

VILLAGE OF ROYAL PALM BEACH

SENIOR SERVICES DIRECTORY



August 2017

Senior Social Service Directory

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INTRODUCTION

This directory was undertaken to assist the Village of Royal Palm Beach and its senior population to ascertain what kinds of services were available to them within a 5-10 mile radius. The information herein should not be interpreted as an endorsement of any kind. This directory is meant to be:

- Ever changing due to market fluctuations
- Not a static directory as Agency names phone numbers and addresses change, as does the funding for the services outlined
- A guide to types of services that the typical Senior, living in Royal Palm Beach may need now or in the future
- Not an all-encompassing listing of all services and service and/or health organizations
- The Directory itself will need to be updated, at regular intervals
- Descriptions of agencies and services were meant to be short and to the point; expanded descriptions can be found elsewhere, i.e. the internet, other published documents or by contacting the organizations themselves

It must be noted that many agencies and service organizations offer a multitude of services. We have tried to capture the main areas of service provision.

HOW TO USE THIS DIRECTORY

This directory has been divided up into two distinct sections. The first section of this directory is a Listing by Service that has specific services enumerated including the agencies offering those services. An agency may be listed under a number of categories, as an example, “Informational Services” and “Referral Services.” Many agencies in this directory offer multiple types of services in order to assist the senior population in Palm Beach County as a whole and Royal Palm Beach specifically.

The service categories have been further divided into subcategories for identification of the exact types of services that the agencies deliver. Notations of the type of service(s) are seen by capitalized letters contained within brackets. An example of this type of notation is (I) or (R).

The Initials for this Subcategory Organization for cross reference are found below

Identification	Description
I	Informational Services
H	Housing
HS	Health Services
V	Veterans
T	Transportation
F	Food Service
R	Referral Service
SA	Senior Activities
DC	Day Care -Adult

To find the agencies providing specific services, please refer to the Table of Contents to find the page where the service is listed.

The second section of the directory is an Alphabetical Listing. If the reader knows an agency’s name, they can look up the services offered by the agency’s name, a description and other identifying information.

LISTING BY SERVICE

Identification	Description
I	Informational Services
H	Housing
HS	Health Services
V	Veterans
T	Transportation
F	Food Service
R	Referral Service
SA	Senior Activities
DC	Day Care -Adult

INFORMATIONAL SERVICES

211 Helpline (I) (R)

Kinds of Service provided: Call in information clearinghouse, open 24 hours/7 days a week

Population Served: Everyone

Location of Service: All of Palm Beach County; by Telephone only

Costs: No Cost

Insurance: None is needed

Notes: Have any questions that you want answered crafted and written down prior to calling to you get the correct answer to your inquiry.

Contact & Location: Telephone numbers: 211; 561-383-1111 or 866-882-2991:
<http://www.211palmbeach.org/>

Abuse Hotline (I) (R)

Kinds of Service provided: Hotline run by Florida Department of Children and Families that includes reporting neglected, abused or exploited vulnerable adults

Population Served: Abuse, neglected or exploited vulnerable adults living in Florida

Location of Service: Takes reports on any abused, neglected or exploited vulnerable adults living in Palm Beach County (or in the State of Florida); all reports are confidential.

Costs: N/A

Insurance: None

Notes:

Contact & Location: Hotline Number – 1-800-962-2873; <https://reportabuse.dcf.state.fl.us/>

Active Healthcare Solutions (HS) (I) (R)

Kinds of Service provided: Certified Care Managers

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: Depends on Services Needed, Free assessment

Insurance: Does not take insurance

Notes: 99% of their clients are "Private Pay"

Contact & Location: 561 482-8415; Palm Beach County; <http://activehealthcaresolutionsllc.com/>

American (AARP) Association of Retired People (SA) (I) (R)

Kinds of Service provided: Senior Community Service Employment Program (SCSEP)

Population Served: Those 55 or older looking to return to employment

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Notes: Received 3 star on Charity Navigator

Contact & Location: 888-687-2277 or Meets second Tuesday of month at Our Lady of Lourdes Church, 22094 Lyons Road, Boca Raton, Florida 33428 561-487-0774;
FLAARP@aarp.org

AMVETs (V) (I) (R)

Kinds of Service provided: Provide veterans services, help with benefits, career center, scholarships for children

Population Served: All Veterans & dependents

Location of Service: Tampa

Costs: None

Insurance: N/A

Notes: No local office;

Contact & Location: 1-800-452-5700; amvetsfl.org

Alzheimer's Association (I) (R) (HS)

Kinds of Service provided: Classes, support and counseling, medical resources

Population Served: Those with Alzheimer's or Dementia

Location of Service: Phone based

Costs: None

Insurance: N/A

Notes: Primarily phone based, limited local involvement

Contact & Location: 24 Hour HELPLINE: 1-800-272-3900; Southeast Florida Chapter 3333 Forest Hill Boulevard, West Palm Beach, FL 33406; Phone: (561) 967-0047; Fax: (561)967-0947; www.alz.org/seflorida

Alzheimer's Community Care (DC) (I)

Kinds of Service provided: Specialized Care Center, Case Management, Caregiver support

Population Served: Those with Alzheimer's or Dementia

Location of Service: Wellington, Florida

Costs: \$70 for full day of Day Care

Insurance: Medicaid, some long term insurance

Notes: Does not provide transportation, Hours Monday – Friday 7:30am-5:30pm

Contact & Location: The Leo and Anne Albert Alzheimer's Care and Service Center (St. Michael's Lutheran Church), 1925 Birkdale Dr., Wellington, Florida 33414; (561) 331-6576; Fax (561) 508-6394; www.alz.org/center-locations

Area (AAA) on Aging (I) (R)

Kinds of Service provided: Phone consultation, placement into senior assistance

Population Served: All seniors

Location of Service: Phone based

Costs: Based on ability to pay

Insurance: Yes

Notes: 6,000 person waiting list

Contact & Location: 561 684-5885; helpline 866-684-8558; 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://www.youragingresourcecenter.org/>

Florida Office of State Attorney Elder Abuse Unit (I) (R)

Kinds of Service provided: Responsible for investigation of crimes against seniors

Population Served: Senior victims of crime

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Notes:

Contact & Location: 1-800-96ABUSE; 401 North Dixie Highway, West Palm Beach, FL 33401; <http://www.sa15.state.fl.us/StateAttorney/ouroffice/Divisions/indexEA.htm>

Florida Department of Elder Affairs (I) (R)

Kinds of Service provided: The Florida State Department charged with administering human services programs to benefit Florida's elders.

Population Served: Florida's Elderly population

Location of Service: Within 5 miles; local representative

Costs: None

Insurance: N/A

Notes: Has local active rep.; information should be accessed through AAA; Hours 8-5, M-F

Contact & Location: (561) 684.5885; Local Office through: AAA (Area on Aging), 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://elderaffairs.state.fl.us/>

Florida Rural Legal Services (I) (R)

Kinds of Service provided: Assistance with Elder Law Issues involving health care, nursing home placement, Medicaid, and end of life issues

Population Served: Population of rural areas that need legal assistance, including the elderly

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes:

Contact & Location: 561-820-8902; Location - 423 Fern Street, Suite 220 - West Palm Beach, FL; <https://www.frls.org/>

Helping Hands (F) (I) (R)

Kinds of Service provided: Food assistance; will help with applying for food stamps. Food Pantry, resource and referral assistance, self-sufficiency training, increasing nutrition stability in seniors training (INSIST)

Population Served: Those at poverty level, take persons word for income and situation

Location of Service: Greenacres, Florida

Costs: None

Insurance: N/A

Notes: Limited resources;

Contact & Location: (561) 284-0673; (561) 432-2417; 2930 Jog Road, Greenacres, FL 33467; <http://www.helpinghandspbc.org/>

Fair Housing and Elder Law Project - Legal Aid Society Of Palm Beach County (I) (R)

Kinds of Service provided: Legal assistance, referrals to other service units (e.g., fair housing, domestic violence)

Population Served: Those aged 60+

Location of Service: West Palm Beach, Florida

Costs: None

Insurance: N/A

Notes: Will come to Village for outreach

Contact & Location: Call (561) 655-8944; Toll Free (800) 403-9353; Location - 423 Fern Street, Suite 200 - West Palm Beach, FL; <http://www.legalaidpbc.org/>

National Council of Jewish Women (of Palm Beach County) (I) (R)

Kinds of Service provided: Partners with various local organizations to assist with promoting the improvement of life of Women, Children and Families in the community.

Population Served: Women, Families and Children and organizations that support their mission statement.

Location of Service: Palm Beach County

Costs: Dues, \$40 or \$30 if a member of another chapter

Insurance: N/A

Notes:

Contact & Location: (561) 790-7440, NCJW Palm Beach Section, P.O. Box 540414, Greenacres, Florida 33454; info@ncjwpalmbeach.org

National Parkinson Foundation (I) (R)

Kinds of Service provided: Provides current disease information, medical issues, health and social care, emotional support and referrals

Population Served: People with Parkinson's and their caregivers

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes: Open 24hours/7 days

Contact & Location: 561-962-1702; 21301 Powerline Rd, Ste. 300, Boca Raton; <http://www.npfsouthpalmbeach.org>

Oasis Compassion (F) (I) (R)

Kinds of Service provided: Food Pantry, Computer class, counseling, help applying for food stamps/Medicaid

Population Served: Those needing assistance in areas mentioned above

Location of Service: Royal Palm Beach

Costs: No charge for seniors

Insurance: N/A

Notes: 85% of expenses spent on programs

Contact & Location: (561) 967-0447; 4888 10 Ave., North, Greenacres, Florida 33463; <http://www.oasiscompassion.org>

Palm Beach County Human and Veteran Services (V) (I) (R)

Kinds of Service provided: Emergency, Self-Sufficiency, Intervention, and Homeless Services, Veteran Services. Assists and counsels former and current members of the Armed Forces who reside in Palm Beach County. Services include assistance in preparing and filing claims for benefits for which they are entitled under federal, state, and local laws. Dependents and survivors of present or former members of the Armed Forces may be eligible for the services of this program. The Veteran's Homeownership and Preservation Program (VHPP) is a pilot program administered by the Department of Economic Sustainability. This program assists Active Duty U.S. Military Personnel, Veteran or Surviving Spouse, also if they need assistance to purchase a home in Palm Beach County or need minor home repair assistance for a new or existing home.

