

## AGENDA SUMMARY ITEM

### Agenda Item # C - 10

#### Agenda Item:

Approval and authorization to renew annual software licensing and technical maintenance support with Superior Public Sector, Inc. in the amount of \$67,000

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Superior Public Sector Administration Naviline suite of applications and services are utilized by all Village departments to provide government information and services to the public. Renewal amount includes licensing, 24x7 technical support, free software upgrades, program fixes, and support for third-party software integrations.

- Community Service Applications:
  - Land/Parcel Management,
  - Building Permits
  - Business Tax Receipts
  - Code Enforcement
  - Planning & Engineering Project Management
  - Inspections
- Fiscal Services Applications:
  - GMBA (Govt. Mgmt. & Budgetary Accounting)
  - Purchasing & Inventory
  - Cash Receipts
  - Fixed Assets
- Human Resources Applications:
  - Payroll/Personnel
- Services
  - Click2Gov Naviline Web Portal
    - Building permit lookup and online payment
    - Planning & Engineering project lookup and online payment
    - Code Enforcement case lookup
    - Business Tax Receipt lookup
  - Fusion API (application program interface bundle)
  - Credit Card Payment Server Gateway
  - IBM AnalyticNow Advanced Reporting
  - CodeRed (reverse 911) Emergency Notification System
  - Document Management System (DMS)
- Third-Party Software Integrations:
  - Avolve Software – PDox eBuilding Permitting / eZoning Approval
  - Basic Gatekeeper – Employee Time Keeping & Leave Request
  - Bentek Benefits Technologies – Employee Benefits & Open Enrollment
  - Vermont Systems – Recreation & Rental Management Accounting
  - Selectron Systems – Building & Site Inspection Phone Scheduling System
  - OpenGov - Budgeting & Planning

#### Recommended Action:

Approval to renew CentralSquare Public Sector Administration software licensing and support agreement in the amount of \$ 67,000. Amount approved in Fiscal Year 2024 Budget.

Initiator	Village Manager Approval	Agenda Date	Village Council Action
Marina Quintero Information Systems Director		September 21, 2023	