presence		1	1
15.	"Pop Ups": Definition		0	1
16.	Pathway Connectivity Plan and Projects		0	0
17.	Crestwood North Park Development		0	0
18.	Village Support for Community Organizations/Causes		0	0
19.	Comprehensive Mobility Master Plan and Funding Mechanism		0	0

# Management Agenda 2020 Targets for Action Village of Royal Palm Beach

## **TOP PRIORITY**

Capital Planning – Revenue Projects and Plan (5-years)

**Hospital Annexation/Hospital Ordinance** 

**State Road 7: Advocacy** 

**Code: Updates** 

## **HIGH PRIORITY**

**Chandelier Installation** 

**Landscape Ordinance: Revision** 

**LPR Cameras Expansion** 

Bike Signage/Wayfinding Signs

# Management Agenda 2020 Village of Royal Palm Beach

#### **▶** Targets for Action

- Capital Planning Revenue Projections and Plan (5-Year)
- 2. Hospital Annexation/Hospital Ordinance
- 3. State Road 7: Advocacy
- 4. Code: Updates
- 5. Chandelier Installation
- 6. Landscape Ordinance: Revision
- 7. LPR Cameras Expansion
- 8. Bike Signage/Wayfinding Signs
- 9. RPB Commons Island Renovation
- 10. Madrid Open: Exit Only

PRIORITY		
TOP	HIGH	
4	-	
3	-	
3	-	
3	-	
2	5	
1	4	
1	3	
0	3	
2	2	
1	2	
	TOP  4  3 3 3 2 1 1 0	

# Action Outlines 2020 Village of Royal Palm Beach

#### FINANCIALLY SOUND GOVERNMENT

# ACTION: BALANCED BUDGET FY '21 WITHOUT TAX INCREASE

**PRIORITY** 

Policy - Top

#### Key Issues

- Impact of Pandemic on the Community
- Decline in Village revenues
- State Mandates
- Short Term Village Actions
- Potential Village Workforce Reductions
- Demands for Village Services

Activities/Milestones

- 1. Prepare draft budget
- 2. Workshop: Budget FY '21 Direction
- 3. Decision: Budget FY '21 Adoption

Time

6/20

7/20

9/20

Responsibility: Finance

Activities/Milestones

# ACTION: VILLAGE SUPPORT FOR COMMUNITY ORGANIZATIONS/CAUSES

**PRIORITY** 

Policy

Key Issues

Mayor's Golf

Tournament

- Garage Sale
- Support for Scholarship Programs
- Community Expectations

-

Time

Continue to market Fund Raising Events
 Pursue additional sponsorships for events
 Ongoing

Responsibility: Parks & Recreation

ACTION: CAPITAL PLANNING – REVENUE PROJECTIONS AND PLAN (5-YEAR)		
Key Issues	Activities/Milestones	Mgmt - Top <u>Time</u>
• Use of Village Reserves	1. Update projects	5/20
= == <b>#8</b> • <b></b> - <b>-</b>	2. Prepare capital project lists by department	5/20
	3. Prepare draft plan with projections	5/20
	4. Review and finalize plan and projection	6/20
	5. Workshop: Presentation of Plan with Projections	7/20

## **RESPONSIVE VILLAGE SERVICES**

ACTION: VILLAGE HA	LL REPLACEMENT	PRIORITY Policy - Top
<u>Key Issues</u> ● Site Plan	Activities/Milestones  1. Contact consultant regard design and	<u>Time</u> 4/20
<ul> <li>Art Piece Location and Selection</li> <li>Funding Mechanism</li> <li>Project Timing</li> <li>Potential Project Acceleration</li> <li>Project Cost</li> </ul>	permitting acceleration  2. Complete site plan  3. P & Z: Site Plan Review and Approval  4. Decision: Site Plan Approval  5. Complete design and permitting  6. Decision: Award Contract for Construction	6/20 6/20 7/20 5/21 6/21
	Responsibility: Engineering	

	ON CENTER REMODEL/MEETING NEW GYM	PRIORITY Policy - Top
<ul> <li>Key Issues</li> <li>Funding</li> <li>Rec Programs during Construction</li> <li>Grant Funding</li> <li>Scope of Project</li> <li>Project Costs</li> <li>Link to Village Hall Construction</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Issue RFQ</li> <li>Finalize PSA/CSA</li> <li>Decision: Award PSA/CSA Design Contract</li> <li>P &amp; Z: Site Plan Review and Approval</li> <li>Decision: Site Plan</li> </ol>	Time 10/20 11/20 12/20 8/21 9/21
	Responsibility: Engineering	

Activities/Milestones  Define the scope of the project, the process and costs – hardware and software  Develop budget proposal for development of Master Plan  Workshop: Budget FY '21 Direction  Decision: Budget FY '21 Adoption	Policy - High  Time 6/20 6/20 7/20
Define the scope of the project, the process and costs – hardware and software Develop budget proposal for development of Master Plan Workshop: Budget FY '21 Direction	6/20 6/20
Issue RFP Decision: Award Contract for the Development of the Master Plan	9/20 10/20 1/21
	esponsibility: Information Systems

ACTION: ADDITIONAL VIDEO SURVEILLANCE CAMERAS IN PARKS		PRIORITY  Policy
<ul> <li>Key Issues</li> <li>Bob Marcello Park</li> <li>Todd A. Robiner Park</li> <li>Vivian A. Ferrin Park</li> <li>Camellia Park</li> <li>RPB Commons Park – Additions 7-8</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Complete installation in Camellia Park</li> <li>Complete installation in Bob Marcello Park; Vivian A, Ferrin Park and Todd A. Robiner Park</li> <li>Develop budget proposal for RPB Commons Park [7-8]</li> <li>Workshop: Budget FY '21: Direction</li> <li>Decision: Budget FY '21 Adoption</li> <li>Issue RFP</li> <li>Decision: Award Contract for Installation</li> </ol> Responsibility: Parks & Recreation	Time 4/30 7/20 6/20 7/20 9/20 10/20 12/20

	CIAL MEDIA POLICY AND	PRIORITY
EXPANDED PRESENCE		Policy
<ul> <li>Key Issues</li> <li>Scope of Services</li> <li>Goals/Desired Outcomes</li> <li>Professional Staffing</li> <li>"Best Practices"         Application to Royal Palm Beach </li> <li>Enhanced         Communications with the Community </li> <li>Coordination with</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Define scope and staffing for a         "Communications Department"</li> <li>Develop budget alternatives</li> <li>Workshop: Budget FY '21 Direction and Funding</li> <li>Decision: Budget FY '21 Adoption</li> </ol>	Time 6/20 6/20 7/20 9/20
Coordination with Communications Consultant Funding Tax Increase: 5%	Responsibility: Village Manager	

Key IssuesActivities/MilestonesTime• Re-Wiring1. Finalize P.O.4/20	ACTION: CHANDEL	IER INSTALLATION	PRIORITY  Mgmt - High
The Williams	<u>Key Issues</u>		<u>Time</u>
• Chandelier Weight 2. Complete installation – LIGHTS ON 6/20	<ul> <li>Re-Wiring</li> </ul>	1. Finalize P.O.	4/20
$\boldsymbol{\varepsilon}$	<ul> <li>Chandelier Weight</li> </ul>	2. Complete installation – LIGHTS ON	6/20

► Mana	agement in Progress 2020		TIME
1.	SunGard/HTE/Analytics Advance Reporting Software: Deployment	IS	1/20
2.	FOC Data Transport Speeds: Improvements	IS	3/20
3.	CRS Annual Report	Engr	5/20
4.	House Servers Connection CE and Building Inspections in the Field	CD	5/20
5.	Census Complete Count	VM	5/20
6.	CE Mapping on GIS: Completion	CD	6/20
7.	Naviline to HTMLS: Upgrade	IS	6/20
8.	GIS Property: Update	Engr	6/20
9.	Sculpture Re-Location: Completion	VC	6/20
10.	Maintenance Contract: Award Bid [5]	PW	8/20
11.	Public Records /Data Request Response	CC	8/20
12.	Project DOX and Electronic Permitting System: Implementation	CD	9/20
13.	OAS: Training and SOP's	P&Z	9/20
14.	GIS Software Version 10.7.1: Upgrade	Eng	9/20
15.	P & Z Development Application Manuals: Update`	P&Z	11/20
16.	Florida Village Trademark Application	Atty	12/20
17.	Digital Signature Software	HR	12/20
18.	Customer Service Metrics for Community Development	CD	12/20
19.	Florida Building Code: Adoption	CD	12/20
20.	Mobile Mapping and Inspections: Integration for Superion/HTE (Database System)	Engr	12/20
21.	Real-Time Mapping of Current Open Permits	Eng	12/20
22.	Human Resources Civic HR Onboarding	HR	1/21
23.	Liability and Waiver Forms/Signage: Review	HR/Atty	3/21
24.	Recreation Online Registration and Signature	P&R	3/21
25.	Municipal Elections	CC	3/21
26.	Planning Website: Update	P&Z	2/21
27.	Village Infrastructure: Updates d. Electronic Signs e. Channel 18 f. Website	CC	Ongoing
28.	Cyber Security: Enhancements	IS	Ongoing
29.	Municipal Lien Searches	CC	Ongoing
30.	VECTOR Information	CC	Ongoing
31.	Inspectors/Plan Reviewers Cross Training	CD	Ongoing

► Management in Progress 2020 (Continued)		
<ul> <li>32. Map-Based Search for Building Records: Implementation</li> <li>d. GIS</li> <li>e. Lasherfiche</li> <li>f. Superion</li> </ul>	Engr	

Majo	or Projects 2020		TIME
1.	Bridge Slope Stabilization (PW 1709/PW1806)	PW	
	c. Notice tom Proceed		4/20
	d. Construction		8/20
2.	Village Meeting Hall Interior Painting	PW	5/20
3.	RPB Commons Parking Lot Expansion (PR1602)	Engr	
	a. Design	_	5/20
	b. Award		7/20
	c. Construction		4/21
4.	RPB Commons Lighting (PR1903)	Engr	
	a. Design		5/20
	b. Award		7/20
	c. Construction		1/21
5.	Okeechobee Boulevard West Landscape Improvements (PW2006)	PW	
	a. Design		5/20
	b. Award		8/20
	c. Construction		12/20
6.	Village-Wide ADA Improvement Projects: Installation (EN1601)	Engr	6/20
7.	Parks ADA Compliance Project: Robiner Park (PR1807)	P&R	
	a. Plan		6/20
	b. Construction		5/21
8.	Surveillance Cameras Deployment	IS	
	c. RecCenter		6/20
	d. Veterans Park		6/20
9.	Canal Dredging Project:	Engr	
	a. Design		6/20
	b. Construction		6/21
10.	Southern/Royal Palm Beach Gateway: Enhancements (EN2002)	Eng	<b>=</b> /2.0
	a. Plan		7/20
	b. Award		10/20
	c. Construction		7/21

Major Projects 2020 (Continued)			TIME
11.	Civic Center Way Monument Signs (PW2004)	PW	
	a. Design		7/20
	b. Award		10/20
	c. Construction		2/21
12.	Water Treatment Plant (PW1802/PW1902)	Engr	
	d. Design (Inhouse)		8/20
	e. Site Plan		10/20
	f. Award for Construction		12/20
13.	Backflow Preventers Replacement (PW20BF)	PW	9/20
14.	Annual Street Sign Retro Reflectivity (PW20SS)	PW	9/20
15.	Annual Street Restriping (PW18SR)	PW	9/20
16.	Annual Street Striping	PW	9/20
17.	Public Works Lobby – Security Project	PW	
	a. Design		10/20
	b. Award		12/20
	c. Construction		3/21
18.	SR 80 Street Lights: Evaluation	PW	12/20
19.	Drainage System Improvements (PW 1903): Design	PW	12/20
20.	Street Lights LED Village Wide (FPL)	Engr	2021
21.	SR 80/Walgreens Bus Stop	PW	2021

GOAL 3

#### BEAUTIFUL, CONVENIENT COMMUNITY

CTION: COMMUN	ITY ENHANCEMENT STRATEGY	PRIORITY
		Policy - Top
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Panhandling</li> </ul>	1. Prepare draft ordinances	7/20
• Trespass	2. Decision: First Reading of Ordinances	8/20
<ul><li>Open Container</li><li>Park Hours</li></ul>	3. Decision: Ordinances Adoption	9/20
<ul><li>Degree of Regulations</li><li>Penalties for Violations</li><li>Enforceability</li></ul>		

ACTION: PUBLIC A	RTS POLICY IMPLEMENTATION	PRIORITY Policy - High
<ul> <li>Key Issues</li> <li>Private Property</li> <li>Public Property</li> <li>Art Piece Selection Process</li> <li>Location</li> </ul>	Activities/Milestones  A. Culture Selection  a. Identify recommendation  b. P & Z: Review  c. Decision: Approval  B. Village Hall  a. Identify Location  b. Architect Select Art  c. Decision: Approval  C. Rec Center  a. Architect Select Art  b. Decision: Approval  D. POD 6  Responsibility: Planning & Zoning	Time  10/20 3/21 6/21  7/20 5/21 6/21  6/21  9/21

ACTION: LIGHTING I SIDEWAI	PRIORITY Policy - High	
<ul> <li>Key Issues</li> <li>Service Level</li> <li>Funding</li> <li>Area Priority</li> <li>Lighting Standards and Policy</li> <li>Customer Driven/"Best Practice"</li> <li>Lighting Level</li> <li>Replacement Responsibility</li> </ul>	<ul> <li>Activities/Milestones</li> <li>1. Develop budget proposal</li> <li>2. Workshop: Budget FY '21 – Direction</li> <li>3. Decision: Budget FY '21 Adoption</li> <li>4. Issue RFQ</li> </ul>	Time 6/20 7/20 9/20 2021
	Responsibility:	

<b>ACTION:</b>	MOBILITY HUB (SR 7 AND SOUTHERN	
BOULEVARD) DEVELOPMENT		
<u>Key Issues</u>	Activities/Milestones	

PRIORITY

Policy - High

Parking Requirements

Parking Garage

- Variance Request
- Land Dedication
- "Mobility Hub"
- Palm Tran Location

1. Submit Tuttle Royale POD 6 by developer

2. TSR Review

3. P & Z: Review4. Decision: POD 6

Time

TBD

3 weeks 45 days

30 days

Responsibility: Planning & Zoning

DIRECTION	PRIORITY  Policy
Activities/Milestones	<u>Time</u>
1. Talk with the Chamber of Commerce	7/20
2. Investigate "Best Practices" and experiences of other cities	7/20
3. Evaluate current Village regulations and restrictions	7/20
4. Develop mechanism for informing landlords on options	7/20
5. Report: Presentation	8/20
	<ol> <li>Talk with the Chamber of Commerce</li> <li>Investigate "Best Practices" and experiences of other cities</li> <li>Evaluate current Village regulations and restrictions</li> <li>Develop mechanism for informing landlords on options</li> </ol>