Population Served: Those needing assistance, see categories above Veterans and their dependents

Location of Service: Palm Beach County

Costs: Free if qualified

Insurance: N/A

Notes:

Contact & Location: Jose Capellan, Veteran Service Officer, 810 Datura Street, Suite 350, West Palm Beach, Florida 33401; 561 355-4761/561 422-8223;

<http://discover.pbcgov.org/communityservices/humanservices/Pages/default.aspx>

Palm Beach County Library – Royal Palm Beach Branch (I) (SA)

Kinds of Service provided: A variety of books, online resources, magazines, music, and movies. Arts and crafts, writing classes, board games, and book discussions

Population Served: Everyone in Palm Beach County

Location of Service: Throughout Palm Beach County; Branch in Royal Palm Beach

Costs: Free

Insurance: N/A

Notes: Wants to create partnership with City. Will create classes based on what public wants. In addition to all the normal types of services found in a branch of a public county library, this specific branch as a stated goal or mission to become more involved with the local community. The Assist Director has wanted to explore partnerships, services that would benefit the local citizens which include the senior population. Programs are scheduled, but if there seems to be a need there can be a plan put in place to possibly cater to those needs.

Contact & Location: (561) 790-6030; 500 Civic Center Way, Royal Palm Beach, FL 33411; <http://www.pbclibrary.org/branches/royal-palm-beach>

(PACE) Program of All-Inclusive Care for the Elderly (HS) (I) (T) (SA)

Kinds of Service provided: Medical Care, Rx help, Physical Therapy, Activities, Transportation; under the auspices of Morselife in Palm Beach County.

Population Served: Seniors, 55+

Location of Service: West Palm Beach

Costs: Free

Insurance: Free with Medicare/Medicaid

Notes: Will pick up Royal Palm Beach residents

Contact & Location: (561) 868-2999; palmbeachpace.org.

(SHINE) Serving Health Insurance Needs of Elders (R) (I)

Kinds of Service provided: Free program to provide with Medicare, Medicaid, and health insurance counseling, free program through the State of Florida Department of Elderly Affairs. The SHINE (Serving Health Insurance Needs of Elders) Program provides health insurance information and free, unbiased, and confidential counseling assistance to Medicare beneficiaries, their families, and caregivers.

Population Served: Those 65 or older, or disabled, or having End-Stage Renal Disease or Lou Gehrig's Disease

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes:

Contact & Location: By Appointment Only 1-866-684-5885, contact through AAA, 4400 N. Congress Avenue, West Palm Beach, FL 33407; <http://www.floridashine.org/Counseling-Sites/Palm-Beach.aspx>

Social Security Administration (I)

Kinds of Service provided: From the Social Security website: "Social Security has provided financial protection for our nation's people for over 80 years. Chances are, you either receive Social Security benefits or know someone who does. With retirement, disability, and survivors benefits, Social Security is one of the most successful anti-poverty programs in our nation's history. We are passionate about supporting our customers by delivering financial support, providing superior customer service, and ensuring the safety and security of your information — helping you secure today and tomorrow."

Population Served: People including retirees, children, widows, and widowers who are on Social Security or could benefit from Social Security.

Location of Service: Palm Beach County

Costs: None

Insurance: N/A

Notes:

Contact & Location: 1-800-772-1213; SSA, 801 Clements Street, Suite 2, West Palm Beach, Florida; <https://www.ssa.gov/>

Tailored Care (HS) (I)

Kinds of Service provided: Senior care problem solving; personalized care management, \$44/hr. for admin tasks and \$55-\$75/hr. for professional services

Population Served: "People in a pinch"

Location of Service: Phone Based

Costs: Phone consultation free; cost for service

Insurance: N/A

Notes: Limited Service

Contact & Location: (561) 373-3888 (Kelly Wilson); 2170 Polo Gardens Dr, Wellington, FL 33414

Turning Point Senior Services (I) (HS)

Kinds of Service provided: A private company specializing in processing Medicaid and Veterans Benefits, Care Management, Facility Placement and Senior Advocacy.

Population Served: Those needing help with medical care

Location of Service: Home Care

Costs: Unknown at present

Insurance: Medicaid, Veterans Benefits

Notes:

Contact & Location: Elizabeth Katz, (561) 775-3130; 6231 PGA Blvd. #104-153, Palm Beach Gardens, FL 33418; ekatzcmc@aol.com

VA Hospital and Services (V) (HS) (R) (I)

Kinds of Service provided: Full Service Medical Care; conducts outreach and has representatives available to distribute information about health benefits if notified about events. Has six community-based outpatient clinics in Boca Raton, Fort Pierce, Delray, Okeechobee, Stuart and Vero Beach. Clinic in Port St. Lucie specializes in PTSD. Has a Veteran Community Adult Care Program, caregiver support, community residential care (CRC) program, etc.

Population Served: All Veterans & dependents

Location of Service: West Palm Beach

Costs: None; maybe cost for Medications or treatment

Insurance: Must be a veteran or dependent

Notes: VA Hospital in Lake Worth is a full service, multi-disciplinary hospital;

Contact & Location: 561 422-6838/ 800-972-8262; 7305 North Military Trail, West Palm Beach, Florida; <https://www.westpalmbeach.va.gov/>. Veterans Crisis Line 800-273-8255, press 1

Village of Royal Palm Beach - Parks and Recreation (SA) (I) (R)

Kinds of Service provided: Meals at Cultural Center, programs, classes and referral services on a limited basis

Population Served: Royal Palm Beach Residents

Location of Service: Royal Palm Beach

Costs: Depends on service or program; non-residents pay more

Insurance: N/A

Notes:

Contact & Location: Royal Palm Beach Cultural Center, 151 Civic Way, Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>

Wounded Warriors Project (V) (I) (R)

Kinds of Service provided: Connecting Veterans with peers, programs and communities, including job placement and health checks

Population Served: Veterans

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes:

Contact & Location: 1-877-832-6997; 4899 Belfort Road, Suite 300, Jacksonville, FL 32256; Telephone: 904.296.7350; fax: 904.296.7347; <https://www.woundedwarriorproject.org/>

HOUSING

Habitat for Humanity (H)

Kinds of Service provided: Home repair programs designed to increase neighborhood livability, safety, and ultimately real estate values.

Population Served: Those needing financial help with home repair

Location of Service: West Palm Beach

Costs: Small Investment needed

Insurance: No

Notes: Limited repairs

Contact & Location: Rebuilding Together of the Palm Beaches, Joanna Aiken, 7501 N. Jog Road, West Palm Beach, FL 33412, Phone: (561) 697-2700 Ext. 4701; <https://www.habitatpbc.org/>

MorseLife (H) (HS)

Kinds of Service provided: Short term rehabilitation, long term care, independent and assisted living, senior living

Population Served: Seniors

Location of Service: West Palm Beach

Costs: Dependent on types of services needed

Insurance: Yes

Notes:

Contact & Location: 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417 561 471-5111; <https://www.morselife.org>

Senior Guidance (H)

Kinds of Service provided: Provides guidance regarding senior living resources, such as assisted living.

Population Served: Seniors

Location of Service: www.seniorguidance.org

Costs: No Cost

Insurance: None

Contact & Location: iggy@seniorguidance.org

HEALTH SERVICES

Active Healthcare Solutions (HS) (I) (R)

Kinds of Service provided: Certified Care Managers

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: Depends on Services Needed, Free assessment

Insurance: Does not take insurance

Notes: 99% of their clients are "Private Pay"

Contact & Location: 561 482-8415; Palm Beach County; <http://activehealthcaresolutionsllc.com/>

Advocare Care Management (HS)

Kinds of Service provided: Full Service Care Management

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: \$110/hour

Insurance: Some Long Term Care Insurances accepted

Notes:

Contact & Location: Delray Beach Main Office, 160 Congress Park Dr., Suite 101, Delray Beach, FL 33445; 561-266-3489; <http://www.caremanage.com/>

Alzheimer's Association (I) (R) (HS)

Kinds of Service provided: Classes, support and counseling, medical resources

Population Served: Those with Alzheimer's or Dementia

Location of Service: Phone based

Costs: None

Insurance: N/A

Notes: Primarily phone based, limited local involvement

Contact & Location: 24 Hour HELPLINE: 1-800-272-3900; Southeast Florida Chapter 3333 Forest Hill Boulevard, West Palm Beach, FL 33406; Phone: (561) 967-0047; Fax: (561) 967-0947; www.alz.org/seflorida

Elder Resources Unlimited (HS)

Kinds of Service provided: Personalized care management

Population Served: Those needing help with medical care

Location of Service: Services provided in client's home.

Costs: Dependent on services needed

Insurance: Unknown

Notes: Published Phone Number was not answered

Contact & Location: (561) 753-3839; PO Box 211051, Royal Palm Beach, Florida 33421; <http://www.elderresources.com/>

Hospice of Palm Beach County/Trustbridge (HS)

Kinds of Service provided: Provides physical, emotional and spiritual support to individuals and families. Provides Grief Counseling and can provide Home Health Care.

Population Served: Individuals and their families who are in need of Grief counseling, home health care or hospice care. Must meet Medicare eligibility regulations

Location of Service: Serves entire county; will come to home for assessment and care.

Costs: Dependent on services needed

Insurance: Medicare but will serve those who cannot pay, may take Private insurance.

Notes: Provides services county-wide

Contact & Location: Christina Llorens, Communications and Events Specialist, 5300 East Ave, West Pam Beach, Florida 33407 (561) 848-5400; web site: www.trustbridge.com

MorseLife (H) (HS)

Kinds of Service provided: Short term rehabilitation, long term care, independent and assisted living, senior living

Population Served: Seniors

Location of Service: West Palm Beach

Costs: Dependent on types of services needed

Insurance: Yes

Notes:

Contact & Location: 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417 561 471-5111; <https://www.morselife.org>

(PACE) Program of All-Inclusive Care for the Elderly (HS) (I) (T) (SA)

Kinds of Service provided: Medical Care, Rx help, Physical Therapy, Activities, Transportation; under the auspices of Morselife in Palm Beach County.

Population Served: Seniors, 55+

Location of Service: West Palm Beach

Costs: Free

Insurance: Free with Medicare/Medicaid

Notes: Will pick up Royal Palm Beach residents

Contact & Location: (561) 868-2999; palmbeachpace.org.

