

AGENDA SUMMARY ITEM

Agenda Item: # 7

Approval and authorization to renew Naviline Enterprise Resource Planning (ERP) software (Including AnalyticsNow) annual licensing and support agreement with Superior Public Sector, Inc. in the amount of \$72,070.74.

Superior Public Sector Administration Naviline ERP applications are utilized by all Village departments to provide government information and services to the public. Renewal amount includes software licensing, 24x7 technical support, free software upgrades, and built in integration to various proprietary third-party software applications.

Applications and Services:

- Building – Planning – Engineering:
 - Land/Parcel Management,
 - Building Permits
 - Business Tax Receipts
 - Code Enforcement
 - Planning & Engineering Project Management
 - Inspections
- Finance & Fiscal Services:
 - GMBA (Govt. Mgmt. & Budgetary Accounting)
 - Purchasing & Inventory
 - Cash Receipts
 - Fixed Assets
- Human Resources:
 - Payroll/Personnel
- Web Portal Click2Gov
 - Building permit lookup and online payment
 - Planning & Engineering project lookup and online payment
 - Code Enforcement case lookup
 - Business Tax Receipt lookup
- Fusion Application Program Interface (API) bundle
- Credit Card Payment Server Gateway
- Document Management System (DMS)

Third-Party Software Integrations:

- ProjectDox eBuilding Permitting and eZoning Approval
- IBM AnalyticsNow – Advance Reporting
- OpenGov - Budgeting & Planning
- Basic Payroll (Gatekeeper) – Employee Time Keeping & Leave Request
- Bentek Benefits Technologies – Employee Benefits & Open Enrollment
- Vermont Systems – Recreation & Rental Management
- Selectron Systems – Building & Site Inspection Phone Scheduling System

Recommended Action:

Approval to renew Superior Naviline ERP annual software Service Level Agreement (SLA) in the amount of \$ 72,070.74. Amount approved in Fiscal Year 2026 Budget.

Initiator	Village Manager Approval	Agenda Date	Village Council Action
Randy Brown Information Systems Director		October 16, 2025	

Renewal Order #: Q-228254
Start Date: October 11, 2025
End Date: October 10, 2026
Billing Frequency: Yearly
Subsidiary: Superion, LLC

Renewal Order prepared for:
Randy Brown, IS Director
Village of Royal Palm Beach
1050 Royal Palm Beach Blvd.
Royal Palm Beach, FL 33411
(561) 790-5143

Thank you for your continued business. We at CentralSquare appreciate and value our relationship and look forward to serving you in the future. CentralSquare provides software that powers over 8,000 communities. More information about all of our products can be found at www.centralsquare.com.

WHAT SOFTWARE IS INCLUDED?

	PRODUCT NAME	QUANTITY	TOTAL
1.	AnalyticsNOW Annual Maintenance Fee	1	1,910.09 USD
2.	CentralSquare Payments	1	0.00 USD
3.	NaviLine Web Enablement Annual Maintenance Fee	1	843.47 USD
Renewal Order Total:			2,753.56 USD

Billing Information

This is not an invoice. Prices shown do not include any taxes that may apply. Any such taxes are the responsibility of the Customer.

For customers based in the United States or Canada, any applicable taxes will be determined based on the laws and regulations of the taxing authority(ies) governing the Ship To location provided by the Customer on the Renewal Order Form.

Please note that the Total Price shown above has been rounded to the nearest two decimal places for display purposes only. The actual price may include as many as five decimal places. For example, an actual price of \$21.37656 will be shown as a Total Price of \$21.38. The Total for this quote has been calculated using the actual prices for the product and/or service, rather than the Total Price displayed above.

Renewal Order #: Q-222097
Start Date: October 1, 2025
End Date: September 30, 2026
Billing Frequency: Yearly
Subsidiary: Superior, LLC**Renewal Order prepared for:**
Randy Brown, IS Director
Village of Royal Palm Beach
1050 Royal Palm Beach Blvd.
Royal Palm Beach, FL 33411
(561) 790-5143

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WHAT SOFTWARE IS INCLUDED?

	PRODUCT NAME	QUANTITY	TOTAL
1.	Fusion Proprietary	1	5,007.28 USD
2.	Modifications Annual Maintenance Fee	28	2,800.00 USD
3.	NaviLine BP Voice Response Interface-Generic Annual Maintenance Fee	1	2,764.45 USD
4.	NaviLine Building Permits Annual Maintenance Fee	1	4,843.03 USD
5.	NaviLine Business Licenses Annual Maintenance Fee	1	3,665.33 USD
6.	NaviLine Cash Receipts-Annual Maintenance Fee	1	2,307.36 USD
7.	NaviLine Click2Gov3 Building Permits Annual Maintenance Fee	1	875.40 USD
8.	NaviLine Click2Gov3 Business Licenses Annual Maintenance Fee	1	1,522.09 USD
9.	NaviLine Click2Gov3 Code Enforcement Annual Maintenance Fee	1	1,395.90 USD
10.	NaviLine Click2Gov3 Core-Enterprise Annual Maintenance Fee	1	2,347.00 USD
11.	NaviLine Click2Gov3 Planning & Engineering Annual Maintenance Fee	1	670.34 USD
12.	NaviLine Code Enforcement Annual Maintenance Fee	1	3,665.33 USD
13.	NaviLine Document Management Services Annual Maintenance Fee	1	1,948.57 USD
14.	NaviLine Document Management Services Annual Maintenance Fee	1	0.00 USD

15.	NaviLine Fixed Assets-Annual Maintenance Fee	1	2,367.44 USD
16.	NaviLine GMBA w/Extended Reporting Annual Maintenance Fee	1	9,944.46 USD
17.	NaviLine Land/Parcel Mgmt-Annual Maintenance Fee	1	3,797.52 USD
18.	NaviLine Payroll/Personnel-Annual Maintenance Fee	1	6,002.72 USD
19.	NaviLine Planning & Engineering Annual Maintenance Fee	1	4,843.03 USD
20.	NaviLine Purchasing/Inventory-Annual Maintenance Fee	1	5,948.65 USD
21.	NaviLine RecTrac Interface to CR Annual Maintenance Fee	1	671.93 USD
22.	NaviLine RecTrac Interface to GM Annual Maintenance Fee	1	671.93 USD
23.	NaviLine Time & Attendance Interface-Generic Annual Maintenance Fee	1	1,257.42 USD
Renewal Order Total:			69,317.18 USD

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