ACTION:	PATHWAY CONNECTIVITY PLAN AND	PRIORITY
	PROJECTS	Policy
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Capital Pro</li> </ul>	jects 1. Update Bike/Pedestrian Improvement Plan	6/20
<ul> <li>Funding</li> </ul>	2. Workshop: Presentation and Direction	7/20
C	3. Decision: Plan Approval	7/20
	Responsibility: Engineering	

	NSIVE MOBILITY MASTER PLAN DING MECHANISM	PRIORITY  Policy
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
• Traffic Mitigation	1. Resolution of Palm Beach County	TBD
• Density Changes to Big	Lawsuit(s) regarding Traffic Mitigation	TBD
Box Corridors	<ul><li>2. County Mobility Summit</li><li>3. Village Actions</li></ul>	2021-2025
<ul><li>Micro-mobility</li><li>Transit Hub</li></ul>	3. Village Actions	2021-2023
Transit iido	Responsibility: Village Manager	

ACTION: HOSPITAL ORDINA	ANNEXATION/HOSPITAL ANCE	PRIORITY  Mgmt - Top
<ul> <li>Key Issues</li> <li>Zoning</li> <li>Land Use Changes</li> <li>Hospital Ordinance</li> <li>Overlay District</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Receive application for Voluntary         Annexation and Hospital Ordinance</li> <li>Review Application and Ordinance</li> <li>P &amp; Z: Review</li> <li>Decision: First Reading</li> <li>Review by the Department of Economic         Opportunity</li> <li>Decision: Final Decision on Annexation         and Hospital Ordinance</li> </ol> Responsibility: Planning & Zoning	Time TBD  4 months 1 month 1 month 1 month 1 month

<b>ACTION:</b>	<b>STATE ROAD</b>	7: ADVOCACY

PRIORITY

Mgmt - Top

Key IssuesActivities/MilestonesTimeAdvocacy1. Monitor actionsOngoing

Responsibility: Mayor/Village Council Members

ACTION: CODE UPD	ATES	PRIORITY  Mgmt - Top
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Electric Charging Stations</li> </ul>	<ol> <li>Prepare Electric Charging Stations and Adult Daycare Ordinances</li> </ol>	4/20
<ul> <li>Adult Daycare</li> </ul>	2. P & Z: Review	5/20
<ul><li>Birthing Center</li><li>Donations Locations</li></ul>	3. Decision: Electric Charging Station Ordinance/Adult Daycare Ordinance	7/20
	Responsibility: Planning & Zoning	

ACTION: LANDSCAP	E ORDINANCE: REVISION	PRIORITY  Mgmt - High
<ul><li>Key Issues</li><li>Planting Materials</li><li>Village Requirements</li></ul>	<ul> <li>Activities/Milestones</li> <li>1. Prepare a revised ordinance</li> <li>2. TSR Review</li> <li>3. P &amp; Z: Review</li> <li>4. Decision: Ordinance Adoption</li> </ul>	Time 2/21 3/21 4/21 5/21
	Responsibility: Planning & Zoning	

ACTIONS: LPR CAMERAS EXPANSION		PRIORITY  Mgmt - High
<ul> <li>Key Issues</li> <li>Coordination with Other Agencies</li> <li>Boundary Shared Costs</li> <li>Locations</li> <li>Funding</li> <li>On Going Operating Costs</li> </ul>	<ul> <li>Activities/Milestones</li> <li>1. Prepare budget proposal</li> <li>2. Workshop: Budget FY '21 Direction</li> <li>3. Decision: Budget FY '21 Adoption</li> <li>4. Develop plan</li> <li>5. Secure permits (with FPL)</li> </ul>	Time 6/20 7/20 9/20 11/20 6/21
	Responsibility: Engineering/PBSO	

ACTION: BIKE SI	GNAGE/WAYFINDING SIGNS	PRIORITY  Mgmt - High
<ul><li><u>Key Issues</u></li><li>TPA Grant</li></ul>	Activities/Milestones  1. Complete design	<u>Time</u> 2022
	Responsibility: Engineering	

ACTION: MADRID (	OPEN: EXIT ONLY	PRIORITY
		Mgmt
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Community Input</li> </ul>	1. Public Meeting	TBD
3 1	2. Decision: Direction	TBD
	3. Work with and coordinate with FDOT	TBD
	Responsibility: Engineering	

► Management in Progress 2020			TIME
1.	Saddlebrook Area Streetscape Projects: Direction	CD	7/20
2.	Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding	PW	7/20
3.	ALF Fuel Amount: Code Revision	CD	12/20
4.	Bus Stops: Update Report	Engr	5/21
5.	Community Education: "Lock Your Vehicle"	PBSO	Ongoing
6.	Sector Patrol Boundaries Analysis	PBSO	Ongoing
7.	Crime Reduction through Directed Patrol Plans	PBSO	Ongoing
8.	Neighborhood Watch/Crime Reduction Program: Expansion	PBSO	Ongoing

► Major Projects 2020			TIME
1.	Crack Fill Program – Pilot Project	Engr	
	a. Award Contract		6/20
	b. Construction		10/20
2.	Canal System Dredging Project (SW1901)	Engr	
	a. Design		6/20
	b. Award Contract		8/20
	c. Construction		7/21
3.	FPL Pathway Lighting (FPL) (EN1901):	Engr	
	a. Design		7/20
	b. Award Contract		11/20
	c. Construction		11/21
4.	Annual Vegetation Maintenance	PW	9/20
5.	Annual Sidewalk Trip Hazards Repair	PW	9/20
6.	LaMancha Avenue Extension: DESIGN (EN2103)	Engr	10/21
7.	RPB Commons Natural Attention: Bi-Annual Testing	Engr	Ongoing

GOAL 4

#### **ABUNDANCE OF LEISURE CHOICES**

ACTION: SH	IAKESPEARE BY THE SEA IN RPB COMMONS PARK	PRIORITY Policy - Top
<ul><li>Key Issues</li><li>Interest</li><li>Timing</li><li>Agreement</li></ul>	<ul> <li>Activities/Milestones</li> <li>1. Contact "Shakespeare by the Sea"</li> <li>2. Receive a proposal</li> <li>3. Negotiate an agreement</li> <li>4. Decision: Agreement</li> </ul>	Time 4/20 8/20 9/20 10/20
	Responsibility: Parks & Recreation	

ACTION: ALL AC	CESS PARK DEVELOPMENT	PRIORITY
<ul><li>Key Issues</li><li>State Funding</li><li>Location</li><li>Design</li></ul>	Activities/Milestones  1. Issue RFP – Design/Build	Policy -Top  Time 6/21
	Responsibility: Parks & Recreation	

ACTION: BEER/WIN EVENTS	E/ALCOHOL SALES DURING	PRIORITY Policy - High
Key Issues	Activities/Milestones	<u>Time</u>
<ul> <li>Special Events</li> </ul>	1. Prepare "Special Event Permit" for all	6/20
<ul> <li>Ordinance Revision</li> </ul>	Event	
<ul> <li>One Permit for All</li> </ul>	2. TSR Review	7/20
Events	3. Decision: Permit	9/20
	3. Decision: Permit  Responsibility: Parks & Recreation	9/20

ACTION:	RPB COMMONS PARK AMPHITHEATER RETRACTABLE SCREEN AND PROJECTOR	PRIORITY Policy - High
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Product</li> </ul>	1. Identify potential suppliers	5/20
<ul> <li>Supplier</li> </ul>	2. Issue RFP	6/20
11	3. Select supplier	8/20
	4. Complete installation	10/20
	Responsibility: Parks & Recreation	

ACTION: CRESTWO	OD NORTH PARK DEVELOPMENT	PRIORITY
		Policy
<ul> <li>Key Issues</li> <li>Grant Funding</li> <li>Park Concept</li> <li>Public Input</li> <li>Final Design</li> <li>Funding</li> <li>Costs</li> </ul>	<ul> <li>Activities/Milestones</li> <li>Receive response from grant application</li> <li>Workshop: Budget FY '21 Direction on Design</li> <li>Decision: Budget FY '21 Adoption</li> <li>Public Workshop</li> </ul>	<u>Time</u> 7/20 7/20 9/20 6/21
Costs	Responsibility: Parks & Recreation	

ACTION: RPB CO	MMONS ISLAND RENOVATION	PRIORITY
		Mgmt
<ul><li>Key Issues</li><li>Concept</li><li>Project Scope</li><li>Funding</li></ul>	<ul><li>Activities/Milestones</li><li>1. Prepare update report</li><li>2. Workshop: Presentation</li></ul>	<u>Time</u> 6/20 7/20
• Timing	Responsibility: Parks & Recreation/Engin	eering

Management in Progress 2020			TIME
1.	Café Operations: Award Contract	P&R	Complete
2.	Father – Daughter Night Out	P&R	3/20
3.	Bob Marcello Park Picnic Pavilion (PR1917)	P&R	6/20
4.	RPB Commons Large Pavilions [2]: Budget FY '21	P&R	7/20
5.	RPB Commons Trams [2]: Budget FY '21	P&R	7/20
6.	Parks Maintenance Contract: Award Contract	P&R	8/20
7.	Skate Park Chain Link Fence	P&R	9/20
8.	2 <sup>nd</sup> Halloween Event	P&R	10/20
9.	Inflatable 5K Event	P&R	11/20
10.	Tree Inventory in Parks: Completion	P&R	12/20
11.	Mayor's Benefit Golf Tournament	P&R	2/21
12.	Annual Pickle Ball Tournament: Establishment	P&R	3/21
13.	Wood Dasher Boards on David Recchio Skate Arena: Replacement	P&R	9/21
14.	Car Portico at Cultural Center	P&R	2022
15.	Royal Palm Beach "Talent Show"	P&R	TBD
16.	Cultural Center Marketing	P&R	Ongoing

Major Projects 2020		TIME	
1.	Veterans Park ADA Improvements (EN1705)	Engr	Complete
2.	Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence (PR1807)	Egnr	
	a. Design		6/20
	b. Award		8/20
	c. Construction		5/21
3.	Bike Trail Aggregate in Preservation Park: Budget FY '21	P&R	7/20
4.	Gazebo in Homeplace Park: Budget FY '21	P&R	7/20
5.	Katz Soccer Complex Chain Link Fence	P&R	9/20
6.	Bob Marcello Park Pavilion Installation	P&R	9/20
7.	Sports Center Landscape Lighting and Retaining Wall (PR2004)	P&R	
	a. Design		9/20
	b. Construction		2/21
8.	Bob Marcello Tennis Lighting Replacement (PR1720)	Engr	11/20
9.	Bob Marcello Fields #2 and #3 Sports Lighting (PR1806)	Engr	11/20

## Policy Calendar 2020

## APRIL 2020

MAY 2020

## JUNE 2020

1. Decision: Award Contract for Crack Fill Pilot Programs

#### **JULY 2020**

- 1. Workshop: Budget FY '21 Direction on Funding for:
  - a. Village Social Media Department
  - b. Comprehensive Information Systems Master Plan
  - c. Additional Video Surveillance Cameras for RPB Commons Park [7-8]
  - d. Lighting for Neighborhoods and Sidewalks [Public ROW]
  - e. LPR Cameras Expansion
  - f. School Zone Flashing Beacons
  - g. Crestwood North Park Design
  - h. RPB Commons Large Pavilions [2]
  - i. RPB Commons Trams [2]
  - j. Bike Trail Aggregate in Preservation Park
  - k. Gazebo in Homeplace Park
- 2. Workshop: Presentation of Revenue Projection and Plan (5-Year)
- 3. Decision: Village Hall Site Plan Approval
- 4. Workshop: Pathway Connectivity Plan
- 5. Decision: Pathway Connectivity Plan Adoption
- 6. Decision: Electric Charging Stations Code
- 7. Decision: Adult Daycare Code

## JULY 2020

- 8. Decision: Award Contract for RPB Commons Parking Lot Expansion Construction
- 9. Decision: Award Contract for RPB Commons Lighting Project
- 10. Workshop: RPB Commons Island Restoration Presentation

## **AUGUST 2020**

- 1. Decision: First Reading Community Enhancement Ordinances
- 2. Report: "Pop Ups"
- 3. Decision: Award Contract for Canal System Dredging
- 4. Decision: Award Contract for Parks Maintenance

## SEPTEMBER 2020

- 1. Decision: Budget FY '21 Adoption
- 2. Decision: Community Enhancement Ordinances
- 3. Decision: Beer/Wine/Alcohol Sales during Events Permit

## OCTOBER 2020

- 1. Decision: Award Contract for Civic Center Way Monument Sign Construction
- 2. Decision: Award Contract for Southern/Royal Palm Beach Gateway Construction
- 3. Decision: Agreement on Shakespeare by the Sea

## NOVEMBER 2020

1. Decision: Award Contract for FPL Pathway Lighting Construction

#### DECEMBER 2020

- 1. Decision: Recreation Center Remodel/Meeting Space/New Gym Award PSA/CSA
- 2. Decision: Award Contract for Ward Treatment Plant Construction
- 3. Decision: Award Contract for Public Works Lobby Construction
- 4. Decision: Award Contract for Okeechobee Boulevard West Landscape Construction

## JANUARY 2021

1. Decision: Award Contract for Comprehensive Information Systems Master Plan

## FEBRUARY 2021

## MARCH 2021

## **SECTION 6**

## GOVERNANCE REFINEMENTS: MAYOR – VILLAGE COUNCIL IN ACTION

## Mayor and Village Council Member Attendance at Meetings/Events

#### **▶** Desired Outcomes

- 1. Mayor and Council Member attendance at events/meetings representation from the governing body and Village leadership
- 2. Awareness: who is attending the meetings without violating the "Open Meetings Law"

#### **▶** Actions

- 1. Notify the Village Clerk of event and your attendance
- 2. Calendar invite will be sent by the Village Clerk
- 3. Village Clerk will maintain and update "Master Calendar"

## Candidate Verification: Meeting Minimum Standards

#### **▶** Desired Outcomes

- 1. Candidates meeting the actual minimum qualification requirements
- 2. Avoid problems convicted felon running for Village office
- 3. State law convicted felon cannot run for or serve in an elected position in the State of Florida