Senior Concierge Providers (HS)

Kinds of Service provided: Home Care Management

Population Served: Those in need of Medical Assistance

Location of Service: Palm Beach County

Costs: Free Consultation/fee for services

Insurance: Long term care Insurance or VA benefits

Notes:

Contact & Location: (561) 558-7017; 1 SE 4th Avenue, Suite 203, Delray Beach, Florida, 33438; (561) 558-7017; info@seniorconciergeproviders.com

Tailored Care (HS) (I)

Kinds of Service provided: Senior care problem solving; personalized care management, \$44/hr. for admin tasks and \$55-\$75/hr. for professional services

Population Served: “People in a pinch”

Location of Service: Phone Based

Costs: Phone consultation free; cost for service

Insurance: N/A

Notes: Limited Service

Contact & Location: (561) 373-3888 (Kelly Wilson); 2170 Polo Gardens Dr, Wellington, FL 33414

Turning Point Senior Services (I) (HS)

Kinds of Service provided: A private company specializing in processing Medicaid and Veterans Benefits, Care Management, Facility Placement and Senior Advocacy.

Population Served: Those needing help with medical care

Location of Service: Home Care

Costs: Unknown at present

Insurance: Medicaid, Veterans Benefits

Notes:

Contact & Location: Elizabeth Katz, (561) 775-3130; 6231 PGA Blvd. #104-153, Palm Beach Gardens, FL 33418; ekatzcmc@aol.com

VA Hospital and Services (V) (HS) (R) (I)

Kinds of Service provided: Full Service Medical Care; conducts outreach and has representatives available to distribute information about health benefits if notified about events. Has six community-based outpatient clinics in Boca Raton, Fort Pierce, Delray, Okeechobee, Stuart and Vero Beach. Clinic in Port St. Lucie specializes in PTSD. Has a Veteran Community Adult Care Program, caregiver support, community residential care (CRC) program, etc.

Population Served: All Veterans & dependents

Location of Service: West Palm Beach

Costs: None; maybe cost for Medications or treatment

Insurance: Must be a veteran or dependent

Notes: VA Hospital in Lake Worth is a full service, multi-disciplinary hospital;

Contact & Location: 561 422-6838/ 800-972-8262; 7305 North Military Trail, West Palm Beach, Florida; <https://www.westpalmbeach.va.gov/>. Veterans Crisis Line 800-273-8255, press 1

Vitas Healthcare/Hospice (HS)

Kinds of Service provided: Hospice, healthcare (centers on hospice home health care), bereavement, free health checks

Population Served: All seniors

Location of Service: Palm Beach County

Costs: Many free services/Sliding Scale for costs

Insurance: yes, does take insurance

Notes: Palm Beach County

Contact & Location: VITAS Community Life and Inpatient Center at Delray Beach
5912 West Atlantic Ave, Delray Beach, Florida 44484; 561-808-1400; Hospice Care Offices:
110 Century Blvd, Ste. 101, West Palm Beach, FL 33417, 561-683.5012

VETERANS

AMVETs (V) (I) (R)

Kinds of Service provided: Provide veterans services, help with benefits, career center, scholarships for children

Population Served: All Veterans & dependents

Location of Service: Tampa

Costs: None

Insurance: N/A

Notes: No local office;

Contact & Location: 1-800-452-5700; amvetsfl.org

Disabled American Veterans (DAV) Chapter 42 (V)

Kinds of Service provided: Meetings 1st Sunday of Month

Population Served: Disabled Veterans

Location of Service: West Palm Beach, Florida, Meetings held 1st Sunday of every month at 1 PM

Costs: 80 or older FREE; 71 - 79 \$140.00; 61 - 70 \$180.00; 41 - 60 \$230.00; 40 or younger \$250.00

Insurance: N/A

Notes:

Contact & Location: 561-578-3281; 7305 North Military Trail, Room 4B-292, West Palm Beach, Florida 33410; <https://www.dav.org>

Palm Beach County Human and Veteran Services (V) (I) (R)

Kinds of Service provided: Emergency, Self-Sufficiency, Intervention, and Homeless Services, Veteran Services. Assists and counsels former and current members of the Armed Forces who reside in Palm Beach County. Services include assistance in preparing and filing claims for benefits for which they are entitled under federal, state, and local laws. Dependents and survivors of present or former members of the Armed Forces may be eligible for the services of this program. The Veteran's Homeownership and Preservation Program (VHPP) is a pilot program administered by the Department of Economic Sustainability. This program assists Active Duty U.S. Military Personnel, Veteran or Surviving Spouse, also if they need assistance to purchase a home in Palm Beach County or need minor home repair assistance for a new or existing home.

Population Served: Those needing assistance, see categories above Veterans and their dependents

Location of Service: Palm Beach County

Costs: Free if qualified

Insurance: N/A

Notes:

Contact & Location: Jose Capellan, Veteran Service Officer, 810 Datura Street, Suite 350, West Palm Beach, Florida 33401; 561 355-4761/561 422-8223; <http://discover.pbcgov.org/communityservices/humanservices/Pages/default.aspx>

VA Hospital and Services (V) (HS) (R) (I)

Kinds of Service provided: Full Service Medical Care; conducts outreach and has representatives available to distribute information about health benefits if notified about events. Has six community-based outpatient clinics in Boca Raton, Fort Pierce, Delray, Okeechobee, Stuart and Vero Beach. Clinic in Port St. Lucie specializes in PTSD. Has a Veteran Community Adult Care Program, caregiver support, community residential care (CRC) program, etc.

Population Served: All Veterans & dependents

Location of Service: West Palm Beach

Costs: None; maybe cost for Medications or treatment

Insurance: Must be a veteran or dependent

Notes: VA Hospital in Lake Worth is a full service, multi-disciplinary hospital;

Contact & Location: 561 422-6838/ 800-972-8262; 7305 North Military Trail, West Palm Beach, Florida; <https://www.westpalmbeach.va.gov/>. Veterans Crisis Line 800-273-8255, press 1

Veterans of Foreign Wars (V)

Kinds of Service provided: The Veterans of Foreign Wars, also known as the Veterans of Foreign Wars of the United States, Inc., is an American veterans' organization established on September 29, 1899, whose membership consists of armed-forces veterans who, as United States Army soldiers, United States Navy sailors, United States Marines, and/or United States Air Force airmen, served the U.S. in wars, campaigns, and expeditions on foreign soil or hostile waters.

The purpose of the VFW is to speed rehabilitation of the nation's disabled and needy veterans, assist veterans' widows and orphans and the dependents of needy or disabled veterans, and promote Americanism by means of education in patriotism and by constructive service to local communities. The organization maintains both its legislative service and central office of its national rehabilitation service in Washington. The latter nationwide program serves disabled veterans of all wars, members and nonmembers alike, in matters of U.S. government compensation and pension claims, hospitalization, civil-service employment preference, and etc."

Population Served: Membership in the VFW is restricted to any active or honorably discharged officer or enlisted person who is a citizen of the United States and who has served in its armed forces "in any foreign war, insurrection or expedition, which service shall be recognized by the authorization or the issuance of a military campaign medal."

Location of Service: See Below for Local Posts

Costs: N/A

Insurance: N/A

Contact & Location: Local Posts:

Post 4360
222 Cypress Lane
Lake Worth, FL 33461
(561) 439-4515

Canteen Post 4143
2404 Broadway
Riviera Beach, FL 33404
(561) 944-5718

Post 2007
1126 Clare Avenue
West Palm Beach, FL 33401
(561) 833-0687

Wounded Warriors Project (V) (I) (R)

Kinds of Service provided: Connecting Veterans with peers, programs and communities, including job placement and health checks

Population Served: Veterans

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: 1-877-832-6997; 4899 Belfort Road, Suite 300, Jacksonville, FL 32256; Telephone: 904.296.7350; fax: 904.296.7347; <https://www.woundedwarriorproject.org/>

TRANSPORTATION

Lyft (T)

Kinds of Service provided: Lyft matches drivers with passengers who request rides through their smartphone app, and passengers pay automatically through the app. Available 24 hours a day/ 7 days a week. You can ride Solo or with up to 3 friends for the same price. At times of high demand your fare may be subject to a “Prime Time” multiplier to keep vehicles available. The multiplier will be communicated to you by Lyft at the time of the reservation.

Population Served: Anyone who needs transportation

Location of service: South Florida

Costs: see below

Insurance: N/A

Contact & Location: The web site is: <https://www.lyft.com/cities/miami-fl>. A person must download the Lyft app and book the reservations through that app.

Lyft offers a few options:

(* all rates copied directly from the Lyft website for Miami/South Florida 7/2017)

<https://www.lyft.com/cities/miami-fl>

Lyft Line Lyft Line is a shared ride. It matches you with others going the same way, so you can split the cost. Price is fixed upfront and always less than original Lyft. Available in select U.S. cities. Is available in South Florida according to the Miami Lyft Site.

MorseLife Schaffer Adult Day Care (DC) (T) (F)

Kinds of Service provided: Adult Day Care

Population Served: Those Adults who need day care

Location of Service: West Palm Beach

Costs: \$60 Day; \$5 transportation

Insurance: Can accept Some Private Insurances, VA Insurances

Notes: Has small waiting list, will pick up Royal Palm Beach Residents, Breakfast. Lunch and snacks available

Contact & Location: (561) 687-5790; 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417; <https://www.morselife.org>

Palm Tran (T)

Kinds of Service provided: Fixed Bus Routes

Population Served: Anyone who can make it to the bus stop

Location of Service: Palm Beach County;

Costs: \$2 regular fare, \$1 for seniors

Insurance: N/A

Notes: No Covered Bus Stops

Contact & Location: Main Office: 3201 Electronics Way, West Palm Beach, Florida 33407-4618; Main Information line: 561-841-4200; <http://discover.pbcgov.org/palmtran/Pages/default.aspx>

Palm Tran Connection (T)

Kinds of Service provided: Door to door service for disabled and elderly

Population Served: Qualifying disabled; Must make application and be in database

Location of Service: Palm Beach County

Costs: \$3.50 per trip

Insurance: No

Notes:

Contact & Location: Main Office: 3201 Electronics Way, West Palm Beach, Florida 33407-4618; 561-649-9838/877-870-9849; <http://discover.pbcgov.org/palmtran/Pages/Connection.aspx>

(PACE) Program of All-Inclusive Care for the Elderly (HS) (I) (T) (SA)

Kinds of Service provided: Medical Care, Rx help, Physical Therapy, Activities, Transportation; under the auspices of Morselife in Palm Beach County.

Population Served: Seniors, 55+

Location of Service: West Palm Beach

Costs: Free

Insurance: Free with Medicare/Medicaid

Notes: Will pick up Royal Palm Beach residents

Contact & Location: (561) 868-2999; palmbeachpace.org.

Sunrise Adult Day Care (DC) (SA) (T)

Kinds of Service provided: Adult Day Care Services

Population Served: Those needing adult day care

Location of Service: Greenacres, Florida

Costs: Sliding Scale

Insurance: Medicaid, Medicare, private

Notes: Will Pick up Royal Palm Beach Citizens

Contact & Location: (561) 249-3856; 6623 Forest Hill Blvd., Greenacres, Florida; www.sunriseadulthooddaycare.com

Uber (T)

Kinds of Service provided: **Transportation**, “Uber has been a pioneer in the sharing economy and develops, markets and operates the Uber car transportation and food delivery mobile apps. Uber drivers use their own cars.”

Population Served: Anyone

Location of Service: Available locally

Costs: Varies, see website and download app.

Insurance: N/A

Notes: Uber offers various service levels. Not all service levels are available in every city. UberPOOL is the least expensive level of service, in which the customer may share the ride with another passenger going in the same general direction. UberX (marketed as UberPOP in some European cities) is a level of service in which the rider will get a private ride. Other levels of service provide for a black luxury car, larger car, car with a car seat, SUV, wheelchair accessible transport, and pet transport.

Contact & Location: Uber.com

Western Cab Company (T)

Kinds of Service provided: Transportation Provides taxi and town car service

Population Served: Anyone

Location of Service: Available locally

Costs: Varies, see website and download app.

Insurance: N/A

Contact & Location:

13833 Wellington Trace

Wellington, FL 33414

(561) 333-0181

FOOD SERVICES

Community Care Giving Ministries (F)

Kinds of Service provided: Food Pantry

Population Served: Those in need

Location of Service: Royal Palm Beach, Florida

Costs: Free

Insurance: N/A

Notes: At capacity

Contact & Location: (561) 541-5574; 1128 Royal Palm Beach Blvd., PMB 296, FL 33411-1683; <http://ccm-pbc.com/>

Helping Hands (F) (I) (R)

Kinds of Service provided: Food assistance; will help with applying for food stamps. Food Pantry, resource and referral assistance, self-sufficiency training, increasing nutrition stability in seniors training (INSIST)

Population Served: Those at poverty level, take persons word for income and situation

Location of Service: Greenacres, Florida

Costs: None

Insurance: N/A

Notes: Limited resources;

Contact & Location: (561) 284-0673; (561) 432-2417; 2930 Jog Road, Greenacres, FL 33467; <http://www.helpinghandspbc.org/>

The Jewish Federation (F)

Kinds of Service provided: Advocacy provides meals and traditional activities to homebound elders through Morse life.

Population Served: everyone

Location of Service: West Palm Beach, Florida

Costs: Free

Insurance: N/A

Contact & Location: The Jewish Federation of Palm Beach County, 1 Harvard Circle, Suite 100, West Palm Beach, Florida 33409; 561 478-0700; jewishpalmbeach.org

Meals on Wheels (through AAA) (F)

Kinds of Service provided: Meals delivered to seniors in home

Population Served: Those needing meals delivered

Location of Service: East of Turnpike (no delivery to Royal Palm Beach at present time)

Costs: Sliding Scale

Insurance: N/A

Contact & Location: 866-684-5884; 4400 North Congress Ave., West Palm Beach, Florida 33407 (AAA Office);

Oasis Compassion (F) (I) (R)

Kinds of Service provided: Food Pantry, Computer class, counseling, help applying for food stamps/Medicaid

Population Served: Those needing assistance in areas mentioned above

Location of Service: Royal Palm Beach

Costs: No charge for seniors

Insurance: N/A

Notes: 85% of expenses spent on programs

Contact & Location: (561) 967-0447; 4888 10 Ave., North, Greenacres, Florida 33463;
<http://www.oasiscompassion.org>

Palm Beach County Department (DOSS) of Senior Services (SA) (DC) (F)

Kinds of Service provided: Adult Day Care, congregate meals, classes

Population Served: 55+ to join classes

Location of Service: Lake Worth/Palm Beach Gardens; Seniors in Palm Beach County

Costs: Free for classes/Area on Aging provides funding

Insurance: N/A

Notes: Great services, distance to RPB, Palm Tran Connection for transportation or can self-drive, to location for classes

Contact & Location: 561 355-4746; Case Management Division Office, 810 Datura St., #300, West Palm Beach, Florida 33401 561-357-7100; Palm Beach County Division of Senior Services (DOSS), 3680 Lake Worth Road, Lake Worth, FL 33461;
<http://www.pbcgov.com/communityservices/programs/seniorservices/>

Royal Palm Covenant Food Pantry (F)

Kinds of Service provided: Food Pantry, ministry of the Royal Palm Covenant Church.

Population Served: Those needing services

Location of Service: Royal Palm Beach

Costs: None

Insurance: N/A

Notes: 8-1 on Thursday, sometimes run out of food

Contact & Location: 1003 State Road 7, Royal Palm Beach, Florida 33411, Phone: 561-793-1077; Fax: 561-333-0412; <http://www.rpcchurch.com/>

St Rita's Catholic Church/Homeless Ministry (F)

Kinds of Service provided: Food Pantry, Homeless Ministry

Population Served: Those needing assistance with Food or being Homeless

Location of Service: Wellington, Florida

Costs: Unknown; assume no cost

Insurance: N/A

Contact & Location: (561) 793-8544, 13645 Paddock Dr., Wellington, FL 33414;
www.saintrita.com

REFERRAL SERVICES

211 Helpline (I) (R)

Kinds of Service provided: Call in information clearinghouse, open 24 hours/7 days a week

Population Served: Everyone

Location of Service: All of Palm Beach County; by Telephone only

Costs: No Cost

Insurance: None is needed

Notes: Have any questions that you want answered crafted and written down prior to calling to you get the correct answer to your inquiry.

Contact & Location: Telephone numbers: 211; 561-383-1111 or 866-882-2991:
<http://www.211palmbeach.org/>

Abuse Hotline (I) (R)

Kinds of Service provided: Hotline run by Florida Department of Children and Families that includes reporting neglected, abused or exploited vulnerable adults

Population Served: Abuse, neglected or exploited vulnerable adults living in Florida

Location of Service: Takes reports on any abused, neglected or exploited vulnerable adults living in Palm Beach County (or in the State of Florida); all reports are confidential.

Costs: N/A

Insurance: None

Contact & Location: Hotline Number – 1-800-962-2873; <https://reportabuse.dcf.state.fl.us/>

Active Healthcare Solutions (HS) (I) (R)

Kinds of Service provided: Certified Care Managers

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: Depends on Services Needed, Free assessment

Insurance: Does not take insurance

Notes: 99% of their clients are "Private Pay"

Contact & Location: 561 482-8415; Palm Beach County; <http://activehealthcaresolutionsllc.com/>

American (AARP) Association of Retired People (SA) (I) (R)

Kinds of Service provided: Senior Community Service Employment Program (SCSEP)

Population Served: Those 55 or older looking to return to employment

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Notes: Received 3 star on Charity Navigator

Contact & Location: 888-687-2277 or Meets second Tuesday of month at Our Lady of Lourdes Church, 22094 Lyons Road, Boca Raton, Florida 33428 561-487-0774;
FLAARP@aarp.org

AMVETs (V) (I) (R)

Kinds of Service provided: Provide veterans services, help with benefits, career center, scholarships for children

Population Served: All Veterans & dependents

Location of Service: Tampa

Costs: None

Insurance: N/A

Notes: No local office;

Contact & Location: 1-800-452-5700; amvetsfl.org

Alzheimer's Association (I) (R) (HS)

Kinds of Service provided: Classes, support and counseling, medical resources

Population Served: Those with Alzheimer's or Dementia

Location of Service: Phone based

Costs: None

Insurance: N/A

Notes: Primarily phone based, limited local involvement

Contact & Location: 24 Hour HELPLINE: 1-800-272-3900; Southeast Florida Chapter 3333 Forest Hill Boulevard, West Palm Beach, FL 33406; Phone: (561) 967-0047; Fax: (561) 967-0947; www.alz.org/seflorida

Area (AAA) on Aging (I) (R)

Kinds of Service provided: Phone consultation, placement into senior assistance

Population Served: All seniors

Location of Service: Phone based

Costs: Based on ability to pay

Insurance: Yes

Notes: 6,000 person waiting list

Contact & Location: 561 684-5885; helpline 866-684-8558; 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://www.youragingresourcecenter.org/>

Elder Abuse Unit - Office of State Attorney (I) (R)

Kinds of Service provided: Responsible for investigation of crimes against seniors

Population Served: Senior victims of crime

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Contact & Location: 1-800-96ABUSE; 401 North Dixie Highway, West Palm Beach, FL 33401; <http://www.sa15.state.fl.us/StateAttorney/ouroffice/Divisions/indexEA.htm>

Florida Department of Elder Affairs (I) (R)

Kinds of Service provided: The Florida State Department charged with administering human services programs to benefit Florida's elders.