#### ► Actions

1. Conduct basic background check on candidate who submit filing papers

# **STRATEGIC PLAN 2020** → **2025** → **2035**



Royal Palm Beach, Florida March 2020



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# STRATEGIC PLANNING FOR THE VILLAGE OF ROYAL PALM BEACH

## Strategic Planning Model for the Village of Royal Palm Beach

Value-based principles that describe the preferred future in 15 years

**VISION** 

<u>Destination</u>
"You Have Arrived"

Strategic goals that focus outcome-base objectives and potential actions for 5 years

**PLAN** 

Map "The Right Route"

Focus for one year – a work program: policy agenda for Mayor and Council, management agenda for staff; major projects

**EXECUTION** 

<u>Itinerary</u>
"The Right Direction"

Principles that define the responsibility of Village government and frame the primary services – core service businesses

**MISSION** 

**Vehicle "The Right Bus"** 

Personal values that define performance standards and expectations for employees

**CORE BELIEFS** 

Fuel
"The Right People"

## ROYAL PALM BEACH VISION 2035

## Royal Palm Beach Vision 2035

ROYAL PALM BEACH 2035 is a

Hometown Community (1),

Family Community (2)

## Royal Palm Beach Vision 2035

#### PRINCIPLE 1

#### **HOMETOWN COMMUNITY**

#### **▶** Means

- Variety of events and festivals that bring the community together
   (e.g., West Fest, 4th of July, Fall Fest, Winter Fest, Veterans Day, Memorial Day, Green Market, Food Truck nights with Movie or Concert, Craft Show, Kids Yard Sale, Dolphin Trips, Cultural Diversity Day, Mother's Day and MLK Celebration)
- 2. Strong sense of community pride and spirit
- 3. Working partnerships among the Village residents, community organizations and institutions for community benefit
- 4. Businesses and residents working in partnership with the Village to create a safe community
- 5. Taking actions to maintain the community's quality of life
- 6. Neighbors knowing and helping neighbors

#### PRINCIPLE 2

#### **FAMILY COMMUNITY**

#### **▶** Means

- 1. Parents want to raise their children in Royal Palm Beach
- 2. All family generations feeling welcome and included
- 3. Affordable family oriented activities and entertainment
- 4. Range of affordable housing options
- 5. Walkable, biking neighborhoods
- 6. Parents involved in children's education

# ROYAL PALM BEACH VILLAGE GOVERNMENT: MISSION

## Royal Palm Beach Village Government: Mission

The mission of the Village of Royal Palm Beach is to

provide Services (A), and Facilities (B) to create an

Aesthetically Pleasing (C), Active (D) and

Connected Community (E).

## Royal Palm Beach Village Government Mission Guiding Principles

#### PRINCIPLE A

#### **SERVICES**

#### **▶** Means

- 1. Residents feeling safe and secure at home, in their neighborhood and throughout the Village: living without fear especially children and seniors
- 2. Village and County Services available and easily accessible in the community
- 3. Responding to and solving problems in a timely manner
- 4. Defining the core services for Village Government
- 5. Acting as responsible fiscal stewards of the Village's resources
- 6. Visible and tactical police presence in the community
- 7. Effective regional transportation system and responsive to community needs
- 8. Respecting and being concerned about the customer's feeling
- 9. Looking for and evaluating ways to reduce cost of service
- 10. Knowing and using "best practices" in reducing costs of service delivery
- 11. Advocating for the best interests of the Village and our residents on regional projects and issues
- 12. Proactively communicating information about Village finances, services, facilities, programs and events
- 13. Listening to the evolving needs of the residents

#### PRINCIPLE B

#### **FACILITIES**

#### **▶** Means

- 1. Amenities with easy access
- 2. Providing facilities for community use
- 3. Planning and maintaining Village infrastructure and facilities
- 4. Outstanding parks with a variety of amenities and venues
- 5. Well maintained neighborhood infrastructure
- 6. High quality roads, sidewalks and pathways
- 7. Public gathering places for bringing residents together

#### PRINCIPLE C

#### **AESTHETICALLY PLEASING**

#### **▶** Means

- 1. Attractive community with no trash or litter
- 2. Commercial centers well maintained and with high occupancy
- 3. Residents and property owners investing in the maintenance and improvements to their buildings and homes
- 4. Attractive, distinctive entrances signifying your "Home in Royal Palm Beach"
- 5. Trees and well maintained landscaping
- 6. Buildings, signs and homes meeting Village codes and regulations
- 7. Greenscape and wetlands throughout the Village

#### PRINCIPLE D

#### **ACTIVE**

#### ► Means

- 1. Variety of events and festivals
- 2. Affordable family oriented activities and entertainment
- 3. Sport programs for all
- 4. Diverse recreational programs and activities responsive to the needs of all family generations
- 5. Adjusting to the changing leisure trends
- 6. Commons Park with a variety of venues and facilities the focal point of the Royal Palm Beach community
- 7. Ball and athletic fields for recreational leagues, tournaments and competition with turf fields

#### PRINCIPLE E

#### **CONNECTED**

#### **▶** Means

- 1. Linking to the community and each other
- 2. State of the art information technology linking the community to the world
- 3. Easy access to Village information and services
- 4. Partnering to community institutions
- 5. Waterways for boating and fishing
- 6. Commons Lake connected the canals/waterways
- 7. Walkable, biking community connecting neighborhoods and community destinations
- 8. Partnering with schools
- 9. Access to Palm Beach region: businesses, employment, shopping and entertainment
- 10. More job opportunities ability to work near home; more family and personal time

## VILLAGE OF ROYAL PALM BEACH PLAN 2020 – 2025

## Village of Royal Palm Beach Goals 2025

FINANCIALLY SOUND GOVERNMENT

RESPONSIVE VILLAGE SERVICES

BEAUTIFUL, CONVENIENT COMMUNITY

**ABUNDANCE OF LEISURE CHOICES** 

# **Goal 1 Financially Sound Government**

#### **OBJECTIVES**

- 1. Create and use a financially sustainable model for expenditures/revenues to make fiscal responsible decisions
- 2. Provide Village services in the most cost effective, efficient manner responsive to the community
- 3. Have no Village ad valorem tax rate increase
- 4. Maintain and invest reserves consistent with Village financial policies
- 5. Retain and hire a quality workforce dedicated to serving the Royal Palm Beach community
- 6. Provide sufficient resources to support defined services and service levels

#### MEANS TO RESIDENTS

- 1. Responsible financial stewardship of the Village resources
- 2. Confidence that Village services are delivered in an efficient manner
- 3. Value for tax dollars and fees
- 4. Village using the resources from the sale of the utilities in a responsible manner
- 5. Affordable taxes and a greater place to live

#### SHORT TERM CHALLENGES AND OPPORTUNITIES

- 1. Impacts of the Coronavirus on Village services, revenues and staff
- 2. Cyber security and the protection of Village information
- 3. Uncertain economy and possible next recession
- 4. Rising operational costs for Village governments: employee benefits and pensions, electric rates, raw materials, fuel
- 5. State of Florida legislation impacting Village revenues and services
- 6. Communicating with and engaging the residents

#### LONG TERM CHALLENGES AND OPPORTUNITIES

- 1. Maintaining fiscal responsibility
- 2. Informing residents on Village's plans, projects, services, finances, programs and activities
- 3. Expenditures increasing disproportionally to Village revenues
- 4. Census 2020 complete count and potential increase in revenues to Village government
- 5. Village workload and limited capacity for additional work or tasks; use of consultants or contractors, increasing development projects
- 6. Defining and prioritizing the Village services and service levels that are responsive to the community
- 7. Strong financial reserves without debt
- 8. Being true to the Village's mission and services
- 9. Increase in the volume and complexity of public record and data requests

#### **POLICY ACTIONS 2020**

1. Balanced Budget FY '21 Without Tax Increase

Top Priority

2. Village Support for Community Organizations/Causes

#### **MANAGEMENT ACTIONS 2020**

1. Capital Planning – Revenue Projections and Top Priority
Plan (5-Years) –

#### **FUTURE PROJECTS 2021 – 2025**

- 1. Senior Rider Discount Future Years: Report and Direction
- 2. Community Events Vendor Sponsored Events: Policy and Guidelines

## Goal 2 Responsive Village Services

#### **OBJECTIVES**

- 1. Listen to and understanding the service needs of residents and families in context of Village service responsibilities and capacity
- 2. Enhance residents positive engagement with Village government
- 3. Maintaining top quality Village workforce with appropriate compensation
- 4. Upgrade Village facilities, buildings and equipment at a high level
- 5. Invest in the maintenance and upgrade of Village infrastructure

#### MEANS TO RESIDENTS

- 1. Services delivered with you in mind
- 2. Sense of pride in Village services and facilities
- 3. Value for tax dollars and fees
- 4. Timely response for calls for service
- 5. Attractive, functional Village facilities and infrastructure

#### SHORT TERM CHALLENGES AND OPPORTUNITIES

- 1. Maintaining a highly skilled, customer-oriented workforce dedicated to serving the Royal Palm Beach community
- 2. Ongoing increase, frequency and severity of cyber-attacks and security breaches
- 3. Increasing volume of public records requests
- 4. Creating a safe environment in public areas which provides professional interaction
- 5. Finding qualified candidates in a competitive market and low unemployment
- 6. Reduced Federal and State government funding
- 7. Funding for facility maintenance, repairs and upgrades
- 8. Village government "pushing" information out to residents with a consistent message

#### LONG TERM CHALLENGES AND OPPORTUNITIES

- 1. Continuing and enhancing the effective methods for communicating with the community
- 2. Staying current with technology
- 3. Continuing to enhance the customer's experience
- 4. Over use and maintaining facilities
- 5. Streamlining the development and permitting processes, including electronic submittal
- 6. Finding the next generation of public employees
- 7. Increasing mandates and regulations impacting Village service delivery
- 8. Residents turning to Village government to resolve issues and to support others
- 9. Developing a new "hardened" EOC New Village Hall
- 10. Involving the entire community to obtain input and feedback for policy development, planning and decision making

#### **POLICY ACTIONS 2020**

1. Village Hall Replacement

Top Priority

- 2. Recreation Center Remodel/Meeting Rooms/New Gym
- Top Priority
- 3. Comprehensive Information Systems Master Plan

High Priority

- 4. Additional Video Surveillance Cameras in Parks
- 5. Village Social Media Policy and Expanded Presence

#### **MANAGEMENT ACTIONS 2020**

1. Chandelier Installation

High Priority

#### MANAGEMENT IN PROGRESS 2020

- 1. SunGard/HTE/Analytics Advance Reporting Software: Deployment
- 2. FOC Data Transport Speeds: Improvements
- 3. CRS Annual Report
- 4. House Servers Connection CE and Building Inspections in the Field
- 5. Census Complete Count
- 6. CE Mapping on GIS: Completion
- 7. Naviline to HTMLS: Upgrade
- 8. GIS Property: Update
- 9. Sculpture Re-Location: Completion
- 10. Maintenance Contract: Award Bid [5]
- 11. Public Records / Data Request Response
- 12. Project DOX and Electronic Permitting System: Implementation
- 13. OAS: Training and SOP's
- 14. GIS Software Version 10.7.1: Upgrade
- 15. P & Z Development Application Manuals: Update`
- 16. Florida Village Trademark Application
- 17. Digital Signature Software
- 18. Customer Service Metrics for Community Development
- 19. Florida Building Code: Adoption
- 20. Mobile Mapping and Inspections: Integration for Superion/HTE (Database System)
- 21. Real-Time Mapping of Current Open Permits
- 22. Human Resources Civic HR Onboarding
- 23. Liability and Waiver Forms/Signage: Review

#### **MANAGEMENT IN PROGRESS 2020**

- 24. Recreation Online Registration and Signature
- 25. Municipal Elections
- 26. Planning Website: Update
- 27. Village Infrastructure: Updates
  - a. Electronic Signs
  - b. Channel 18
  - c. Website
- 28. Cyber Security: Enhancements
- 29. Municipal Lien Searches
- 30. VECTOR Information
- 31. Inspectors/Plan Reviewers Cross Training
- 32. Map-Based Search for Building Records: Implementation
  - a. GIS
  - b. Lasherfiche
  - c. Superion

#### MAJOR PROJECTS 2020

- 1. Bridge Slope Stabilization (PW 1709/PW1806)
  - a. Notice tom Proceed
  - b. Construction
- 2. Village Meeting Hall Interior Painting
- 3. RPB Commons Parking Lot Expansion (PR1602)
  - a. Design
  - b. Award
  - c. Construction
- 4. RPB Commons Lighting (PR1903)
  - a. Design
  - b. Award
  - c. Construction
- 5. Okeechobee Boulevard West Landscape Improvements (PW2006)
  - a. Design
  - b. Award
  - c. Construction
- 6. Village-Wide ADA Improvement Projects: Installation (EN1601)
- 7. Parks ADA Compliance Project: Robiner Park (PR1807)
  - a. Plan
  - b. Construction
- 8. Surveillance Cameras Deployment
  - a. RecCenter
  - b. Veterans Park
- 9. Canal Dredging Project:
  - a. Design
  - b. Construction

#### MAJOR PROJECTS 2020

- 10. Southern/Royal Palm Beach Gateway: Enhancements (EN2002)
  - a. Plan
  - b. Award
  - c. Construction
- 11. Civic Center Way Monument Signs (PW2004)
  - a. Design
  - b. Award
  - c. Construction
- 12. Water Treatment Plant (PW1802/PW1902)
  - a. Design (Inhouse)
  - b. Site Plan
  - c. Award for Construction
- 13. Backflow Preventers Replacement (PW20BF)
- 14. Annual Street Sign Retro Reflectivity (PW20SS)
- 15. Annual Street Restriping (PW18SR)
- 16. Annual Street Striping
- 17. Public Works Lobby Security Project
  - a. Design
  - b. Award
  - c. Construction
- 18. SR 80 Street Lights: Evaluation
- 19. Drainage System Improvements (PW 1903): Design
- 20. Street Lights LED Village Wide (FPL)
- 21. SR 80/Walgreens Bus Stop

#### **FUTURE PROJECTS 2021 – 2025**

- 1. LaMancha Avenues Extension (Bilboa Street/Okeechobee Boulevard)
- 2. Camellia Ditch Restoration
- 3. Camellia Parking Lot Paving
- 4. Turf Fields [5]
- 5. Expanded Security Cameras: Direction and Funding
  - a. Commons Park
  - b. Village Facilities
- 6. Village Hall Art Program: Direction and Village Action
- 7. Sculpture Relocation: Direction and Village Actions
- 8. Term Lengths: Report and Direction
- 9. State Legislative Agenda and Advocacy: Key Issues, Direction and Village Actions
- 10. On Street Parking with Curb and Gutter at Royal Palm Beach Elementary School/Standing in Designated Areas Ordinance: Direction
- 11. Management Succession Planning and Program: Report and Village Actions
- 12. Collection of Resident Data: Proactive

# **Goal 3 Beautiful, Convenient Community**

#### **OBJECTIVES**

- 1. Maintain a beautiful community
- 2. Have homes and buildings meeting/exceeding minimum property maintenance standards and Village codes
- 3. Maintain a collaborative relationship with schools
- 4. Maintain attractive commercial areas: centers, buildings and landscaping
- 5. Maintain a safe community

#### MEANS TO RESIDENTS

- 1. Protection of home and property values
- 2. More personal and family time
- 3. Predictable, acceptable travel times
- 4. Saving time since there is no need to leave the Village
- 5. Variety of job opportunities for residents
- 6. Greater pride in Royal Palm Beach community
- 7. Predictable development and redevelopment guide by the Village's plans

#### SHORT TERM CHALLENGES AND OPPORTUNITIES

- 1. Development in West County and the impacts on Royal Palm Beach: Minto West, Highland Dunes, GL Homes, Vavrus Ranch
- 2. Encouraging an efficient, effective transportation network
- 3. Maintaining the character of Royal Palm Beach the reasons that residents make the choice to live here
- 4. Business attraction and investment in Royal Palm Beach
- 5. Maintaining/enhancing residential property values
- Lack of common vision for transportation, transit and mobility
- 7. Aging commercial centers needing rejuvenation or upgrade
- 8. Developing micro-mobility options

#### LONG TERM CHALLENGES AND OPPORTUNITIES

- 1. Developing vacant and underutilized properties
- 2. Traffic congestion and limiting road capacity
- 3. Working with Palm Beach County Schools (administration and principals): schools boundaries, school capacity, charter schools
- 4. Palm Beach County billing process in collecting 10% fee for water/sewer
- 5. Residents and property owners willingness to invest in maintenance or upgrade
- 6. Residents taking responsibility to lock vehicles
- 7. Increase in vehicle thefts, vehicle burglaries and other property crimes
- 8. Manpower on vehicle thefts, vehicle burglaries and other property crimes

#### **POLICY ACTIONS 2020**

1. Community Enhancement Strategy

2. Public Arts Policy Implementation

3. Lighting for Neighborhoods and Sidewalks

4. Mobility Hub (SR 7 and Southern Boulevard) Development

5. "Pop Ups": Direction

6. Pathway Connectivity Plan and Projects

7. Comprehensive Mobility Master Plan and Funding Mechanism

Top Priority

High Priority

**High Priority** 

**High Priority** 

#### **MANAGEMENT ACTIONS 2020**

1. Hospital Annexation/Hospital Ordinance

2. State Road 7: Advocacy

3. Code: Updates

4. Landscape Ordinance: Revision

5. LPR Cameras Expansion

6. Bike Signage/Wayfinding Signs

7. Madrid Open: Exit Only

**Top Priority** 

Top Priority

Top Priority

**High Priority** 

High Priority

**High Priority** 

#### MANAGEMENT IN PROGRESS 2020

- 1. Saddlebrook Area Streetscape Projects: Direction
- 2. Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding
- 3. ALF Fuel Amount: Code Revision
- 4. Bus Stops: Update Report
- 5. Community Education: "Lock Your Vehicle"
- 6. Sector Patrol Boundaries Analysis
- 7. Crime Reduction through Directed Patrol Plans
- 8. Neighborhood Watch/Crime Reduction Program: Expansion

#### **MAJOR PROJECTS 2020**

- 1. Crack Fill Program Pilot Project
  - a. Award Contract
  - b. Construction
- 2. Canal System Dredging Project (SW1901)
  - a. Design
  - b. Award Contract
  - c. Construction
- 3. FPL Pathway Lighting (FPL) (EN1901):
  - a. Design
  - b. Award Contract
  - c. Construction
- 4. Annual Vegetation Maintenance
- 5. Annual Sidewalk Trip Hazards Repair
- 6. LaMancha Avenue Extension: DESIGN (EN2103)
- 7. RPB Commons Natural Attention: Bi-Annual Testing

#### **FUTURE PROJECTS 2021 – 2025**

- 1. Mobility Strategy and Plan
- 2. Road Resurfacing Design (PW19RR)
  - a. Easton Court
  - b. Kent Court
  - c. Morgate Drive
  - d. Sparrow Drive
  - e. Wildcat Way
- 3. Annexation: Sunny Isles
- 4. Mass Transit Corridors: Targeted Corridors Identification
- 5. Airport Zone Ordinance: Update
- 6. Tuttle Royale/Southern Properties Development Phase 2: Final Plat
- 7. Sign Code: Update
- 8. Senior Transportation Program Enhancement:/Training: Direction and Increased Funding
- 9. Long-Term Community Vision: Report with Options, Direction and Funding
- 10. Sidewalk Pressure Cleaning Program: Service Level, Direction and Funding\*\*\*\*
- 11. Homeless Strategy and Village Action Plan: Problem Analysis, Report with Options, Direction and Funding
- 12. Canals Master Plan: Development and Direction (Recreational Opportunities)

#### **FUTURE PROJECTS 2021 – 2025**

- 13. Neighborhood Engagement Strategy: Report with Best Practices and Options, Direction, Funding and Village Actions
- 14. Village-Owned Properties: Update Inventory, Report, Direction and Village Actions
- 15. Indian Trails Incorporation: Analysis of Impacts, Report and Direction
- 16. Special Exceptions Ordinance: Update
- 17. Park Maintenance: Service Level and Funding Direction
- 18. State Road 7/Okeechobee Corner Development: Status and Direction
- 19. Charter School K-12: Report and Direction
- 20. Community Cameras: Report with Best Practices and Options, Direction and Funding
- 21. School Grants Program: Report with Options, Direction and Funding
- 22. Royal Palm Beach Vision "Zero": Report with Options, Direction and Village Actions
- 23. Civics for Schools: Report with Options, Direction and Funding

## **Goal 4 Abundance Of Leisure Choices**

#### **OBJECTIVES**

- 1. Maintain existing parks at a high service level
- 2. Enhance recreation programs and services for all ages
- 3. Develop more venues at Commons Park
- 4. Develop additional park venues
- 5. Enhance the number and quality of community events
- 6. Expand arts and culture facilities and opportunities
- 7. Develop bike/pedestrian access points to Commons Park

#### MEANS TO RESIDENTS

- 1. More leisure and recreation choices for all family generations
- 2. Convenience parks and leisure amenities near home
- 3. Recreation programs and services responsive to the community needs
- 4. Family oriented activities at an affordable rate
- 5. More reasons to live in Royal Palm Beach

#### SHORT TERM CHALLENGES AND OPPORTUNITIES

- 1. Maintaining safe facilities
- 2. Degree of cost recovery and Village subsidy
- 3. Affordable choices keeping the costs down
- 4. Rental space at Cultural/Business Center marketing
- 5. Wide variety of offerings for seniors
- 6. Aging facilities needing repairs and upgrades, replacements

#### LONG TERM CHALLENGES AND OPPORTUNITIES

- 1. Over use of athletic facilities and maintenance
- 2. Finding ways to reach and attract teenagers through recreational programming
- 3. Attracting volunteers to help mentor or coach
- 4. Parks impacting residential neighborhoods
- 5. Connector to Commons Park
- 6. Transport to Great Lawn
- 7. Changing recreational and leisure patterns by family generations
- 8. Defining Village's role in arts and culture
- 9. Extremely busy spring calendar February March

#### **POLICY ACTIONS 2020**

1. Shakespeare by the Sea in RPB Commons Park

Top Priority

2. All Access Park Development

Top Priority

3. Beer/Wine/Alcohol Sales During Events

High Priority

4. RPB Commons Park Amphitheater Retractable Screen and Projector

High Priority

5. Crestwood North Park Development

#### **MANAGEMENT ACTIONS 2020**

1. RPB Commons Island Renovation

#### **MANAGEMENT IN PROGRESS 2020**

- 1. Café Operations: Award Contract
- 2. Father Daughter Night Out
- 3. Bob Marcello Park Picnic Pavilion (PR1917)
- 4. RPB Commons Large Pavilions [2]: Budget FY '21
- 5. RPB Commons Trams [2]: Budget FY '21
- 6. Parks Maintenance Contract: Award Contract
- 7. Skate Park Chain Link Fence
- 8. 2<sup>nd</sup> Halloween Event
- 9. Inflatable 5K Event
- 10. Tree Inventory in Parks: Completion
- 11. Mayor's Benefit Golf Tournament
- 12. Annual Pickle Ball Tournament: Establishment
- 13. Wood Dasher Boards on David Recchio Skate Arena: Replacement
- 14. Car Portico at Cultural Center
- 15. Royal Palm Beach "Talent Show"
- 16. Cultural Center Marketing

#### MAJOR PROJECTS 2020

- 1. Veterans Park ADA Improvements (EN1705)
- 2. Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence (PR1807)
  - a. Design
  - b. Award
  - c Construction
- 3. Bike Trail Aggregate in Preservation Park: Budget FY '21
- 4. Gazebo in Homeplace Park: Budget FY '21
- 5. Katz Soccer Complex Chain Link Fence
- 6. Bob Marcello Park Pavilion Installation
- 7. Sports Center Landscape Lighting and Retaining Wall (PR2004)
  - a. Design
  - b. Construction
- 8. Bob Marcello Tennis Lighting Replacement (PR1720)
- 9. Bob Marcello Fields #2 and #3 Sports Lighting (PR1806)

#### **FUTURE PROJECTS 2021 – 2025**

- 1. Park Ranger Program: Direction and Funding
- 2. Driving Range Safety Net at Commons Park: Direction and Funding
- 3. Community Events at Neighborhood Parks: Direction and Funding
- 4. RPB Commons North Village Hall Access Pedestrian/Bike Bridge and Off Street Bike/Pedestrian Pathway: Direction and Funding

#### **FUTURE PROJECTS 2021 – 2025**

- 5. Camellia Park Building: Direction and Funding
- 6. Southern Properties Park Development: Direction and Funding
- 7. Earth Day Canal Bank Stabilization: Direction and Funding
- 8. RPB Commons West Central Recreation Center Access: Pedestrian/Bike Bridge and Off Street Bike/Pedestrian Pathway: Direction and funding
- 9. Golf Facilities at Commons Park: Report with Options, Direction and Actions
- 10. Canal Kayaking Event: Report, Direction and Village Actions
- 11. RPB Commons Park Connector: Direction and Village Actions \*\*\*\*
- 12. Use of School Facilities Expansion: IGA Review and Direction
- 13. Kite Event at Commons Park: Report, Direction and Village Actions
- 14. Zip-Line at Commons Park: Report, Direction and Village Actions
- 15. New Arts Festival for RPB: Report, Direction and Village Actions
- 16. Art in the Parks: Direction and Village Actions
- 17. Additional Pickle Ball Courts: Direction and Funding

# VILLAGE OF ROYAL PALM BEACH ACTION AGENDA 2020

## Village of Royal Palm Beach Policy Agenda 2020

#### TOP PRIORITY

Balanced Budget FY '21 without a Tax Increase
Village Hall Replacement
Recreation Center Remodel/Meeting Rooms/New Gym
Shakespeare by the Sea in RPB Commons Park
Community Engagement Strategy
All Access Park Development

#### **HIGH PRIORITY**

Comprehensive Information Systems Master Plan
Public Arts Policy Implementation
Lighting for Neighborhoods and Sidewalks
Mobility Hub (State Road 7/Southern Boulevard) Development
Beer/Wine/Alcohol Sales During Events
RPB Commons Park Amphitheater Retractable Screen and Projector

## Village of Royal Palm Beach Management Agenda 2020

#### TOP PRIORITY

Capital Planning – Revenue Projects and Plan (5-years) Hospital Annexation/Hospital Ordinance

**State Road 7: Advocacy** 

**Code: Updates** 

#### **HIGH PRIORITY**

**Chandelier Installation** 

**Landscape Ordinance: Revision** 

**LPR Cameras Expansion** 

Bike Signage/Wayfinding Signs

## Village of Royal Palm Beach Management in Progress 2020

SunGard/HTE/Analytics Advance Reporting Software: Deployment

**FOC Data Transport Speeds: Improvements** 

**CRS Annual Report** 

House Servers Connection CE and Building Inspections in the Field

**Census Complete Count** 

**CE Mapping on GIS: Completion** 

**Naviline to HTMLS: Upgrade** 

**GIS Property: Update** 

**Sculpture Re-Location: Completion** 

**Maintenance Contract: Award Bid [5]** 

**Public Records / Data Request Response** 

**Project DOX and Electronic Permitting System: Implementation** 

**OAS:** Training and SOP's

GIS Software Version 10.7.1: Upgrade

P & Z Development Application Manuals: Update`

Florida Village Trademark Application

**Digital Signature Software** 

**Customer Service Metrics for Community Development** 

Florida Building Code: Adoption

Mobile Mapping and Inspections: Integration for Superion/HTE

**Real-Time Mapping of Current Open Permits** 

**Human Resources Civic HR Onboarding** 

Liability and Waiver Forms/Signage: Review

**Recreation Online Registration and Signature** 

**Municipal Elections** 

**Planning Website: Update** 

**Village Infrastructure: Updates** 

**Cyber Security: Enhancements** 

**Municipal Lien Searches** 

**VECTOR Information** 

**Inspectors/Plan Reviewers Cross Training** 

**Map-Based Search for Building Records: Implementation** 

Saddlebrook Area Streetscape Projects: Direction

Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding

**ALF Fuel Amount: Code Revision** 

**Bus Stops: Update Report** 

Community Education: "Lock Your Vehicle"

**Sector Patrol Boundaries Analysis** 

Crime Reduction through Directed Patrol Plans

Neighborhood Watch/Crime Reduction Program: Expansion

Café Operations: Award Contract

Father – Daughter Night Out

**Bob Marcello Park Picnic Pavilion** 

RPB Commons Large Pavilions [2]: Budget FY '21

RPB Commons Trams [2]: Budget FY '21

**Parks Maintenance Contract: Award Contract** 

**Skate Park Chain Link Fence** 

2<sup>nd</sup> Halloween Event

**Inflatable 5K Event** 

**Tree Inventory in Parks: Completion** 

Mayor's Benefit Golf Tournament

**Annual Pickle Ball Tournament: Establishment** 

Wood Dasher Boards on David Recchio Skate Arena: Replacement

Car Portico at Cultural Center

Royal Palm Beach "Talent Show"