Population Served: Florida's Elderly population

Location of Service: Within 5 miles; local representative

Costs: None

Insurance: N/A

Notes: Has local active rep.; information should be accessed through AAA; Hours 8-5, M-F

Contact & Location: (561) 684.5885; Local Office through: AAA (Area on Aging), 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://elderaffairs.state.fl.us/>

Florida Rural Legal Services (I) (R)

Kinds of Service provided: Assistance with Elder Law Issues involving health care, nursing home placement, Medicaid, and end of life issues

Population Served: Population of rural areas that need legal assistance, including the elderly

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: 561-820-8902; Location - 423 Fern Street, Suite 220 - West Palm Beach, FL; <https://www.frls.org/>

Helping Hands (F) (I) (R)

Kinds of Service provided: Food assistance; will help with applying for food stamps. Food Pantry, resource and referral assistance, self-sufficiency training, increasing nutrition stability in seniors training (INSIST)

Population Served: Those at poverty level, take persons word for income and situation

Location of Service: Greenacres, Florida

Costs: None

Insurance: N/A

Notes: Limited resources;

Contact & Location: (561) 284-0673; (561) 432-2417; 2930 Jog Road, Greenacres, FL 33467; <http://www.helpinghandspbc.org/>

Fair Housing and Elder Law Project - Legal Aid Society Of Palm Beach County (I) (R)

Kinds of Service provided: Legal assistance, referrals to other service units (e.g., fair housing, domestic violence)

Population Served: Those aged 60+

Location of Service: West Palm Beach, Florida

Costs: None

Insurance: N/A

Notes: Will come to Village for outreach

Contact & Location: Call (561) 655-8944; Toll Free (800) 403-9353; Location - 423 Fern Street, Suite 200 - West Palm Beach, FL; <http://www.legalaidpbc.org/>

National Council of Jewish Women (of Palm Beach County) (I) (R)

Kinds of Service provided: Partners with various local organizations to assist with promoting the improvement of life of Women, Children and Families in the community.

Population Served: Women, Families and Children and organizations that support their mission statement.

Location of Service: Palm Beach County

Costs: Dues, \$40 or \$30 if a member of another chapter

Insurance: N/A

Contact & Location: (561) 790-7440, NCJW Palm Beach Section, P.O. Box 540414, Greenacres, Florida 33454; info@ncjwpalmbeach.org

National Parkinson Foundation (I) (R)

Kinds of Service provided: Provides current disease information, medical issues, health and social care, emotional support and referrals

Population Served: People with Parkinson's and their caregivers

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes: Open 24hours/7 days

Contact & Location: 561-962-1702; 21301 Powerline Rd, Ste. 300, Boca Raton;
<http://www.npfsouthpalmbeach.org>

Oasis Compassion (F) (I) (R)

Kinds of Service provided: Food Pantry, Computer class, counseling, help applying for food stamps/Medicaid

Population Served: Those needing assistance in areas mentioned above

Location of Service: Royal Palm Beach

Costs: No charge for seniors

Insurance: N/A

Notes: 85% of expenses spent on programs

Contact & Location: (561) 967-0447; 4888 10 Ave., North, Greenacres, Florida 33463;
<http://www.oasiscompassion.org>

Palm Beach County Human and Veteran Services (V) (I) (R)

Kinds of Service provided: Emergency, Self-Sufficiency, Intervention, and Homeless Services, Veteran Services. Assists and counsels former and current members of the Armed Forces who reside in Palm Beach County. Services include assistance in preparing and filing claims for benefits for which they are entitled under federal, state, and local laws. Dependents and survivors of present or former members of the Armed Forces may be eligible for the services of this program. The Veteran's Homeownership and Preservation Program (VHPP) is a pilot program administered by the Department of Economic Sustainability. This program assists Active Duty U.S. Military Personnel, Veteran or Surviving Spouse, also if they need assistance to purchase a home in Palm Beach County or need minor home repair assistance for a new or existing home.

Population Served: Those needing assistance, see categories above Veterans and their dependents

Location of Service: Palm Beach County

Costs: Free if qualified

Insurance: N/A

Contact & Location: Jose Capellan, Veteran Service Officer, 810 Datura Street, Suite 350, West Palm Beach, Florida 33401; 561 355-4761/561 422-8223;

<http://discover.pbcgov.org/communityservices/humanservices/Pages/default.aspx>

(SHINE) Serving Health Insurance Needs of Elders (R) (I)

Kinds of Service provided: Free program to provide with Medicare, Medicaid, and health insurance counseling, free program through the State of Florida Department of Elderly Affairs. The SHINE (Serving Health Insurance Needs of Elders) Program provides health insurance information and free, unbiased, and confidential counseling assistance to Medicare beneficiaries, their families, and caregivers.

Population Served: Those 65 or older, or disabled, or having End-Stage Renal Disease or Lou Gehrig's Disease

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: By Appointment Only 1-866-684-5885, contact through AAA, 4400 N. Congress Avenue, West Palm Beach, FL 33407; <http://www.floridashine.org/Counseling-Sites/Palm-Beach.aspx>

VA Hospital and Services (V) (HS) (R) (I)

Kinds of Service provided: Full Service Medical Care; conducts outreach and has representatives available to distribute information about health benefits if notified about events. Has six community-based outpatient clinics in Boca Raton, Fort Pierce, Delray, Okeechobee, Stuart and Vero Beach. Clinic in Port St. Lucie specializes in PTSD. Has a Veteran Community Adult Care Program, caregiver support, community residential care (CRC) program, etc.

Population Served: All Veterans & dependents

Location of Service: West Palm Beach

Costs: None; maybe cost for Medications or treatment

Insurance: Must be a veteran or dependent

Notes: VA Hospital in Lake Worth is a full service, multi-disciplinary hospital;

Contact & Location: 561 422-6838/ 800-972-8262; 7305 North Military Trail, West Palm Beach, Florida; <https://www.westpalmbeach.va.gov/>. Veterans Crisis Line 800-273-8255, press 1

Village of Royal Palm Beach - Parks and Recreation (SA) (I) (R)

Kinds of Service provided: Meals at Cultural Center, programs, classes and referral services on a limited basis

Population Served: Royal Palm Beach Residents

Location of Service: Royal Palm Beach

Costs: Depends on service or program; non-residents pay more

Insurance: N/A

Contact & Location: Royal Palm Beach Cultural Center, 151 Civic Way, Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>

Wounded Warriors Project (V) (I) (R)

Kinds of Service provided: Connecting Veterans with peers, programs and communities, including job placement and health checks

Population Served: Veterans

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: 1-877-832-6997; 4899 Belfort Road, Suite 300, Jacksonville, FL 32256; Telephone: 904.296.7350; fax: 904.296.7347; <https://www.woundedwarriorproject.org/>

SENIOR ACTIVITIES

American (AARP) Association of Retired People (SA) (I) (R)

Kinds of Service provided: Senior Community Service Employment Program (SCSEP)

Population Served: Those 55 or older looking to return to employment

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Notes: Received 3 star on Charity Navigator

Contact & Location: 888-687-2277 or Meets second Tuesday of month at Our Lady of Lourdes Church, 22094 Lyons Road, Boca Raton, Florida 33428 561-487-0774;
FLAARP@aarp.org

Palm Beach County Department (DOSS) of Senior Services (SA) (DC) (F)

Kinds of Service provided: Adult Day Care, congregate meals, classes

Population Served: 55+ to join classes

Location of Service: Lake Worth/Palm Beach Gardens; Seniors in Palm Beach County

Costs: Free for classes/Area on Aging provides funding

Insurance: N/A

Notes: Great services, distance to RPB, Palm Tran Connection for transportation or can self-drive, to location for classes

Contact & Location: 561 355-4746; Case Management Division Office, 810 Datura St., #300, West Palm Beach, Florida 33401 561-357-7100; Palm Beach County Division of Senior Services (DOSS), 3680 Lake Worth Road, Lake Worth, FL 33461;
<http://www.pbcgov.com/communityservices/programs/seniorservices/>

Palm Beach County Library – Royal Palm Beach Branch (I) (SA)

Kinds of Service provided: A variety of books, online resources, magazines, music, and movies. Arts and crafts, writing classes, board games, and book discussions

Population Served: Everyone in Palm Beach County

Location of Service: Throughout Palm Beach County; Branch in Royal Palm Beach

Costs: Free

Insurance: N/A

Notes: Wants to create partnership with City. Will create classes based on what public wants. In addition to all the normal types of services found in a branch of a public county library, this specific branch as a stated goal or mission to become more involved with the local community. The Assist Director has wanted to explore partnerships, services that would benefit the local citizens which include the senior population. Programs are scheduled, but if there seems to be a need there can be a plan put in place to possibly cater to those needs.

Contact & Location: (561) 790-6030; 500 Civic Center Way, Royal Palm Beach, FL 33411;
<http://www.pbclibrary.org/branches/royal-palm-beach>

(PACE) Program of All-Inclusive Care for the Elderly (HS) (I) (T) (SA)

Kinds of Service provided: Medical Care, Rx help, Physical Therapy, Activities, Transportation; under the auspices of Morselife in Palm Beach County.

Population Served: Seniors, 55+

Location of Service: West Palm Beach

Costs: Free

Insurance: Free with Medicare/Medicaid

Notes: Will pick up Royal Palm Beach residents

Contact & Location: (561) 868-2999; palmbeachpace.org.

Sunrise Adult Day Care (DC) (SA) (T)

Kinds of Service provided: Adult Day Care Services

Population Served: Those needing adult day care

Location of Service: Greenacres, Florida

Costs: Sliding Scale

Insurance: Medicaid, Medicare, private

Notes: Will Pick up Royal Palm Beach Citizens

Contact & Location: (561) 249-3856; 6623 Forest Hill Blvd., Greenacres, Florida;
www.sunriseadultdaycare.com

Village of Royal Palm Beach - Parks and Recreation (SA) (I) (R)

Kinds of Service provided: Meals at Cultural Center, programs, classes and referral services on a limited basis

Population Served: Royal Palm Beach Residents

Location of Service: Royal Palm Beach

Costs: Depends on service or program; non-residents pay more

Insurance: N/A

Contact & Location: Royal Palm Beach Cultural Center, 151 Civic Way, Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>

Young at Heart Club, Royal Palm Beach (SA)

Kinds of Service provided: Social interaction, outings, assists with programs at the Cultural Center, Sponsored by Royal Palm Beach Recreation Department.

Population Served: Village Residents primarily, but has some participants in programs who live outside of village, must make application, pay for membership and any events, trips, etc.

Location of Service: Village of Royal Palm Beach

Costs: Pay for membership and any events, trips, etc. \$15/annually; special event prices vary.

Insurance: N/A

Notes: Membership very active in Village events.

Contact & Location: (561) 790-5189; Royal Palm Beach Cultural Center, 151 Civic Way, Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>

DAY CARE - ADULT

A Place For You Adult Day Care (DC)

Kinds of Service provided: Adult Day Care and Rehabilitation

Population Served: Those needing Adult Day Care

Location of Service: Greenacres, Florida

Costs: Dependent on services needed

Insurance: Takes Medicaid*

Notes: *Provides transportation (per published information); * Information noted with stars indicated that it is taken from previously published information.