**Cultural Center Marketing** 

## Village of Royal Palm Beach Major Projects 2020

**Bridge Slope Stabilization Village Meeting Hall Interior Painting RPB Commons Parking Lot Expansion RPB Commons Lighting Okeechobee Boulevard West Landscape Improvements Village-Wide ADA Improvement Projects: Installation** Parks ADA Compliance Project: Robiner Park **Surveillance Cameras Deployment Canal Dredging Project:** Southern/Royal Palm Beach Gateway: Enhancements **Civic Center Way Monument Signs Water Treatment Plant Backflow Preventers Replacement Annual Street Sign Retro Reflectivity Annual Street Restriping Annual Street Striping Public Works Lobby – Security Project** 

**SR 80 Street Lights: Evaluation Drainage System Improvements (PW 1903): Design** Street Lights LED Village Wide SR 80/Walgreens Bus Stop Crack Fill Program – Pilot Project **Canal System Dredging Project FPL Pathway Lighting Annual Vegetation Maintenance Annual Sidewalk Trip Hazards Repair** LaMancha Avenue Extension: DESIGN **RPB Commons Natural Attention: Bi-Annual Testing Veterans Park ADA Improvements** Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence Bike Trail Aggregate in Preservation Park: Budget FY '21 Gazebo in Homeplace Park: Budget FY '21 **Katz Soccer Complex Chain Link Fence Bob Marcello Park Pavilion Installation Sports Center Landscape Lighting and Retaining Wall Bob Marcello Tennis Lighting Replacement Bob Marcello Fields #2 and #3 Sports Lighting** 

## ACTION AGENDA 2020

Mayor and Village Council



Royal Palm Beach, Florida March 2020



Lyle Sumek Associates, Inc. 9 Flagship Court Palm Coast, FL 32137-3373 Phone: (386) 246-6250 Fax: (386) 246-6252

E-mail: sumekassoc@gmail.com

#### Royal Palm Beach Vision 2035

# ROYAL PALM BEACH 2035 is a Hometown Community, Family Community

# Policy Agenda 2020 Targets for Action Village of Royal Palm Beach

#### **TOP PRIORITY**

Balanced Budget FY '21 without a Tax Increase

Village Hall Replacement

Recreation Center Remodel/Meeting Rooms/New Gym

Shakespeare by the Sea in RPB Commons Park

Community Engagement Strategy

All Access Park Development

#### **HIGH PRIORITY**

Comprehensive Information Systems Master Plan
Public Arts Policy Implementation
Lighting for Neighborhoods and Sidewalks
Mobility Hub (State Road 7/Southern Boulevard) Development
Beer/Wine/Alcohol Sales During Events
RPB Commons Park Amphitheater Retractable

**Screen and Projector** 

# Management Agenda 2020 Targets for Action Village of Royal Palm Beach

#### **TOP PRIORITY**

**Capital Planning – Revenue Projects and Plan (5-years)** 

**Hospital Annexation/Hospital Ordinance** 

**State Road 7: Advocacy** 

**Code: Updates** 

#### **HIGH PRIORITY**

**Chandelier Installation** 

**Landscape Ordinance: Revision** 

**LPR Cameras Expansion** 

Bike Signage/Wayfinding Signs

### Management In Progress 2020 Village of Royal Palm Beach

#### ► Management in Progress 2020

- 1. SunGard/HTE/Analytics Advance Reporting Software: Deployment
- 2. FOC Data Transport Speeds: Improvements
- 3. CRS Annual Report
- 4. House Servers Connection CE and Building Inspections in the Field
- 5. Census Complete Count
- 6. CE Mapping on GIS: Completion
- 7. Naviline to HTMLS: Upgrade
- 8. GIS Property: Update
- 9. Sculpture Re-Location: Completion
- 10. Maintenance Contract: Award Bid [5]
- 11. Public Records / Data Request Response
- 12. Project DOX and Electronic Permitting System: Implementation
- 13. OAS: Training and SOP's
- 14. GIS Software Version 10.7.1: Upgrade
- 15. P & Z Development Application Manuals: Update`
- 16. Florida Village Trademark Application
- 17. Digital Signature Software
- 18. Customer Service Metrics for Community Development
- 19. Florida Building Code: Adoption
- 20. Mobile Mapping and Inspections: Integration for Superion/HTE
- 21. Real-Time Mapping of Current Open Permits
- 22. Human Resources Civic HR Onboarding
- 23. Liability and Waiver Forms/Signage: Review
- 24. Recreation Online Registration and Signature
- 25. Municipal Elections
- 26. Planning Website: Update
- 27. Village Infrastructure: Updates
- 28. Cyber Security: Enhancements
- 29. Municipal Lien Searches
- 30. VECTOR Information

#### ► Management in Progress 2020

- 31. Inspectors/Plan Reviewers Cross Training
- 32. Map-Based Search for Building Records: Implementation
- 33. Saddlebrook Area Streetscape Projects: Direction
- 34. Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding
- 35. ALF Fuel Amount: Code Revision
- 36. Bus Stops: Update Report
- 37. Community Education: "Lock Your Vehicle"
- 38. Sector Patrol Boundaries Analysis
- 39. Crime Reduction through Directed Patrol Plans
- 40. Neighborhood Watch/Crime Reduction Program: Expansion
- 41. Café Operations: Award Contract
- 42. Father Daughter Night Out
- 43. Bob Marcello Park Picnic Pavilion
- 44. RPB Commons Large Pavilions [2]: Budget FY '21
- 45. RPB Commons Trams [2]: Budget FY '21
- 46. Parks Maintenance Contract: Award Contract
- 47. Skate Park Chain Link Fence
- 48. 2<sup>nd</sup> Halloween Event
- 49. Inflatable 5K Event
- 50. Tree Inventory in Parks: Completion
- 51. Mayor's Benefit Golf Tournament
- 52. Annual Pickle Ball Tournament: Establishment
- 53. Wood Dasher Boards on David Recchio Skate Arena: Replacement
- 54. Car Portico at Cultural Center
- 55. Royal Palm Beach "Talent Show"
- 56. Cultural Center Marketing

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### Major Projects 2020 Village of Royal Palm Beach

#### ► Major Projects 2020

- 1. Bridge Slope Stabilization
- 2. Village Meeting Hall Interior Painting
- 3. RPB Commons Parking Lot Expansion
- 4. RPB Commons Lighting
- 5. Okeechobee Boulevard West Landscape Improvements
- 6. Village-Wide ADA Improvement Projects: Installation
- 7. Parks ADA Compliance Project: Robiner Park
- 8. Surveillance Cameras Deployment
- 9. Canal Dredging Project:
- 10. Southern/Royal Palm Beach Gateway: Enhancements
- 11. Civic Center Way Monument Signs
- 12. Water Treatment Plant
- 13. Backflow Preventers Replacement
- 14. Annual Street Sign Retro Reflectivity
- 15. Annual Street Restriping
- 16. Annual Street Striping
- 17. Public Works Lobby Security Project
- 18. SR 80 Street Lights: Evaluation
- 19. Drainage System Improvements (PW 1903): Design
- 20. Street Lights LED Village Wide
- 21. SR 80/Walgreens Bus Stop
- 22. Crack Fill Program Pilot Project
- 23. Canal System Dredging Project
- 24. FPL Pathway Lighting
- 25. Annual Vegetation Maintenance
- 26. Annual Sidewalk Trip Hazards Repair
- 27. LaMancha Avenue Extension: DESIGN
- 28. RPB Commons Natural Attention: Bi-Annual Testing
- 29. Veterans Park ADA Improvements
- 30. Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence

#### ► Major Projects 2020 (Continued)

- 31. Bike Trail Aggregate in Preservation Park: Budget FY '21
- 32. Gazebo in Homeplace Park: Budget FY '21
- 33. Katz Soccer Complex Chain Link Fence
- 34. Bob Marcello Park Pavilion Installation
- 35. Sports Center Landscape Lighting and Retaining Wall
- 36. Bob Marcello Tennis Lighting Replacement
- 37 Bob Marcello Fields #2 and #3 Sports Lighting

# Action Outlines 2020 Village of Royal Palm Beach

#### FINANCIALLY SOUND GOVERNMENT

# ACTION: BALANCED BUDGET FY '21 WITHOUT TAX INCREASE

#### **PRIORITY**

Policy - Top

#### Key Issues

- Impact of Pandemic on the Community
- Decline in Village revenues
- State Mandates
- Short Term Village Actions
- Potential Village Workforce Reductions
- Demands for Village Services

#### Activities/Milestones

- 1. Prepare draft budget
- 2. Workshop: Budget FY '21 Direction
- 3. Decision: Budget FY '21 Adoption

<u>Time</u>

6/20

7/20

9/20

Responsibility: Finance

# ACTION: VILLAGE SUPPORT FOR COMMUNITY ORGANIZATIONS/CAUSES

**PRIORITY** 

Policy Time

#### Key Issues

- Mayor's Golf Tournament
  - Garage Sale
- Support for Scholarship Programs
- Community Expectations

Activities/Milestones

- 1. Continue to market Fund Raising Events
- 2. Pursue additional sponsorships for events

Ongoing

Ongoing

Responsibility: Parks & Recreation

ACTION: CAPITAL PLANNING – REVENUE PROJECTIONS AND PLAN (5-YEARS)		
Key Issues	Activities/Milestones	<u>Time</u>
• Use of Village Reserves	1. Update projects	5/20
	2. Prepare capital project lists by department	5/20
	3. Prepare draft plan with projections	5/20
	4. Review and finalize plan and projection	6/20
	5. Workshop: Presentation of Plan with Projections	7/20

#### RESPONSIVE VILLAGE SERVICES

ACTION: VILLAGE HA	PRIORITY Policy - Top	
Key Issues	Activities/Milestones	<u>Time</u>
<ul><li> Site Plan</li><li> Art Piece Location and</li></ul>	<ol> <li>Contact consultant regard design and permitting acceleration</li> </ol>	4/20
Selection	2. Complete site plan	6/20
<ul> <li>Funding Mechanism</li> </ul>	3. P & Z: Site Plan Review and Approval	6/20
Project Timing	4. Decision: Site Plan Approval	7/20
Potential Project	5. Complete design and permitting	5/21
Acceleration  • Project Cost	<ol><li>Decision: Award Contract for Construction</li></ol>	6/21
	Responsibility: Engineering	

ACTION: RECREATION ROOMS/	PRIORITY Policy - Top	
<ul> <li>Key Issues</li> <li>Funding</li> <li>Rec Programs during Construction</li> <li>Grant Funding</li> <li>Scope of Project</li> <li>Project Costs</li> <li>Link to Village Hall Construction</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Issue RFQ</li> <li>Finalize PSA/CSA</li> <li>Decision: Award PSA/CSA Design Contract</li> <li>P &amp; Z: Site Plan Review and Approval</li> <li>Decision: Site Plan</li> </ol>	Time 10/20 11/20 12/20 8/21 9/21
	Responsibility: Engineering	

	NSIVE INFORMATION SYSTEMS	PRIORITY
MASTER 1	PLAN	Policy - High
<ul> <li>Key Issues</li> <li>Scope of Project</li> <li>Maximum Use of Information Technology</li> <li>Online Presence</li> <li>Integrated Information System Village-wide</li> <li>Hardware – Current and Future</li> <li>Software – Current and Future</li> <li>Public Information/Data Requests</li> <li>Relationship to GIS – Map-Based Search</li> <li>Funding</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Define the scope of the project, the process and costs – hardware and software</li> <li>Develop budget proposal for development of Master Plan</li> <li>Workshop: Budget FY '21 Direction</li> <li>Decision: Budget FY '21 Adoption</li> <li>Issue RFP</li> <li>Decision: Award Contract for the Development of the Master Plan</li> </ol>	Time 6/20 6/20 7/20 9/20 10/20 1/21

CTION: ADDITIONA	AL VIDEO SURVEILLANCE	PRIORITY
CAMERAS IN PARKS		
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Bob Marcello Park</li> </ul>	1. Complete installation in Camellia Park	4/30
• Todd A. Robiner Park	2. Complete installation in Bob Marcello	7/20
• Vivian A. Ferrin Park	Park; Vivian A, Ferrin Park and Todd A.	
Camellia Park	Robiner Park	
RPB Commons Park –	3. Develop budget proposal for RPB	6/20
Additions 7-8	Commons Park [7-8]	
raditions / o	4. Workshop: Budget FY '21: Direction	7/20
	5. Decision: Budget FY '21 Adoption	9/20
	6. Issue RFP	10/20
	7. Decision: Award Contract for Installation	12/20

EXPANDED PRESENCE		Policy
EXPANDE.  Key Issues  Scope of Services Goals/Desired Outcomes Professional Staffing "Best Practices" Application to Royal Palm Beach Enhanced Communications with the Community Coordination with Communications	<ul> <li>Activities/Milestones</li> <li>Define scope and staffing for a "Communications Department"</li> <li>Develop budget alternatives</li> <li>Workshop: Budget FY '21 Direction and Funding</li> <li>Decision: Budget FY '21 Adoption</li> </ul>	Folicy  Time 6/20 6/20 7/20 9/20
Consultant Funding Tax Increase: 5%		

ACTION: CHANDELIER INSTALLATION		PRIORITY
		Mgmt - High
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Re-Wiring</li> </ul>	1. Finalize P.O.	4/20
<ul> <li>Chandelier Weight</li> </ul>	2. Complete installation – LIGHTS ON	6/20
	Responsibility: Parks & Recreation	

► Mana	agement in Progress 2020		TIME
1.	SunGard/HTE/Analytics Advance Reporting Software: Deployment	IS	1/20
2.	FOC Data Transport Speeds: Improvements	IS	3/20
3.	CRS Annual Report	Engr	5/20
4.	House Servers Connection CE and Building Inspections in the Field	CD	5/20
5.	Census Complete Count	VM	5/20
6.	CE Mapping on GIS: Completion	CD	6/20
7.	Naviline to HTMLS: Upgrade	IS	6/20
8.	GIS Property: Update	Engr	6/20
9.	Sculpture Re-Location: Completion	VC	6/20
10.	Maintenance Contract: Award Bid [5]	PW	8/20
11.	Public Records /Data Request Response	CC	8/20
12.	Project DOX and Electronic Permitting System: Implementation	CD	9/20
13.	OAS: Training and SOP's	P&Z	9/20
14.	GIS Software Version 10.7.1: Upgrade	Eng	9/20
15.	P & Z Development Application Manuals: Update`	P&Z	11/20
16.	Florida Village Trademark Application	Atty	12/20
17.	Digital Signature Software	HR	12/20
18.	Customer Service Metrics for Community Development	CD	12/20
19.	Florida Building Code: Adoption	CD	12/20
20.	Mobile Mapping and Inspections: Integration for Superion/HTE (Database System)	Engr	12/20
21.	Real-Time Mapping of Current Open Permits	Eng	12/20
22.	Human Resources Civic HR Onboarding	HR	1/21
23.	Liability and Waiver Forms/Signage: Review	HR/Atty	3/21
24.	Recreation Online Registration and Signature	P&R	3/21
25.	Municipal Elections	CC	3/21
26.	Planning Website: Update	P&Z	2/21
27.	Village Infrastructure: Updates	CC	Ongoing
	<ul><li>a. Electronic Signs</li><li>b. Channel 18</li></ul>		
	c. Website		
28.	Cyber Security: Enhancements	IS	Ongoing
29.	Municipal Lien Searches	CC	Ongoing
30.	VECTOR Information	CC	Ongoing
31.	Inspectors/Plan Reviewers Cross Training	CD	Ongoing

► Management in Progress 2020 (Continued)	TIME
<ul> <li>32. Map-Based Search for Building Records: Implementation</li> <li>a. GIS</li> <li>b. Lasherfiche</li> <li>c. Superion</li> </ul>	

Major Projects 2020			TIME
1.	Bridge Slope Stabilization (PW 1709/PW1806)	PW	
	a. Notice tom Proceed		4/20
	b. Construction		8/20
2.	Village Meeting Hall Interior Painting	PW	5/20
3.	RPB Commons Parking Lot Expansion (PR1602)	Engr	
	a. Design		5/20
	b. Award		7/20
	c. Construction		4/21
4.	RPB Commons Lighting (PR1903)	Engr	
	a. Design		5/20
	b. Award		7/20
	c. Construction		1/21
5.	Okeechobee Boulevard West Landscape Improvements (PW2006)	PW	
	a. Design		5/20
	b. Award		8/20
	c. Construction		12/20
6.	Village-Wide ADA Improvement Projects: Installation (EN1601)	Engr	6/20
7.	Parks ADA Compliance Project: Robiner Park (PR1807)	P&R	
	a. Plan		6/20
	b. Construction		5/21
8.	Surveillance Cameras Deployment	IS	
	a. RecCenter		6/20
	b. Veterans Park		6/20
9.	Canal Dredging Project:	Engr	
	a. Design		6/20
	b. Construction		6/21
10.	Southern/Royal Palm Beach Gateway: Enhancements (EN2002)	Eng	
	a. Plan		7/20
	b. Award		10/20
	c. Construction		7/21

Major Projects 2020 (Continued)			TIME
11.	Civic Center Way Monument Signs (PW2004)	PW	
	a. Design		7/20
	b. Award		10/20
	c. Construction		2/21
12.	Water Treatment Plant (PW1802/PW1902)	Engr	
	a. Design (Inhouse)		8/20
	b. Site Plan		10/20
	c. Award for Construction		12/20
13.	Backflow Preventers Replacement (PW20BF)	PW	9/20
14.	Annual Street Sign Retro Reflectivity (PW20SS)	PW	9/20
15.	Annual Street Restriping (PW18SR)	PW	9/20
16.	Annual Street Striping	PW	9/20
17.	Public Works Lobby – Security Project	PW	
	a. Design		10/20
	b. Award		12/20
	c. Construction		3/21
18.	SR 80 Street Lights: Evaluation	PW	12/20
19.	Drainage System Improvements (PW 1903): Design	PW	12/20
20.	Street Lights LED Village Wide (FPL)	Engr	2021
21.	SR 80/Walgreens Bus Stop	PW	2021

### BEAUTIFUL, CONVENIENT COMMUNITY

ACTION: COMMUNIT	Y ENHANCEMENT STRATEGY	PRIORITY
		Policy - Top
<ul> <li>Key Issues</li> <li>Panhandling</li> <li>Trespass</li> <li>Open Container</li> <li>Park Hours</li> </ul>	<ul> <li>Activities/Milestones</li> <li>Prepare draft ordinances</li> <li>Decision: First Reading of Ordinances</li> <li>Decision: Ordinances Adoption</li> </ul>	<u>Time</u> 7/20 8/20 9/20
<ul> <li>Degree of Regulations</li> <li>Penalties for Violations</li> <li>Enforceability</li> </ul>		
	Responsibility: Attorney	

ACTION: PUBLIC AI	RTS POLICY IMPLEMENTATION	PRIORITY Policy - High
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Private Property</li> </ul>	A. Culture Selection	
Public Property	a. Identify recommendation	10/20
Art Piece Selection	b. P & Z: Review	3/21
Process	c. Decision: Approval	6/21
• Location	B. Village Hall	
20 <b>0</b> mon	a. Identify Location	7/20
	b. Architect Select Art	5/21
	c. Decision: Approval	6/21
	C. Rec Center	
	a. Architect Select Art	6/21
	b. Decision: Approval	9/21
	D. POD 6	
	Responsibility: Planning & Zoning	

ACTION: LIGHTING FOR NEIGHBORHOODS AND SIDEWALKS		PRIORITY  Policy - High
<ul> <li>Key Issues</li> <li>Service Level</li> <li>Funding</li> <li>Area Priority</li> <li>Lighting Standards and Policy</li> <li>Customer Driven/"Best Practice"</li> <li>Lighting Level</li> <li>Replacement Responsibility</li> </ul>	Activities/Milestones  1. Develop budget proposal  2. Workshop: Budget FY '21 – Direction  3. Decision: Budget FY '21 Adoption  4. Issue RFQ	Time 6/20 7/20 9/20 2021
	Responsibility:	

# ACTION: MOBILITY HUB (SR 7 AND SOUTHERN BOULEVARD) DEVELOPMENT

**PRIORITY** 

Policy - High

<u>Key Issues</u>

Parking Requirements

Parking Garage Variance Request

Land Dedication

• "Mobility Hub"

• Palm Tran Location

Activities/Milestones

1. Submit Tuttle Royale POD 6 by developer

2. TSR Review

3. P & Z: Review

4. Decision: POD 6

<u>Time</u>

TBD

3 weeks 45 days

30 days

Responsibility: Planning & Zoning

ACTION: "POP UPS" DIRECTION		PRIORITY  Policy
Key Issues	Activities/Milestones	<u>Time</u>
<ul> <li>Landlord Education</li> </ul>	1. Talk with the Chamber of Commerce	7/20
Village Regulations	2. Investigate "Best Practices" and experiences of other cities	7/20
	3. Evaluate current Village regulations and restrictions	7/20
	4. Develop mechanism for informing landlords on options	7/20
	5. Report: Presentation	8/20

ACTION:		Y CONNECTIVITY PLAN AND	PRIORITY
<ul><li>Key Issues</li><li>Capital I</li><li>Funding</li></ul>	•	Activities/Milestones  1. Update Bike/Pedestrian Improvement Plan 2. Workshop: Presentation and Direction 3. Decision: Plan Approval  Responsibility: Engineering	Policy <u>Time</u> 6/20 7/20 7/20

ACTION: COMPREHENSIVE MOBILITY MASTER PLAN AND FUNDING MECHANISM		PRIORITY  Policy
<ul> <li>Key Issues</li> <li>Traffic Mitigation</li> <li>Density Changes to Big Box Corridors</li> <li>Micro-mobility</li> </ul>	<ul> <li>Activities/Milestones</li> <li>Resolution of Palm Beach County Lawsuit(s) regarding Traffic Mitigation</li> <li>County Mobility Summit</li> <li>Village Actions</li> </ul>	Time TBD TBD 2021-2025
Transit Hub	Responsibility: Village Manager	

ACTION: HOSPITAL ANNEXATION/HOSPITAL ORDINANCE		PRIORITY  Mgmt - Top
<ul> <li>Key Issues</li> <li>Zoning</li> <li>Land Use Changes</li> <li>Hospital Ordinance</li> <li>Overlay District</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Receive application for Voluntary         Annexation and Hospital Ordinance</li> <li>Review Application and Ordinance</li> <li>P &amp; Z: Review</li> <li>Decision: First Reading</li> <li>Review by the Department of Economic         Opportunity</li> <li>Decision: Final Decision on Annexation         and Hospital Ordinance</li> </ol> Responsibility: Planning & Zoning	Time TBD  4 months 1 month 1 month 1 month 1 month

**PRIORITY** 

Mgmt - Top

Key IssuesAdvocacy

Activities/Milestones

1. Monitor actions

<u>Time</u> Ongoing

Oligoling

Responsibility: Mayor/Village Council Members

Activities/Milestones	<u>Time</u>
1. Prepare Electric Charging Stations and Adult Daycare Ordinances	4/20
2. P & Z: Review	5/20
3. Decision: Electric Charging Station Ordinance/Adult Daycare Ordinance	7/20
	<ol> <li>P &amp; Z: Review</li> <li>Decision: Electric Charging Station</li> </ol>

ACTION: LANDSCAP	E ORDINANCE: REVISION	PRIORITY  Mgmt - High
<ul><li>Key Issues</li><li>Planting Materials</li><li>Village Requirements</li></ul>	Activities/Milestones  1. Prepare a revised ordinance 2. TSR Review 3. P & Z: Review 4. Desirion: Ordinance Adaption	<u>Time</u> 2/21 3/21 4/21 5/21
	4. Decision: Ordinance Adoption  Responsibility: Planning & Zoning	3/21

ACTIONS: LPR CAMERAS EXPANSION		PRIORITY  Mgmt - High
<ul> <li>Key Issues</li> <li>Coordination with Other Agencies</li> <li>Boundary Shared Costs</li> <li>Locations</li> <li>Funding</li> <li>On Going Operating Costs</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Prepare budget proposal</li> <li>Workshop: Budget FY '21 Direction</li> <li>Decision: Budget FY '21 Adoption</li> <li>Develop plan</li> <li>Secure permits (with FPL)</li> </ol>	<u>Time</u> 6/20 7/20 9/20 11/20 6/21
	Responsibility: Engineering/PBSO	

ACTION: BIKE SI	GNAGE/WAYFINDING SIGNS	PRIORITY  Mgmt - High
<ul><li><u>Key Issues</u></li><li>TPA Grant</li></ul>	Activities/Milestones  1. Complete design	<u>Time</u> 2022
	Responsibility: Engineering	

ACTION: MADRID (	OPEN: EXIT ONLY	PRIORITY
		Mgmt
<u>Key Issues</u>	Activities/Milestones	<u>Time</u>
<ul> <li>Community Input</li> </ul>	1. Public Meeting	TBD
3 1	2. Decision: Direction	TBD
	3. Work with and coordinate with FDOT	TBD
	Responsibility: Engineering	

► Management in Progress 2020			TIME
1.	Saddlebrook Area Streetscape Projects: Direction	CD	7/20
2.	Schools Zone Flashing Beacons Requirements: Budget FY '21	PW	7/20
	Funding		
3.	ALF Fuel Amount: Code Revision	CD	12/20
4.	Bus Stops: Update Report	Engr	5/21
5.	Community Education: "Lock Your Vehicle"	PBSO	Ongoing
6.	Sector Patrol Boundaries Analysis	PBSO	Ongoing
7.	Crime Reduction through Directed Patrol Plans	PBSO	Ongoing
8.	Neighborhood Watch/Crime Reduction Program: Expansion	PBSO	Ongoing

► Major Projects 2020			TIME
1.	Crack Fill Program – Pilot Project a. Award Contract b. Construction	Engr	6/20 10/20
2.	Canal System Dredging Project (SW1901)  a. Design  b. Award Contract  c. Construction	Engr	6/20 8/20 7/21
3.	FPL Pathway Lighting (FPL) (EN1901): <ul><li>a. Design</li><li>b. Award Contract</li><li>c. Construction</li></ul>	Engr	7/20 11/20 11/21
4.	Annual Vegetation Maintenance	PW	9/20
5.	Annual Sidewalk Trip Hazards Repair	PW	9/20
6.	LaMancha Avenue Extension: DESIGN (EN2103)	Engr	10/21
7.	RPB Commons Natural Attention: Bi-Annual Testing	Engr	Ongoing

#### ABUNDANCE OF LEISURE CHOICES

ACTION: SH	IAKESPEARE BY THE SEA IN RPB COMMONS PARK	PRIORITY Policy - Top
<ul><li>Key Issues</li><li>Interest</li><li>Timing</li><li>Agreement</li></ul>	<ul> <li>Activities/Milestones</li> <li>1. Contact "Shakespeare by the Sea"</li> <li>2. Receive a proposal</li> <li>3. Negotiate an agreement</li> <li>4. Decision: Agreement</li> </ul>	<u>Time</u> 4/20 8/20 9/20 10/20
	Responsibility: Parks & Recreation	

ACTION: ALL ACC	CESS PARK DEVELOPMENT	PRIORITY Policy -Top
<ul><li>Key Issues</li><li>State Funding</li><li>Location</li><li>Design</li></ul>	Activities/Milestones  1. Issue RFP – Design/Build	<u>Time</u> 6/21
	Responsibility: Parks & Recreation	

ACTION: BEER/WIN EVENTS	E/ALCOHOL SALES DURING	PRIORITY  Policy - High
<ul> <li>Key Issues</li> <li>Special Events</li> <li>Ordinance Revision</li> <li>One Permit for All Events</li> </ul>	<ul> <li>Activities/Milestones</li> <li>1. Prepare "Special Event Permit" for all Event</li> <li>2. TSR Review</li> <li>3. Decision: Permit</li> </ul>	<u>Time</u> 6/20 7/20 9/20
	Responsibility: Parks & Recreation	

ACTION:	RPB COMMONS PARK AMPHITHEATER RETRACTABLE SCREEN AND PROJECTOR	PRIORITY Policy - High
Key Issues	Activities/Milestones	<u>Time</u>
<ul> <li>Product</li> </ul>	1. Identify potential suppliers	5/20
<ul> <li>Supplier</li> </ul>	2. Issue RFP	6/20
11	3. Select supplier	8/20
	4. Complete installation	10/20
	Responsibility: Parks & Recreation	

ACTION: CRESTWOO	D NORTH PARK DEVELOPMENT	PRIORITY
		Policy
<ul> <li>Key Issues</li> <li>Grant Funding</li> <li>Park Concept</li> <li>Public Input</li> <li>Final Design</li> <li>Funding</li> </ul>	<ol> <li>Activities/Milestones</li> <li>Receive response from grant application</li> <li>Workshop: Budget FY '21 Direction on Design</li> <li>Decision: Budget FY '21 Adoption</li> <li>Public Workshop</li> </ol>	Time 7/20 7/20 9/20 6/21
• Costs	Responsibility: Parks & Recreation	

ACTION: RPB CO	MMONS ISLAND RENOVATION	PRIORITY
		Mgmt
Key Issues	Activities/Milestones	<u>Time</u>
<ul> <li>Concept</li> </ul>	1. Prepare update report	6/20
<ul> <li>Project Scope</li> </ul>	2. Workshop: Presentation	7/20
<ul> <li>Funding</li> </ul>		
• Timing		