Contact & Location: 1-844 634-9296, Ask for a local representative 4996 10th Avenue North, Suite #5 Greenacres FL 33463; <http://www.aplaceformom.com/community/a-place-for-you-adult-daycare-1367677>

Alzheimer's Community Care (DC) (I)

Kinds of Service provided: Specialized Care Center, Case Management, Caregiver support

Population Served: Those with Alzheimer's or Dementia

Location of Service: Wellington, Florida

Costs: \$70 for full day of Day Care

Insurance: Medicaid, some long term insurance

Notes: Does not provide transportation, Hours Monday – Friday 7:30am-5:30pm

Contact & Location: The Leo and Anne Albert Alzheimer's Care and Service Center (St. Michael's Lutheran Church), 1925 Birkdale Dr., Wellington, Florida 33414; (561) 331-6576; Fax (561) 508-6394; www.alz.org/center-locations

MorseLife Schaffer Adult Day Care (DC) (T) (F)

Kinds of Service provided: Adult Day Care

Population Served: Those Adults who need day care

Location of Service: West Palm Beach

Costs: \$60 Day; \$5 transportation

Insurance: Can accept Some Private Insurances, VA Insurances

Notes: Has small waiting list, will pick up Royal Palm Beach Residents, Breakfast. Lunch and snacks available

Contact & Location: (561) 687-5790; 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417; <https://www.morselife.org>

Palm Beach County Department (DOSS) of Senior Services (SA) (DC) (F)

Kinds of Service provided: Adult Day Care, congregate meals, classes

Population Served: 55+ to join classes

Location of Service: Lake Worth/Palm Beach Gardens; Seniors in Palm Beach County

Costs: Free for classes/Area on Aging provides funding

Insurance: N/A

Notes: Great services, distance to RPB, Palm Tran Connection for transportation or can self-drive, to location for classes

Contact & Location: 561 355-4746; Case Management Division Office, 810 Datura St., #300, West Palm Beach, Florida 33401 561-357-7100; Palm Beach County Division of Senior Services (DOSS), 3680 Lake Worth Road, Lake Worth, FL 33461;

<http://www.pbcgov.com/communityservices/programs/seniorservices/>

Sunrise Adult Day Care (DC) (SA) (T)

Kinds of Service provided: Adult Day Care Services

Population Served: Those needing adult day care

Location of Service: Greenacres, Florida

Costs: Sliding Scale

Insurance: Medicaid, Medicare, private

Notes: Will Pick up Royal Palm Beach Citizens

Contact & Location: (561) 249-3856; 6623 Forest Hill Blvd., Greenacres, Florida;
www.sunriseaduldaycare.com

ALPHABETICAL LISTING

Identification	Description
I	Informational Services
H	Housing
HS	Health Services
V	Veterans
T	Transportation
F	Food Service
R	Referral Service
SA	Senior Activities
DC	Day Care -Adult

211 Helpline (I) (R)

Kinds of Service provided: Call in information clearinghouse, open 24 hours/7 days a week

Population Served: Everyone

Location of Service: All of Palm Beach County; by Telephone only

Costs: No Cost

Insurance: None is needed

Notes: Have any questions that you want answered crafted and written down prior to calling to you get the correct answer to your inquiry.

Contact & Location: Telephone numbers: 211; 561-383-1111 or 866-882-2991:
<http://www.211palmbeach.org/>

Abuse Hotline (I) (R)

Kinds of Service provided: Hotline run by Florida Department of Children and Families that includes reporting neglected, abused or exploited venerable adults

Population Served: Abuse, neglected or exploited venerable adults living in Florida

Location of Service: Takes reports on any abused, neglected or exploited venerable adults living in Palm Beach County (or in the State of Florida); all reports are confidential.

Costs: N/A

Insurance: None

Contact & Location: Hotline Number – 1-800-962-2873; <https://reportabuse.dcf.state.fl.us/>

A Place For You Adult Day Care (DC)

Kinds of Service provided: Adult Day Care and Rehabilitation

Population Served: Those needing Adult Day Care

Location of Service: Greenacres, Florida

Costs: Dependent on services needed

Insurance: Takes Medicaid*

Notes: *Provides transportation (per published information); * Information noted with stars indicated that it is taken from previously published information.

Contact & Location: 1-844 634-9296, Ask for a local representative 4996 10th Avenue North, Suite #5 Greenacres FL 33463; <http://www.aplaceformom.com/community/a-place-for-you-adult-daycare-1367677>

Active Healthcare Solutions (HS) (I) (R)

Kinds of Service provided: Certified Care Managers

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: Depends on Services Needed, Free assessment

Insurance: Does not take insurance

Notes: 99% of their clients are "Private Pay"

Contact & Location: 561 482-8415; Palm Beach County; <http://activehealthcaresolutionsllc.com/>

Advocare Care Management (HS)

Kinds of Service provided: Full Service Care Management

Population Served: Those needing help with medical care

Location of Service: Services are provided in the client's home

Costs: \$110/hour

Insurance: Some Long Term Care Insurances accepted

Contact & Location: Delray Beach Main Office, 160 Congress Park Dr., Suite 101, Delray Beach, FL 33445; 561-266-3489; <http://www.caremanage.com/>

American (AARP) Association of Retired People (SA) (I) (R)

Kinds of Service provided: Senior Community Service Employment Program (SCSEP)

Population Served: Those 55 or older looking to return to employment

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Notes: Received 3 star on Charity Navigator

Contact & Location: 888-687-2277 or Meets second Tuesday of month at Our Lady of Lourdes Church, 22094 Lyons Road, Boca Raton, Florida 33428 561-487-0774; FLAARP@aarp.org

AMVETs (V) (I) (R)

Kinds of Service provided: Provide veterans services, help with benefits, career center, scholarships for children

Population Served: All Veterans & dependents

Location of Service: Tampa

Costs: None

Insurance: N/A

Notes: No local office;

Contact & Location: 1-800-452-5700; amvetsfl.org

Alzheimer's Association (I) (R) (HS)

Kinds of Service provided: Classes, support and counseling, medical resources

Population Served: Those with Alzheimer's or Dementia

Location of Service: Phone based

Costs: None

Insurance: N/A

Notes: Primarily phone based, limited local involvement

Contact & Location: 24 Hour HELPLINE: 1-800-272-3900; Southeast Florida Chapter 3333 Forest Hill Boulevard, West Palm Beach, FL 33406; Phone: (561) 967-0047; Fax: (561) 967-0947; www.alz.org/seflorida

Alzheimer's Community Care (DC) (I)

Kinds of Service provided: Specialized Care Center, Case Management, Caregiver support

Population Served: Those with Alzheimer's or Dementia

Location of Service: Wellington, Florida

Costs: \$70 for full day of Day Care

Insurance: Medicaid, some long term insurance

Notes: Does not provide transportation, Hours Monday – Friday 7:30am-5:30pm

Contact & Location: The Leo and Anne Albert Alzheimer's Care and Service Center (St. Michael's Lutheran Church), 1925 Birkdale Dr., Wellington, Florida 33414; (561) 331-6576; Fax (561) 508-6394; www.alz.org/center-locations

Area (AAA) on Aging (I) (R)

Kinds of Service provided: Phone consultation, placement into senior assistance

Population Served: All seniors

Location of Service: Phone based

Costs: Based on ability to pay

Insurance: Yes

Notes: 6,000 person waiting list

Contact & Location: 561 684-5885; helpline 866-684-8558; 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://www.youragingresourcecenter.org/>

Community Care Giving Ministries (F)

Kinds of Service provided: Food Pantry

Population Served: Those in need

Location of Service: Royal Palm Beach, Florida

Costs: Free

Insurance: N/A

Notes: At capacity

Contact & Location: (561) 541-5574; 1128 Royal Palm Beach Blvd., PMB 296, FL 33411-1683; <http://ccm-pbc.com/>

Disabled American Veterans (DAV) Chapter 42 (V)

Kinds of Service provided: Meetings 1st Sunday of Month

Population Served: Disabled Veterans

Location of Service: West Palm Beach, Florida, Meetings held 1st Sunday of every month at 1 PM

Costs: 80 or older FREE; 71 - 79 \$140.00; 61 - 70 \$180.00; 41 - 60 \$230.00; 40 or younger \$250.00

Insurance: N/A

Contact & Location: 561-578-3281; 7305 North Military Trail, Room 4B-292, West Palm Beach, Florida 33410; <https://www.dav.org>

Elder Abuse Unit - Office of State Attorney (I) (R)

Kinds of Service provided: Responsible for investigation of crimes against seniors

Population Served: Senior victims of crime

Location of Service: West Palm Beach

Costs: Free

Insurance: N/A

Contact & Location: 1-800-96ABUSE; 401 North Dixie Highway, West Palm Beach, FL 33401; <http://www.sa15.state.fl.us/StateAttorney/ouroffice/Divisions/indexEA.htm>

Elder Resources Unlimited (HS)

Kinds of Service provided: Personalized care management

Population Served: Those needing help with medical care

Location of Service: Services provided in client's home.

Costs: Dependent on services needed

Insurance: Unknown

Contact & Location: (561) 753-3839; PO Box 211051, Royal Palm Beach, Florida 33421; <http://www.elderresources.com/>

Florida Department of Elder Affairs (I) (R)

Kinds of Service provided: The Florida State Department charged with administering human services programs to benefit Florida's elders.

Population Served: Florida's Elderly population

Location of Service: Within 5 miles; local representative

Costs: None

Insurance: N/A

Notes: Has local active rep.; information should be accessed through AAA; Hours 8-5, M-F

Contact & Location: (561) 684.5885; Local Office through: AAA (Area on Aging), 4400 North Congress Ave., West Palm Beach, Florida 33407; <http://elderaffairs.state.fl.us/>

Florida Rural Legal Services (I) (R)

Kinds of Service provided: Assistance with Elder Law Issues involving health care, nursing home placement, Medicaid, and end of life issues

Population Served: Population of rural areas that need legal assistance, including the elderly

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: 561-820-8902; Location - 423 Fern Street, Suite 220 - West Palm Beach, FL; <https://www.frls.org/>

Habitat for Humanity (H)

Kinds of Service provided: Home repair programs designed to increase neighborhood livability, safety, and ultimately real estate values.