► Management in Progress 2020			
1.	Café Operations: Award Contract	P&R	Complete
2.	Father – Daughter Night Out	P&R	3/20
3.	Bob Marcello Park Picnic Pavilion (PR1917)	P&R	6/20
4.	RPB Commons Large Pavilions [2]: Budget FY '21	P&R	7/20
5.	RPB Commons Trams [2]: Budget FY '21	P&R	7/20
6.	Parks Maintenance Contract: Award Contract	P&R	8/20
7.	Skate Park Chain Link Fence	P&R	9/20
8.	2 <sup>nd</sup> Halloween Event	P&R	10/20
9.	Inflatable 5K Event	P&R	11/20
10.	Tree Inventory in Parks: Completion	P&R	12/20
11.	Mayor's Benefit Golf Tournament	P&R	2/21
12.	Annual Pickle Ball Tournament: Establishment	P&R	3/21
13.	Wood Dasher Boards on David Recchio Skate Arena: Replacement	P&R	9/21
14.	Car Portico at Cultural Center	P&R	2022
15.	Royal Palm Beach "Talent Show"	P&R	TBD
16.	Cultural Center Marketing	P&R	Ongoing

► Major Projects 2020			TIME
1.	Veterans Park ADA Improvements (EN1705)	Engr	Complete
2.	Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence (PR1807)	Egnr	
	a. Design		6/20
	b. Award		8/20
	c. Construction		5/21
3.	Bike Trail Aggregate in Preservation Park: Budget FY '21	P&R	7/20
4.	Gazebo in Homeplace Park: Budget FY '21	P&R	7/20
5.	Katz Soccer Complex Chain Link Fence	P&R	9/20
6.	Bob Marcello Park Pavilion Installation	P&R	9/20
7.	Sports Center Landscape Lighting and Retaining Wall (PR2004)	P&R	
	a. Design		9/20
	b. Construction		2/21
8.	Bob Marcello Tennis Lighting Replacement (PR1720)	Engr	11/20
9.	Bob Marcello Fields #2 and #3 Sports Lighting (PR1806)	Engr	11/20

# Policy Calendar 2020

**APRIL 2020** 

MAY 2020

# JUNE 2020

1. Decision: Award Contract for Crack Fill Pilot Programs

### **JULY 2020**

- 1. Workshop: Budget FY '21 Direction on Funding for:
  - a. Village Social Media Department
  - b. Comprehensive Information Systems Master Plan
  - c. Additional Video Surveillance Cameras for RPB Commons Park [7-8]
  - d. Lighting for Neighborhoods and Sidewalks [Public ROW]
  - e. LPR Cameras Expansion
  - f. School Zone Flashing Beacons
  - g. Crestwood North Park Design
  - h. RPB Commons Large Pavilions [2]
  - i. RPB Commons Trams [2]
  - j. Bike Trail Aggregate in Preservation Park
  - k. Gazebo in Homeplace Park
- 2. Workshop: Presentation of Revenue Projection and Plan (5-Year)
- 3. Decision: Village Hall Site Plan Approval
- 4. Workshop: Pathway Connectivity Plan
- 5. Decision: Pathway Connectivity Plan Adoption
- 6. Decision: Electric Charging Stations Code
- 7. Decision: Adult Daycare Code

### **JULY 2020**

- 8. Decision: Award Contract for RPB Commons Parking Lot Expansion Construction
- 9. Decision: Award Contract for RPB Commons Lighting Project
- 10. Workshop: RPB Commons Island Restoration Presentation

### **AUGUST 2020**

- 1. Decision: First Reading Community Enhancement Ordinances
- 2. Report: "Pop Ups"
- 3. Decision: Award Contract for Canal System Dredging
- 4. Decision: Award Contract for Parks Maintenance

### SEPTEMBER 2020

- 1. Decision: Budget FY '21 Adoption
- 2. Decision: Community Enhancement Ordinances
- 3. Decision: Beer/Wine/Alcohol Sales during Events Permit

### OCTOBER 2020

- 1. Decision: Award Contract for Civic Center Way Monument Sign Construction
- 2. Decision: Award Contract for Southern/Royal Palm Beach Gateway Construction
- 3. Decision: Agreement on Shakespeare by the Sea

### NOVEMBER 2020

1. Decision: Award Contract for FPL Pathway Lighting Construction

### DECEMBER 2020

- Decision: Recreation Center Remodel/Meeting Space/New Gym Award PSA/CSA
- 2. Decision: Award Contract for Ward Treatment Plant Construction
- 3. Decision: Award Contract for Public Works Lobby Construction
- 4. Decision: Award Contract for Okeechobee Boulevard West Landscape Construction

### JANUARY 2021

1. Decision: Award Contract for Comprehensive Information Systems Master Plan

### FEBRUARY 2021

# **MARCH 2021**

# STRATEGIC PLAN $2020 \rightarrow 2025 \rightarrow 2035$

### **EXECUTIVE SUMMARY**

Mayor and Village Council



Royal Palm Beach, Florida March 2020



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# STRATEGIC FRAMEWORK

# VISION 2035

"Desired Destination for Royal Palm Beach"

# **PLAN 2025**

"Map to Royal Palm Beach's Destination"

# **EXECUTION**

"Route for Next Year"

# **MISSION**

"Responsibilities of Royal Palm Beach Village Government"

# **BELIEFS**

"How Royal Palm Beach's Village Government Should Operate"

# Royal Palm Beach Vision 2035

# ROYAL PALM BEACH 2035 is a

Hometown Community (1),

Family Community (2)

# Vision 2035 Guiding Principles

PRINCIPLE 1

#### **HOMETOWN COMMUNITY**

#### **▶** Means

- 1. Variety of events and festivals that bring the community together (e.g., West Fest, 4th of July, Fall Fest, Winter Fest, Veterans Day, Memorial Day, Green Market, Food Truck nights with Movie or Concert, Craft Show, Kids Yard Sale, Dolphin Trips, Cultural Diversity Day, Mother's Day and MLK Celebration)
- 2. Strong sense of community pride and spirit
- 3. Working partnerships among the Village residents, community organizations and institutions for community benefit
- 4. Businesses and residents working in partnership with the Village to create a safe community
- 5. Taking actions to maintain the community's quality of life
- 6. Neighbors knowing and helping neighbors

PRINCIPLE 2

#### **FAMILY COMMUNITY**

- 1. Parents want to raise their children in Royal Palm Beach
- 2. All family generations feeling welcome and included
- 3. Affordable family oriented activities and entertainment
- 4. Range of affordable housing options
- 5. Walkable, biking neighborhoods
- 6. Parents involved in children's education

# Royal Palm Beach Village Government: Mission

The mission of the Village of Royal Palm Beach is to provide Services <sup>(A)</sup>, and Facilities <sup>(B)</sup> to create an Aesthetically Pleasing <sup>(C)</sup>, Active <sup>(D)</sup> and Connected Community <sup>(E)</sup>.

# Royal Palm Beach Village Government Mission Guiding Principles

#### PRINCIPLE A

#### **SERVICES**

- 1. Residents feeling safe and secure at home, in their neighborhood and throughout the Village: living without fear especially children and seniors
- 2. Village and County Services available and easily accessible in the community
- 3. Responding to and solving problems in a timely manner
- 4. Defining the core services for Village Government
- 5. Acting as responsible fiscal stewards of the Village's resources
- 6. Visible and tactical police presence in the community
- 7. Effective regional transportation system and responsive to community needs
- 8. Respecting and being concerned about the customer's feeling
- 9. Looking for and evaluating ways to reduce cost of service
- 10. Knowing and using "best practices" in reducing costs of service delivery
- 11. Advocating for the best interests of the Village and our residents on regional projects and issues
- 12. Proactively communicating information about Village finances, services, facilities, programs and events
- 13. Listening to the evolving needs of the residents

#### PRINCIPLE B

#### **FACILITIES**

#### ▶ Means

- 1. Amenities with easy access
- 2. Providing facilities for community use
- 3. Planning and maintaining Village infrastructure and facilities
- 4. Outstanding parks with a variety of amenities and venues
- 5. Well maintained neighborhood infrastructure
- 6. High quality roads, sidewalks and pathways
- 7. Public gathering places for bringing residents together

# PRINCIPLE C

#### **AESTHETICALLY PLEASING**

- 1. Attractive community with no trash or litter
- 2. Commercial centers well maintained and with high occupancy
- 3. Residents and property owners investing in the maintenance and improvements to their buildings and homes
- 4. Attractive, distinctive entrances signifying your "Home in Royal Palm Beach"
- 5. Trees and well maintained landscaping
- 6. Buildings, signs and homes meeting Village codes and regulations
- 7. Greenscape and wetlands throughout the Village

PRINCIPLE D

**ACTIVE** 

#### ▶ Means

- 1. Variety of events and festivals
- 2. Affordable family oriented activities and entertainment
- 3. Sport programs for all
- 4. Diverse recreational programs and activities responsive to the needs of all family generations
- 5. Adjusting to the changing leisure trends
- 6. Commons Park with a variety of venues and facilities the focal point of the Royal Palm Beach community
- 7. Ball and athletic fields for recreational leagues, tournaments and competition with turf fields

PRINCIPLE E

**CONNECTED** 

- 1. Linking to the community and each other
- 2. State of the art information technology linking the community to the world
- 3. Easy access to Village information and services
- 4. Partnering to community institutions
- 5. Waterways for boating and fishing
- 6. Commons Lake connected the canals/waterways
- 7. Walkable, biking community connecting neighborhoods and community destinations
- 8. Partnering with schools
- 9. Access to Palm Beach region: businesses, employment, shopping and entertainment
- 10. More job opportunities ability to work near home; more family and personal time

# Village of Royal Palm Beach Goals 2025

# Responsive Village Services Beautiful, Convenient Community

**Abundance Of Leisure Choices** 

#### GOAL 1

#### FINANCIALLY SOUND GOVERNMENT

#### **▶** Objectives

- 1. Create and use a financially sustainable model for expenditures/revenues to make fiscal responsible decisions
- 2. Provide Village services in the most cost effective, efficient manner responsive to the community
- 3. Have no Village ad valorem tax rate increase
- 4. Maintain and invest reserves consistent with Village financial policies
- 5. Retain and hire a quality workforce dedicated to serving the Royal Palm Beach community
- 6. Provide sufficient resources to support defined services and service levels

#### ► Short-Term Challenges and Opportunities

- 1. Impacts of the Coronavirus on Village services, revenues and staff
- 2. Cyber security and the protection of Village information
- 3. Uncertain economy and possible next recession
- 4. Rising operational costs for Village governments: employee benefits and pensions, electric rates, raw materials, fuel
- 5. State of Florida legislation impacting Village revenues and services
- 6. Communicating with and engaging the residents

#### ► Actions 2020

Policy Agenda

1. Balanced Budget FY '21 Without Tax Increase

**Top Priority** 

Management Agenda

1. Capital Planning – Revenue Projections and Plan (5-year)

**Top Priority** 

#### GOAL 2

#### RESPONSIVE VILLAGE SERVICES

# **▶** Objectives

- 1. Listen to and understanding the service needs of residents and families in context of Village service responsibilities and capacity
- 2. Enhance residents positive engagement with Village government
- 3. Maintaining top quality Village workforce with appropriate compensation
- 4. Upgrade Village facilities, buildings and equipment at a high level
- 5. Invest in the maintenance and upgrade of Village infrastructure

#### ► Short-Term Challenges and Opportunities

- 1. Maintaining a highly skilled, customer-oriented workforce dedicated to serving the Royal Palm Beach community
- 2. Ongoing increase, frequency and severity of cyber-attacks and security breaches
- 3. Increasing volume of public records requests
- 4. Creating a safe environment in public areas which provides professional interaction
- 5. Finding qualified candidates in a competitive market and low unemployment
- 6. Reduced Federal and State government funding
- 7. Funding for facility maintenance, repairs and upgrades
- 8. Village government "pushing" information out to residents with a consistent message

#### ► Actions 2020

#### Policy Agenda

1. Village Hall Replacement

Top Priority

2. Recreation Center Remodel/Meeting Rooms/New Gym

Top Priority

3. Comprehensive Information Systems Master Plan

High Priority

#### Management Agenda

1. Chandelier Installation

**High Priority** 

#### Management In Progress

- 1. SunGard/HTE/Analytics Advance Reporting Software: Deployment
- 2. FOC Data Transport Speeds: Improvements
- 3. CRS Annual Report
- 4. House Servers Connection CE and Building Inspections in the Field
- 5. Census Complete Count
- 6. CE Mapping on GIS: Completion
- 7. Naviline to HTMLS: Upgrade
- 8. GIS Property: Update
- 9. Sculpture Re-Location: Completion
- 10. Maintenance Contract: Award Bid [5]
- 11. Public Records / Data Request Response
- 12. Project DOX and Electronic Permitting System: Implementation
- 13. OAS: Training and SOP's
- 14. GIS Software Version 10.7.1: Upgrade
- 15. P & Z Development Application Manuals: Update`
- 16. Florida Village Trademark Application
- 17. Digital Signature Software
- 18. Customer Service Metrics for Community Development
- 19. Florida Building Code: Adoption
- 20. Mobile Mapping and Inspections: Integration for Superion/HTE (Database System)
- 21. Real-Time Mapping of Current Open Permits
- 22. Human Resources Civic HR Onboarding
- 23. Liability and Waiver Forms/Signage: Review
- 24. Recreation Online Registration and Signature
- 25. Municipal Elections
- 26. Planning Website: Update
- 27. Village Infrastructure: Updates
- 28. Cyber Security: Enhancements
- 29. Municipal Lien Searches

#### ► Actions 2020 (Continued)

#### Management In Progress

- 30. VECTOR Information
- 31. Inspectors/Plan Reviewers Cross Training
- 32. Map-Based Search for Building Records: Implementation

#### Major Projects

- 1. Bridge Slope Stabilization
- 2. Village Meeting Hall Interior Painting
- 3. RPB Commons Parking Lot Expansion
- 4. RPB Commons Lighting
- 5. Okeechobee Boulevard West Landscape Improvements
- 6. Village-Wide ADA Improvement Projects: Installation
- 7. Parks ADA Compliance Project: Robiner Park
- 8. Surveillance Cameras Deployment
- 9. Canal Dredging Project:
- 10. Southern/Royal Palm Beach Gateway: Enhancements
- 11. Civic Center Way Monument Signs
- 12. Water Treatment Plant
- 13. Backflow Preventers Replacement
- 14. Annual Street Sign Retro Reflectivity
- 15. Annual Street Restriping
- 16. Annual Street Striping
- 17. Public Works Lobby Security Project
- 18. SR 80 Street Lights: Evaluation
- 19. Drainage System Improvements (PW 1903): Design
- 20. Street Lights LED Village Wide
- 21. SR 80/Walgreens Bus Stop

#### GOAL 3

#### BEAUTIFUL, CONVENIENT COMMUNITY

#### **▶** Objectives

- 1. Maintain a beautiful community
- 2. Have homes and buildings meeting/exceeding minimum property maintenance standards and Village codes
- 3. Maintain a collaborative relationship with schools
- 4. Maintain attractive commercial areas: centers, buildings and landscaping
- 5. Maintain a safe community

#### ► Short-Term Challenges and Opportunities

- 1. Development in West County and the impacts on Royal Palm Beach: Minto West, Highland Dunes, GL Homes, Vavrus Ranch
- 2. Encouraging an efficient, effective transportation network
- 3. Maintaining the character of Royal Palm Beach the reasons that residents make the choice to live here
- 4. Business attraction and investment in Royal Palm Beach
- 5. Maintaining/enhancing residential property values
- 6. Lack of common vision for transportation, transit and mobility
- 7. Aging commercial centers needing rejuvenation or upgrade
- 8. Developing micro-mobility options

#### ► Actions 2020

#### Policy Agenda

1. Community Enhancement Strategy

Top Priority
High Priority

2. Public Arts Policy Implementation

High Priority

3. Lighting for Neighborhoods and Sidewalks

High Priority

4. Mobility Hub (SR 7 and Southern Boulevard) Development

#### Management Agenda

1. Hospital Annexation/Hospital Ordinance

**Top Priority** 

2. State Road 7: Advocacy

**Top Priority** 

3. Code: Updates

Top Priority

4. Landscape Ordinance: Revision

**High Priority** 

5. LPR Cameras Expansion

**High Priority** 

6. Bike Signage/Wayfinding Signs

High Priority

#### Management in Progress

1. Saddlebrook Area Streetscape Projects: Direction

2. Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding

3. ALF Fuel Amount: Code Revision

4. Bus Stops: Update Report

5. Community Education: "Lock Your Vehicle"

6. Sector Patrol Boundaries Analysis

7. Crime Reduction through Directed Patrol Plans

8. Neighborhood Watch/Crime Reduction Program: Expansion

#### Major Projects

1. Crack Fill Program – Pilot Project

- 2. Canal System Dredging Project
- 3. FPL Pathway Lighting
- 4. Annual Vegetation Maintenance
- 5. Annual Sidewalk Trip Hazards Repair
- 6. LaMancha Avenue Extension: DESIGN
- 7. RPB Commons Natural Attention: Bi-Annual Testing

#### **GOAL 4**

#### ABUNDANCE OF LEISURE CHOICES

# **▶** Objectives

- 1. Maintain existing parks at a high service level
- 2. Enhance recreation programs and services for all ages
- 3. Develop more venues at Commons Park
- 4. Develop additional park venues
- 5. Enhance the number and quality of community events
- 6. Expand arts and culture facilities and opportunities
- 7. Develop bike/pedestrian access points to Commons Park

#### ► Short-Term Challenges and Opportunities

- 1. Maintaining safe facilities
- 2. Degree of cost recovery and Village subsidy
- 3. Affordable choices keeping the costs down
- 4. Rental space at Cultural/Business Center marketing
- 5. Wide variety of offerings for seniors
- 6. Aging facilities needing repairs and upgrades, replacements

#### **▶** Actions 2020

#### Policy Agenda

1. Shakespeare by the Sea in RPB Commons Park

Top Priority

Top Priority

2. All Access Park Development

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3. Beer/Wine/Alcohol Sales During Events

High Priority

4. RPB Commons Park Amphitheater Retractable Screen and Projector

**High Priority** 

#### Management In Progress

- 1. Café Operations: Award Contract
- 2. Father Daughter Night Out
- 3. Bob Marcello Park Picnic Pavilion (PR1917)
- 4. RPB Commons Large Pavilions [2]: Budget FY '21
- 5. RPB Commons Trams [2]: Budget FY '21
- 6. Parks Maintenance Contract: Award Contract
- 7. Skate Park Chain Link Fence
- 8. 2<sup>nd</sup> Halloween Event
- 9. Inflatable 5K Event
- 10. Tree Inventory in Parks: Completion
- 11. Mayor's Benefit Golf Tournament
- 12. Annual Pickle Ball Tournament: Establishment
- 13. Wood Dasher Boards on David Recchio Skate Arena: Replacement
- 14. Car Portico at Cultural Center
- 15. Royal Palm Beach "Talent Show"
- 16. Cultural Center Marketing

#### Major Projects

- 1. Veterans Park ADA Improvements
- 2. Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence
- 3. Bike Trail Aggregate in Preservation Park: Budget FY '21
- 4. Gazebo in Homeplace Park: Budget FY '21
- 5. Katz Soccer Complex Chain Link Fence
- 6. Bob Marcello Park Pavilion Installation
- 7. Sports Center Landscape Lighting and Retaining Wall
- 8. Bob Marcello Tennis Lighting Replacement

# Village of Royal Palm Beach Policy Agenda 2020 Targets for Action

# **TOP PRIORITY**

Balanced Budget FY '21 without a Tax Increase

Village Hall Replacement

Recreation Center Remodel/Meeting Rooms/New Gym

Shakespeare by the Sea in RPB Commons Park

Community Engagement Strategy

All Access Park Development

# **HIGH PRIORITY**

Comprehensive Information Systems Master Plan
Public Arts Policy Implementation
Lighting for Neighborhoods and Sidewalks
Mobility Hub (State Road 7/Southern Boulevard) Development
Beer/Wine/Alcohol Sales During Events
RPB Commons Park Amphitheater Retractable Screen

and Projector

# Village of Royal Palm Beach Management Agenda 2020 Targets for Action

# **TOP PRIORITY**

**Capital Planning – Revenue Projects and Plan (5-years)** 

**Hospital Annexation/Hospital Ordinance** 

**State Road 7: Advocacy** 

**Code: Updates** 

# **HIGH PRIORITY**

**Chandelier Installation** 

**Landscape Ordinance: Revision** 

**LPR Cameras Expansion** 

Bike Signage/Wayfinding Signs

# Management In Progress 2020 Village of Royal Palm Beach

#### ► Management in Progress 2020

- 1. SunGard/HTE/Analytics Advance Reporting Software: Deployment
- 2. FOC Data Transport Speeds: Improvements
- 3. CRS Annual Report
- 4. House Servers Connection CE and Building Inspections in the Field
- 5. Census Complete Count
- 6. CE Mapping on GIS: Completion
- 7. Naviline to HTMLS: Upgrade
- 8. GIS Property: Update
- 9. Sculpture Re-Location: Completion
- 10. Maintenance Contract: Award Bid [5]
- 11. Public Records / Data Request Response
- 12. Project DOX and Electronic Permitting System: Implementation
- 13. OAS: Training and SOP's
- 14. GIS Software Version 10.7.1: Upgrade
- 15. P & Z Development Application Manuals: Update`
- 16. Florida Village Trademark Application
- 17. Digital Signature Software
- 18. Customer Service Metrics for Community Development
- 19. Florida Building Code: Adoption
- 20. Mobile Mapping and Inspections: Integration for Superion/HTE
- 21. Real-Time Mapping of Current Open Permits
- 22. Human Resources Civic HR Onboarding
- 23. Liability and Waiver Forms/Signage: Review
- 24. Recreation Online Registration and Signature
- 25. Municipal Elections
- 26. Planning Website: Update
- 27. Village Infrastructure: Updates
- 28. Cyber Security: Enhancements
- 29. Municipal Lien Searches
- 30. VECTOR Information

#### ► Management in Progress 2020

- 31. Inspectors/Plan Reviewers Cross Training
- 32. Map-Based Search for Building Records: Implementation
- 33. Saddlebrook Area Streetscape Projects: Direction
- 34. Schools Zone Flashing Beacons Requirements: Budget FY '21 Funding
- 35. ALF Fuel Amount: Code Revision
- 36. Bus Stops: Update Report
- 37. Community Education: "Lock Your Vehicle"
- 38. Sector Patrol Boundaries Analysis
- 39. Crime Reduction through Directed Patrol Plans
- 40. Neighborhood Watch/Crime Reduction Program: Expansion
- 41. Café Operations: Award Contract
- 42. Father Daughter Night Out
- 43. Bob Marcello Park Picnic Pavilion
- 44. RPB Commons Large Pavilions [2]: Budget FY '21
- 45. RPB Commons Trams [2]: Budget FY '21
- 46. Parks Maintenance Contract: Award Contract
- 47. Skate Park Chain Link Fence
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- 50. Tree Inventory in Parks: Completion
- 51. Mayor's Benefit Golf Tournament
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- 53. Wood Dasher Boards on David Recchio Skate Arena: Replacement
- 54. Car Portico at Cultural Center
- 55. Royal Palm Beach "Talent Show"
- 56. Cultural Center Marketing

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# Major Projects 2020 Village of Royal Palm Beach

#### ► Major Projects 2020

- 1. Bridge Slope Stabilization
- 2. Village Meeting Hall Interior Painting
- 3. RPB Commons Parking Lot Expansion
- 4. RPB Commons Lighting
- 5. Okeechobee Boulevard West Landscape Improvements
- 6. Village-Wide ADA Improvement Projects: Installation
- 7. Parks ADA Compliance Project: Robiner Park
- 8. Surveillance Cameras Deployment
- 9. Canal Dredging Project:
- 10. Southern/Royal Palm Beach Gateway: Enhancements
- 11. Civic Center Way Monument Signs
- 12. Water Treatment Plant
- 13. Backflow Preventers Replacement
- 14. Annual Street Sign Retro Reflectivity
- 15. Annual Street Restriping
- 16. Annual Street Striping
- 17. Public Works Lobby Security Project
- 18. SR 80 Street Lights: Evaluation
- 19. Drainage System Improvements (PW 1903): Design
- 20. Street Lights LED Village Wide
- 21. SR 80/Walgreens Bus Stop
- 22. Crack Fill Program Pilot Project
- 23. Canal System Dredging Project
- 24. FPL Pathway Lighting
- 25. Annual Vegetation Maintenance
- 26. Annual Sidewalk Trip Hazards Repair
- 27. LaMancha Avenue Extension: DESIGN
- 28. RPB Commons Natural Attention: Bi-Annual Testing
- 29. Veterans Park ADA Improvements
- 30. Robiner Park ADA Improvement/Kayak Launch/Dog Park Fence

# ► Major Projects 2020 (Continued)

- 31. Bike Trail Aggregate in Preservation Park: Budget FY '21
- 32. Gazebo in Homeplace Park: Budget FY '21
- 33. Katz Soccer Complex Chain Link Fence
- 34. Bob Marcello Park Pavilion Installation
- 35. Sports Center Landscape Lighting and Retaining Wall
- 36. Bob Marcello Tennis Lighting Replacement
- 37 Bob Marcello Fields #2 and #3 Sports Lighting



# Village of Royal Palm Beach: Strategic Plan

#### VISION 2035

ROYAL PALM BEACH 2035 is a
Hometown Community
Family Community

#### Royal Palm Beach Village Government Mission

The mission of the Village of Royal Palm Beach is to provide

Services *and* Facilities *to create an* Aesthetically Pleasing, Active *and* Connected Community.

#### POLICY AGENDA 2020

Top Priority

Balanced Budget FY '21 without a Tax Increase

Village Hall Replacement

Recreation Center Remodel/Meeting Rooms/New Gym

Shakespeare by the Sea in RPB Commons Park

Community Engagement Strategy

# All Access Park Development High Priority

Comprehensive Information Systems Master Plan

Public Arts Policy Implementation

Lighting for Neighborhoods and Sidewalks

Mobility Hub (State Road 7/Southern Boulevard) Development

Beer/Wine/Alcohol Sales During Events

RPB Commons Park Amphitheater Retractable Screen and Projector

#### **GOALS 2025**

Financially Sound Government

Responsive Village Services

Beautiful, Convenient Community

Abundance of Leisure Choices

#### MANAGEMENT AGENDA 2020

Top Priority

Capital Planning – Revenue Projects and Plan (5-years)

Hospital Annexation/Hospital Ordinance

State Road 7: Advocacy

Code: Updates

High Priority

Chandelier Installation

Landscape Ordinance: Revision

LPR Cameras Expansion

Bike Signage/Wayfinding Signs

#### **MANAGEMENT IN PROGRESS 2020**

SunGard/HTE/Analytics Advance Reporting Software

FOC Data Transport Speeds: Improvements

**CRS Annual Report** 

House Servers Connection CE and Building

Inspections in the Field

Census Complete Count

CE Mapping on GIS: Completion

Naviline to HTMLS: Upgrade

GIS Property: Update

Sculpture Re-Location: Completion

Maintenance Contract: Award Bid [5]

Public Records / Data Request Response

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OAS: Training and SOP's

GIS Software Version 10.7.1: Upgrade

P & Z Development Application Manuals: Update`

Florida Village Trademark Application

Digital Signature Software

Customer Service Metrics for

Community Development

Florida Building Code: Adoption

Mobile Mapping and Inspections: Integration for

Superion/HTE

Real-Time Mapping of Current Open Permits

Human Resources Civic HR Onboarding

Liability and Waiver Forms/Signage: Review

Recreation Online Registration and Signature

Municipal Elections

Planning Website: Update

Village Infrastructure: Updates

Cyber Security: Enhancements

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Implementation

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Replacement

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Cultural Center Marketing

#### **MAJOR PROJECTS 2020**

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Village Meeting Hall Interior Painting

**RPB Commons Parking Lot Expansion** 

**RPB Commons Lighting** 

Okeechobee Boulevard West Landscape Improvements

Village-Wide ADA Improvement Projects: Installation

Parks ADA Compliance Project: Robiner Park

Surveillance Cameras Deployment

Canal Dredging Project

Southern/Royal Palm Beach Gateway: Enhancements

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Water Treatment Plant

Backflow Preventers Replacement

Annual Street Sign Retro Reflectivity

Annual Street Restriping

**Annual Street Striping** 

Public Works Lobby – Security Project

SR 80 Street Lights: Evaluation

Drainage System Improvements (PW 1903): Design

Street Lights LED Village Wide

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Canal System Dredging Project

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Annual Vegetation Maintenance

Annual Sidewalk Trip Hazards Repair

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Sports Center Landscape Lighting and Retaining Wall

Bob Marcello Tennis Lighting Replacement

Bob Marcello Fields #2 and #3 Sports Lighting