Population Served: Those needing financial help with home repair

Location of Service: West Palm Beach

Costs: Small Investment needed

Insurance: No

Notes: Limited repairs

Contact & Location: Rebuilding Together of the Palm Beaches, Joanna Aiken, 7501 N. Jog Road, West Palm Beach, FL 33412, Phone: (561) 697-2700 Ext. 4701; <https://www.habitatpbc.org/>

Helping Hands (F) (I) (R)

Kinds of Service provided: Food assistance; will help with applying for food stamps. Food Pantry, resource and referral assistance, self-sufficiency training, increasing nutrition stability in seniors training (INSIST)

Population Served: Those at poverty level, take persons word for income and situation

Location of Service: Greenacres, Florida

Costs: None

Insurance: N/A

Notes: Limited resources;

Contact & Location: (561) 284-0673; (561) 432-2417; 2930 Jog Road, Greenacres, FL 33467; <http://www.helpinghandspbc.org/>

Hospice of Palm Beach County/Trustbridge (HS)

Kinds of Service provided: Provides physical, emotional and spiritual support to individuals and families. Provides Grief Counseling and can provide Home Health Care.

Population Served: Individuals and their families who are in need of Grief counseling, home health care or hospice care. Must meet Medicare eligibility regulations

Location of Service: Serves entire county; will come to home for assessment and care.

Costs: Dependent on services needed

Insurance: Medicare but will serve those who cannot pay, may take Private insurance.

Notes: Provides services county-wide

Contact & Location: Christina Llorens, Communications and Events Specialist, 5300 East Ave, West Pam Beach, Florida 33407 (561) 848-5400; web site: www.trustbridge.com

Jewish Federation (F)

Kinds of Service provided: Advocacy provides meals and traditional activities to homebound elders through Morse life.

Population Served: everyone

Location of Service: West Palm Beach, Florida

Costs: Free

Insurance: N/A

Contact & Location: The Jewish Federation of Palm Beach County, 1 Harvard Circle, Suite 100, West Palm Beach, Florida 33409; 561 478-0700; jewishpalmbeach.org

Legal Aid Society Of Palm Beach County - Fair Housing and Elder Law Project (I) (R)

Kinds of Service provided: Legal assistance, referrals to other service units (e.g., fair housing, domestic violence)

Population Served: Those aged 60+

Location of Service: West Palm Beach, Florida

Costs: None

Insurance: N/A

Notes: Will come to Village for outreach

Contact & Location: Call (561) 655-8944; Toll Free (800) 403-9353; Location - 423 Fern Street, Suite 200 - West Palm Beach, FL; <http://www.legalaidpbc.org/>

Lyft (T)

Kinds of Service provided: Lyft matches drivers with passengers who request rides through their smartphone app, and passengers pay automatically through the app. Available 24 hours a day/ 7 days a week. You can ride Solo or with up to 3 friends for the same price. At times of high demand your fare may be subject to a “Prime Time” multiplier to keep vehicles available. The multiplier will be communicated to you by Lyft at the time of the reservation.

Population Served: Anyone who needs transportation

Location of service: South Florida

Costs: see below

Insurance: N/A

Contact & Location: The web site is: <https://www.lyft.com/cities/miami-fl>. A person must download the Lyft app and book the reservations through that app.

Lyft offers a few options:

(* all rates copied directly from the Lyft website for Miami/South Florida 7/2017)

<https://www.lyft.com/cities/miami-fl>

Lyft Line Lyft Line is a shared ride. It matches you with others going the same way, so you can split the cost. Price is fixed upfront and always less than original Lyft. Available in select U.S. cities. Is available in South Florida according to the Miami Lyft Site.

Meals on Wheels (through AAA) (F)

Kinds of Service provided: Meals delivered to seniors in home

Population Served: Those needing meals delivered

Location of Service: East of Turnpike (no delivery to Royal Palm Beach at present time)

Costs: Sliding Scale

Insurance: N/A

Contact & Location: 866-684-5884; 4400 North Congress Ave., West Palm Beach, Florida 33407 (AAA Office);

MorseLife (H) (HS)

Kinds of Service provided: Short term rehabilitation, long term care, independent and assisted living, senior living

Population Served: Seniors

Location of Service: West Palm Beach

Costs: Dependent on types of services needed

Insurance: Yes

Contact & Location: 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417 561 471-5111; <https://www.morselife.org>

MorseLife Schaffer Adult Day Care (DC) (T) (F)

Kinds of Service provided: Adult Day Care

Population Served: Those Adults who need day care

Location of Service: West Palm Beach

Costs: \$60 Day; \$5 transportation

Insurance: Can accept Some Private Insurances, VA Insurances

Notes: Has small waiting list, will pick up Royal Palm Beach Residents, Breakfast. Lunch and snacks available

Contact & Location: (561) 687-5790; 4847 Fred Gladstone Drive, West Palm Beach, Florida 33417; <https://www.morselife.org>

National Council of Jewish Women (of Palm Beach County) (I) (R)

Kinds of Service provided: Partners with various local organizations to assist with promoting the improvement of life of Women, Children and Families in the community.

Population Served: Women, Families and Children and organizations that support their mission statement.

Location of Service: Palm Beach County

Costs: Dues, \$40 or \$30 if a member of another chapter

Insurance: N/A

Contact & Location: (561) 790-7440, NCJW Palm Beach Section, P.O. Box 540414, Greenacres, Florida 33454; info@ncjwpalmbeach.org

National Parkinson Foundation (I) (R)

Kinds of Service provided: Provides current disease information, medical issues, health and social care, emotional support and referrals

Population Served: People with Parkinson's and their caregivers

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Notes: Open 24hours/7 days

Contact & Location: 561-962-1702; 21301 Powerline Rd, Ste. 300, Boca Raton; <http://www.npfsouthpalmbeach.org>

Oasis Compassion (F) (I) (R)

Kinds of Service provided: Food Pantry, Computer class, counseling, help applying for food stamps/Medicaid

Population Served: Those needing assistance in areas mentioned above

Location of Service: Royal Palm Beach

Costs: No charge for seniors

Insurance: N/A

Notes: 85% of expenses spent on programs

Contact & Location: (561) 967-0447; 4888 10 Ave., North, Greenacres, Florida 33463;
<http://www.oasiscompassion.org>

Palm Beach County Department (DOSS) of Senior Services (SA) (DC) (F)

Kinds of Service provided: Adult Day Care, congregate meals, classes

Population Served: 55+ to join classes

Location of Service: Lake Worth/Palm Beach Gardens; Seniors in Palm Beach County

Costs: Free for classes/Area on Aging provides funding

Insurance: N/A

Notes: Great services, distance to RPB, Palm Tran Connection for transportation or can self-drive, to location for classes

Contact & Location: 561 355-4746; Case Management Division Office, 810 Datura St., #300, West Palm Beach, Florida 33401 561-357-7100; Palm Beach County Division of Senior Services (DOSS), 3680 Lake Worth Road, Lake Worth, FL 33461;
<http://www.pbcgov.com/communityservices/programs/seniorservices/>

Palm Beach County Human and Veteran Services (V) (I) (R)

Kinds of Service provided: Emergency, Self-Sufficiency, Intervention, and Homeless Services, Veteran Services. Assists and counsels former and current members of the Armed Forces who reside in Palm Beach County. Services include assistance in preparing and filing claims for benefits for which they are entitled under federal, state, and local laws. Dependents and survivors of present or former members of the Armed Forces may be eligible for the services of this program. The Veteran's Homeownership and Preservation Program (VHPP) is a pilot program administered by the Department of Economic Sustainability. This program assists Active Duty U.S. Military Personnel, Veteran or Surviving Spouse, also if they need assistance to purchase a home in Palm Beach County or need minor home repair assistance for a new or existing home.

Population Served: Those needing assistance, see categories above Veterans and their dependents

Location of Service: Palm Beach County

Costs: Free if qualified

Insurance: N/A

Contact & Location: Jose Capellan, Veteran Service Officer, 810 Datura Street, Suite 350, West Palm Beach, Florida 33401; 561 355-4761/561 422-8223;
<http://discover.pbcgov.org/communityservices/humanservices/Pages/default.aspx>

Palm Beach County Library – Royal Palm Beach Branch (I) (SA)

Kinds of Service provided: A variety of books, online resources, magazines, music, and movies. Arts and crafts, writing classes, board games, and book discussions

Population Served: Everyone in Palm Beach County

Location of Service: Throughout Palm Beach County; Branch in Royal Palm Beach

Costs: Free

Insurance: N/A

Notes: Wants to create partnership with City. Will create classes based on what public wants. In addition to all the normal types of services found in a branch of a public county library, this specific branch as a stated goal or mission to become more involved with the local community. The Assist Director has wanted to explore partnerships, services that would benefit the local citizens which include the senior population. Programs are scheduled, but if there seems to be a need there can be a plan put in place to possibly cater to those needs.

Contact & Location: (561) 790-6030; 500 Civic Center Way, Royal Palm Beach, FL 33411; <http://www.pbclibrary.org/branches/royal-palm-beach>

Palm Tran (T)

Kinds of Service provided: Fixed Bus Routes

Population Served: Anyone who can make it to the bus stop

Location of Service: Palm Beach County;

Costs: \$2 regular fare, \$1 for seniors

Insurance: N/A

Notes: No Covered Bus Stops

Contact & Location: Main Office: 3201 Electronics Way, West Palm Beach, Florida 33407-4618; Main Information line: 561-841-4200; <http://discover.pbcgov.org/palmtran/Pages/default.aspx>

Palm Tran Connection (T)

Kinds of Service provided: Door to door service for disabled and elderly

Population Served: Qualifying disabled; Must make application and be in database

Location of Service: Palm Beach County

Costs: \$3.50 per trip

Insurance: No

Contact & Location: Main Office: 3201 Electronics Way, West Palm Beach, Florida 33407-4618; 561-649-9838/877-870-9849; <http://discover.pbcgov.org/palmtran/Pages/Connection.aspx>

(PACE) Program of All-Inclusive Care for the Elderly (HS) (I) (T) (SA)

Kinds of Service provided: Medical Care, Rx help, Physical Therapy, Activities, Transportation; under the auspices of Morselife in Palm Beach County.

Population Served: Seniors, 55+

Location of Service: West Palm Beach

Costs: Free

Insurance: Free with Medicare/Medicaid

Notes: Will pick up Royal Palm Beach residents

Contact & Location: (561) 868-2999; palmbeachpace.org.

Royal Palm Covenant Food Pantry (F)

Kinds of Service provided: Food Pantry, ministry of the Royal Palm Covenant Church.

Population Served: Those needing services

Location of Service: Royal Palm Beach

Costs: None

Insurance: N/A

Notes: 8-1 on Thursday, sometimes run out of food

Contact & Location: 1003 State Road 7, Royal Palm Beach, Florida 33411, Phone: 561-793-1077; Fax: 561-333-0412; <http://www.rpcchurch.com/>

Senior Concierge Providers (HS)

Kinds of Service provided: Home Care Management

Population Served: Those in need of Medical Assistance

Location of Service: Palm Beach County

Costs: Free Consultation/fee for services

Insurance: Long term care Insurance or VA benefits

Contact & Location: (561) 558-7017; 1 SE 4th Avenue, Suite 203, Delray Beach, Florida, 33438; (561) 558-7017; info@seniorconciergeproviders.com

Senior Guidance (H)

Kinds of Service provided: Provides guidance regarding senior living resources, such as assisted living.

Population Served: Seniors

Location of Service: www.seniorguidance.org

Costs: No Cost

Insurance: None

Contact & Location: iggy@seniorguidance.org

(SHINE) Serving Health Insurance Needs of Elders (R) (I)

Kinds of Service provided: Free program to provide with Medicare, Medicaid, and health insurance counseling, free program through the State of Florida Department of Elderly Affairs. The SHINE (Serving Health Insurance Needs of Elders) Program provides health insurance information and free, unbiased, and confidential counseling assistance to Medicare beneficiaries, their families, and caregivers.

Population Served: Those 65 or older, or disabled, or having End-Stage Renal Disease or Lou Gehrig's Disease

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: By Appointment Only 1-866-684-5885, contact through AAA, 4400 N. Congress Avenue, West Palm Beach, FL 33407; <http://www.floridashine.org/Counseling-Sites/Palm-Beach.aspx>

Social Security Administration (I)

Kinds of Service provided: From the Social Security website: “Social Security has provided financial protection for our nation's people for over 80 years. Chances are, you either receive Social Security benefits or know someone who does. With retirement, disability, and survivors benefits, Social Security is one of the most successful anti-poverty programs in our nation's history. We are passionate about supporting our customers by delivering financial support, providing superior customer service, and ensuring the safety and security of your information — helping you secure today and tomorrow.”

Population Served: People including retirees, children, widows, and widowers who are on Social Security or could benefit from Social Security.

Location of Service: Palm Beach County

Costs: None

Insurance: N/A

Contact & Location: 1-800-772-1213; SSA, 801 Clements Street, Suite 2, West Palm Beach, Florida; <https://www.ssa.gov/>

St Rita's Catholic Church/Homeless Ministry (F)

Kinds of Service provided: Food Pantry, Homeless Ministry

Population Served: Those needing assistance with Food or being Homeless

Location of Service: Wellington, Florida

Costs: Unknown; assume no cost

Insurance: N/A

Contact & Location: (561) 793-8544, 13645 Paddock Dr., Wellington, FL 33414; www.saintrita.com

Sunrise Adult Day Care (DC) (SA) (T)

Kinds of Service provided: Adult Day Care Services

Population Served: Those needing adult day care

Location of Service: Greenacres, Florida

Costs: Sliding Scale

Insurance: Medicaid, Medicare, private

Notes: Will Pick up Royal Palm Beach Citizens

Contact & Location: (561) 249-3856; 6623 Forest Hill Blvd., Greenacres, Florida; www.sunriseaduldaycare.com

Tailored Care (HS) (I)

Kinds of Service provided: Senior care problem solving; personalized care management, \$44/hr. for admin tasks and \$55-\$75/hr. for professional services

Population Served: “People in a pinch”

Location of Service: Phone Based

Costs: Phone consultation free; cost for service

Insurance: N/A

Notes: Limited Service

Contact & Location: (561) 373-3888 (Kelly Wilson); 2170 Polo Gardens Dr, Wellington, FL 33414

Turning Point Senior Services (I) (HS)

Kinds of Service provided: A private company specializing in processing Medicaid and Veterans Benefits, Care Management, Facility Placement and Senior Advocacy.

Population Served: Those needing help with medical care

Location of Service: Home Care

Costs: Unknown at present

Insurance: Medicaid, Veterans Benefits

Contact & Location: Elizabeth Katz, (561) 775-3130; 6231 PGA Blvd. #104-153, Palm Beach Gardens, FL 33418; ekatzcmc@aol.com

Uber (T)

Kinds of Service provided: Transportation, “Uber has been a pioneer in the sharing economy and develops, markets and operates the Uber car transportation and food delivery mobile apps. Uber drivers use their own cars.”

Population Served: Anyone

Location of Service: Available locally

Costs: Varies, see website and download app.

Insurance: N/A

Notes: Uber offers various service levels. Not all service levels are available in every city. UberPOOL is the least expensive level of service, in which the customer may share the ride with another passenger going in the same general direction. UberX (marketed as UberPOP in some European cities) is a level of service in which the rider will get a private ride. Other levels of service provide for a black luxury car, larger car, car with a car seat, SUV, wheelchair accessible transport, and pet transport.

Contact & Location: Uber.com

VA Hospital and Services (V) (HS) (R) (I)

Kinds of Service provided: Full Service Medical Care; conducts outreach and has representatives available to distribute information about health benefits if notified about events. Has six community-based outpatient clinics in Boca Raton, Fort Pierce, Delray, Okeechobee, Stuart and Vero Beach. Clinic in Port St. Lucie specializes in PTSD. Has a Veteran Community Adult Care Program, caregiver support, community residential care (CRC) program, etc.

Population Served: All Veterans & dependents

Location of Service: West Palm Beach

Costs: None; maybe cost for Medications or treatment

Insurance: Must be a veteran or dependent

Notes: VA Hospital in Lake Worth is a full service, multi-disciplinary hospital;

Contact & Location: 561 422-6838/ 800-972-8262; 7305 North Military Trail, West Palm Beach, Florida; <https://www.westpalmbeach.va.gov/>. Veterans Crisis Line 800-273-8255, press 1

Veterans of Foreign Wars (V)

Kinds of Service provided: The Veterans of Foreign Wars, also known as the Veterans of Foreign Wars of the United States, Inc., is an American veterans' organization established on September 29, 1899, whose membership consists of armed-forces veterans who, as United States Army soldiers, United States Navy sailors, United States Marines, and/or United States Air Force airmen, served the U.S. in wars, campaigns, and expeditions on foreign soil or hostile waters.

The purpose of the VFW is to speed rehabilitation of the nation's disabled and needy veterans, assist veterans' widows and orphans and the dependents of needy or disabled veterans, and promote Americanism by means of education in patriotism and by constructive service to local communities. The organization maintains both its legislative service and central office of its national rehabilitation service in Washington. The latter nationwide program serves disabled veterans of all wars, members and nonmembers alike, in matters of U.S. government compensation and pension claims, hospitalization, civil-service employment preference, and etc."

Population Served: Membership in the VFW is restricted to any active or honorably discharged officer or enlisted person who is a citizen of the United States and who has served in its armed forces "in any foreign war, insurrection or expedition, which service shall be recognized by the authorization or the issuance of a military campaign medal."

Location of Service: See Below for Local Posts

Costs: N/A

Insurance: N/A

Contact & Location: Local Posts:

Post 4360
222 Cypress Lane
Lake Worth, FL 33461
(561) 439-4515

Canteen Post 4143
2404 Broadway
Riviera Beach, FL 33404
(561) 944-5718

Post 2007
1126 Clare Avenue
West Palm Beach, FL 33401
(561) 833-0687

Village of Royal Palm Beach - Parks and Recreation (SA) (I) (R)

Kinds of Service provided: Meals at Cultural Center, programs, classes and referral services on a limited basis

Population Served: Royal Palm Beach Residents

Location of Service: Royal Palm Beach

Costs: Depends on service or program; non-residents pay more

Insurance: N/A

Contact & Location: Royal Palm Beach Cultural Center, 151 Civic Way, Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>

Vitas Healthcare/Hospice (HS)

Kinds of Service provided: Hospice, healthcare (centers on hospice home health care), bereavement, free health checks

Population Served: All seniors

Location of Service: Palm Beach County

Costs: Many free services/Sliding Scale for costs

Insurance: yes, does take insurance

Notes: Palm Beach County

Contact & Location: VITAS Community Life and Inpatient Center at Delray Beach
5912 West Atlantic Ave, Delray Beach, Florida 44484; 561-808-1400; Hospice Care Offices:
110 Century Blvd, Ste. 101, West Palm Beach, FL 33417, 561-683.5012

Western Cab Company (T)

Kinds of Service provided: **Transportation** Provides taxi and town car service

Population Served: Anyone

Location of Service: Available locally

Costs: Varies, see website and download app.

Insurance: N/A

Contact & Location:

13833 Wellington Trace

Wellington, FL 33414

(561) 333-0181

Wounded Warriors Project (V) (I) (R)

Kinds of Service provided: Connecting Veterans with peers, programs and communities, including job placement and health checks

Population Served: Veterans

Location of Service: Palm Beach County

Costs: Free

Insurance: N/A

Contact & Location: 1-877-832-6997; 4899 Belfort Road, Suite 300, Jacksonville, FL 32256;
Telephone: 904.296.7350; fax: 904.296.7347; <https://www.woundedwarriorproject.org/>

Young at Heart Club, Royal Palm Beach (SA)

Kinds of Service provided: Social interaction, outings, assists with programs at the Cultural Center, Sponsored by Royal Palm Beach Recreation Department.

Population Served: Village Residents primarily, but has some participants in programs who live outside of village, must make application, pay for membership and any events, trips, etc.

Location of Service: Village of Royal Palm Beach

Costs: Pay for membership and any events, trips, etc. \$15/annually; special event prices vary.

Insurance: N/A

Notes: Membership very active in Village events.

Contact & Location: (561) 790-5189; Royal Palm Beach Cultural Center, 151 Civic Way,
Royal Palm Beach, Florida; <http://www.royalpalmbeach.com>